

# Town of Snowmass Village Community Survey

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Open Ended  
Comments

**Submitted to the Town of Snowmass Village**

ETC Institute  
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**Q9. Do you have any comments about services provided by the Housing Department that you'd like to share?**

- 1. Create a permanent exhibit for the Mastodons. Nowhere in the world does a skiing community have this “one of a kind” major find to showcase to the world, our children and grandchildren creating an exhibit similar to the Bible Museum in Washington, D.C. which is interactive showing the four previous extinctions along with climate change aspects. This should be on everyone’s priority list. With the wealth of the people here, I am sure there are major donors who’d like to see their names up on a screen into perpetuity.
- 2. Allow all single-family owners on at least 20,000 square foot lots to build “tiny homes” and not charge a price for this additional square feet to enhance the family orientation of SMV so that our parents, or grown children or employees needing housing could have this option.
- 3. To change the Post Office ASAP.
- 4. To connect the mountains together as in Europe. First connect SM to Buttermilk. Aspen to Highlands, and then Highlands to Buttermilk. Then you have the most awesome place, creating a world class place with uniqueness that is on the cutting edge of being environmentally and socially conscientious with our community at large.
- \$850,000 for a deed restricted house is totally unjustified. If someone can afford a house that expensive, then they do not need it to be subsidized. I feel that housing in the \$350,000 and up but not more than \$600,000 is more justified.
- A 2 bedroom unit in Creekside has been unoccupied for two years due to the death of the owner. It seems shameful that this unit has not been occupied by qualified residents.
- ADA units to be occupied by ADA persons and requalify every few years as with the income/work qualifications.
- Adding low income housing will increase crime in the area. I know because as soon as they did it in our area, that is what happened. We have friends in law enforcement, and they have confirmed this as the service calls have gone up in our area.
- Adequate parking is 1.5 spaces per bedroom. Less than 1.5 parking spaces per bedroom will have many future negative impacts. Where will plumbers and other service workers park with their tools and supplies? Just one example of many.
- Adequate parking will have a calming effect. No adequate parking will cause many permanent problems.
- Allow more incentives for single family housing residents to make improvements to the cheap materials used when purchased. 25 years as a resident, no allowance for energy saving improvements, i.e. roof, windows, landscaping. TOSV should subsidize replacing roofs on homes to save energy, replacing worthless inefficient windows.
- Although family housing is needed for employees, family can be raised in townhomes and condominiums as long as there is adequate open space around for kids to play in. Proximity to bus stops and services should also be a deciding factor. Employee projects should be mandated to have and HOA that collects reserves each month for ongoing capital improvements on a regular schedule.
- As an owner in Capital Peak Condos in the Base Village, I am directly subsidizing the 5 employee units via their 50% HOA fees. Why shouldn’t all Snowmass Taxpayers be subsidizing this additional cost?
- As a senior who worked for 35 years, I would love to see senior housing in Snowmass.
- Attractive senior housing is needed as older employees who will want to downgrade from employee housing, opening up housing for younger employees and families.
- Bears a real problem summer 2019.
- Betsy Crum has been an incredible addition to TOSV.

- Big thanks to the maintenance employees who maintain the club commons.
- By far the best housing program of any resort community in Colorado. Aspen and Pitkin County have no clue, they should listen to Snowmass Village.
- Change the pets rule. For such a dog friendly valley, the housing should be too.
- Cost of living is already really high.
- Council and Mayor are doing a great job. Businesses need more good employees, therefore the businesses should pay the employees more. Village of Snowmass should not get involved in development of housing. Leave this to the private sector. There is a market need for affordable housing for employees. That means businesses which can build and sell or rent housing for a profit should satisfy that need. The Village should just set building standards and OK permits that meet the TOSV requirements.
- Deed restricted housing should be for working people and not for seniors. Not interested in subsidizing someone else's retirement. Once person is no longer working, they need to move on so that working people can live there.
- Do not give away what our ancestors and current owners have worked so hard for.
- Do we need to build a lot of employee housing? If the rules were enforced, we may not need as much employee housing construction as we think. Enforce the employee housing rules.
- Does the Town have an overall plan for employee housing? I would like to know what that is. How much will be built, what kind of housing and where will it be built? Who will pay for it? Taxpayers?
- Dog friendly housing is lacking. That is why we are free market year round renting residents. Dogs lives matter. Thanks.
- Don't want the impacts of more people in town.
- Enough affordable housing.
- Even without the mighty Joe Coffey, the Housing Department continues to impress. Betsy, Terri, and the maintenance guys are all top notch.
- Excellent.
- Focus should be on rental units, one to two bedrooms.
- From every window being completely fogged up and full of moisture to carpet that is so old that it's completely worn off to a fridge that's falling apart piece by piece. Upkeep seems to only be directed to bigger issue and how it looks from the outside since regular paint jobs and new roofs surely are done.
- Great that you are looking into new options. Availability should be to anyone whose work takes them into the Village, even if they are part of a multi-nodal business that has interactions with other communities or businesses in the valley.
- Have not had any interactions with housing department.
- Housing department must examine its position on capital improvements on deed restricted units. The ownership is not free market. There is no way to capture the large costs of retaining walls, roofs, boilers, etc. It should not be the financial responsibilities when as an owner one cannot recapture any of these costs.
- Housing for locals in this community is of utmost importance. I know a resident who has been renting for 18 years, trying to get into the deed restricted housing market, but finding it impossible so far. Unacceptable. The locals need to be able to live where they work and play.
- Housing is a bottomless pit, so when you find yourself in a hole, just stop digging.
- I am part of the Creekside Condominium Homeowners and I do not feel the town is properly handling the situations/condo's involving two homeowners that have either passed away or been absent for a number of years to date. This neglect is prolonging the opportunity of several employees the option to

live here in Snowmass Village where they may work. It seems as though someone is not doing their due diligence in solving such a problem and it is not understood why by much of the community.

- I hope Snowmass Village recognizes the importance of opening employee housing up to Aspen School District teachers. We pay taxes and our children are being not only taught by the teacher but often cared for above and beyond “course curriculum” by the teachers. We lose very competent teachers because they can’t afford to live where there is no employee housing support. They should be considered for employee housing here and we as Snowmass residents should support our children’s teachers.
- I know that everyone gets busy with things they have to do for work. But when I call housing to make maintenance request, they never seem to be too concerned for what I’m calling about. For the amount of money I’m paying to live in employee housing, I’m expecting them to be a little more professional than what they’ve been giving. I have made a request for things that were missing or weren’t working when I moved in from the fault of the previous tenants and they still have not been addressed. What do I do?
- I own a home and am self-employed, but I feel we need to have housing for employees.
- I question if it is financially responsible for the town of Snowmass to fund such a large amount for employee housing. Also, why are we subsidizing housing for those whose incomes is substantial? I believe a more thorough study of the economics of Snowmass’s employee housing commitments should be done.
- I recently went to the housing department to find out about employee housing. My circumstances are changing, and I may need to move. As someone who is semiretired, I was surprised to find out that after living in Snowmass for almost 30 years, and living in the valley since 1971, I am not eligible for employee housing either in Snowmass Village or in Pitkin County.
- I strongly feel that the affordable housing department is not meeting the needs of employees who have worked here for years. Major employers (Skico, Alpine Management, etc.) get housing just by telling the department that “this employee has lived here (x) years”. There is no verification system in place. A federal tax return should be used showing a minimum of 3-5 years of employment in SMV. Taking the word of the employer is not verification if there is no documented paperwork to back it up. Why isn’t this being addressed now that we have a new Housing Director? We need much more affordable housing in SMV. Apartments seem the best use of the expensive land, especially if they back up to the mountain like the Town Hall does.
- I think the one pet per unit should be allowed in Town owned rental units. I realize not all pets behave well, so I would suggest that there be a “pet test”, and if said pet passes the test, then that renter should be allowed to have a pet in their unit.
- I think building more affordable rental/ownership unites would be wise.
- I think for the area we live in, it’s ridiculous that the Town of Snowmass doesn’t provide any housing in which people can own pets. I know people would be more than willing to pay a pet deposit in order to live in Snowmass in an affordable unit.
- I think it is absolutely unreasonable to offer employee housing that does not allow pets, dogs in particular. We keep adding high stress events, concerts, races, that fill every weekend and we push valley employees to work crazy hours and then send them home to a sterile pre-fab box. Housing is housing and people need animals to complete their lives and to de-stress. Don’t bother building housing if you are not treating the tenants or owners as humans. Pets and parking are necessary. Castle Ridge is sterile, no color, no life.
- I think that the housing department has a very difficult job. My family lives in employee housing and quite honestly we would not be able to live, work, and raise our family in such an amazing place without the opportunity to buy our deed restricted home. I am thrilled that the Coffey housing project is moving

forward. It gives other families and people a chance to live where they work and become more involved with such a wonderful community. It is extremely hard to work in a community and then drive away to live in another. Well done.

- I think that they have always done an excellent job.
- I think the service of the housing department has been great over the years and new leadership has done well with keeping it a great place.
- I think there should be a better system in place for purchasing and moving within the employee housing program, from larger to smaller specifically. There are many seniors that need to downsize soon.
- I think they work hard to keep everything in good shape.
- I think we have sufficient deed-restricted units. Thank you for asking. Note that as a principle of economics, the longer the waiting list, the bigger the oversupply. A wait list means you are subsidizing too much, not that there is insufficient employee housing. Look it up if you disagree with me.
- I think we need to build more employee housing within the Village, in particular rental housing. The Base level employees, and many above Base level, can no longer afford to live in the Upper Village, and some are forced to live as far away as Rifle. It will soon be very difficult to attract high quality employees to Snowmass Village. This town relies on intelligent and energetic young people coming for the short term and deciding to give up what could be a more financially lucrative life somewhere else so they can live here. These young employees are now staring down sky-rocketing prices for free-market rentals, and years before they can move far enough up the rental list. The draw of Snowmass dissipates when living up valley becomes impossible. Because of this, we are staring down a future of rotating bottom rung employees and nobody to promote to the next level. So many of the amazing people running the various businesses and services of our town would not be here if it were not for employee housing, we should not price out the next generation. I believe we need to be less selfish and nostalgic so that we can progress as a resort and a community.
- I was appalled to see the prices for the single-family homes that are proposed for Coffee Place. If I remember correctly, the price range started above \$500,000 and topped out above \$800,000. This price range for deed restricted housing is absurdly high, and Joe is rolling over in his grave. I hope TOSV can do something to bring the prices into a more affordable range.
- I wish there were more pets allowed in the rental units.
- I work as an emergency dispatcher for Pitkin county. I think it's important to make the employee housing open to dispatchers since we directly work for and represent all of Pitkin county, including dispatching for Snowmass Village.
- I would like to see more pet-friendly employee housing.
- I would like to see the housing department implement incentives for homeowners to make major improvements to their deed restricted homes (like replacing windows that are no longer code) and have that cost added to the home value.
- I would like to see the Town Council enforce current or increase the affordable housing required in our regulations/codes instead of giving relief and permission to developers to build more second homes.
- I'm concerned about the aging population in areas, i.e. Crossroads and maybe Rodeo Drive homes. The plan for that housing, as I understand it, has not worked. I'm also concerned that our Valley does not have a multi-level living that is reasonably affordable for the independent living, then assisted, then memory care. Our valley, county, and area desperately needs that. I understand how expensive land is and the need for developers to make a profit. We need to make this discussion and action a priority so people who have spent their lives working in this valley can remain here in accommodation that they can afford.

- I'm not certain they care about the fact that a large number of people living in Snowmass Village employee housing are not, in fact, employees in Snowmass Village.
- Important to have nice affordable housing to offer for strong employment Base and to attract worthy candidates for employment. As development of Base Village and new housing in this area is completed, I do not think continued non-employee residential building is important. There should be a period of time where the Town absorbs the impact of the new growth and addresses business, safety, and service needs that new growth created.
- In the winter, it takes until about midday to get our parking lots plowed and sidewalks shoveled. Also, the cleanliness of the neighborhood could be improved (i.e. having families pick up after toys and smokers pick up their butts).
- It is difficult finding housing for employees here. I don't have a large enough income though to help employees pay for their housing. We need more affordable housing for workers. Even if they could afford to live here, there just aren't openings very often.
- It is ridiculous still that there is a problem with people living in employee housing only during winter and then they rent it out the rest of the year when families could be living in them.
- It is very frustrating that Snowmass Village restricts housing opportunities provided by the town only to people who serve the town in specific ways. I teach Snowmass Village residents, but the town does not recognize me as someone who provides a service and I, therefore, do not benefit from housing here. I work for this town and would like to be acknowledged in that by being afforded the same opportunities that someone manning the gondola does. The hospital also supports this town and is not acknowledged. We're not asking for more representation, more of a chance than anyone else, but we would like to have the same chances as the family who works for the hotel in the town itself. We serve this community, we love this community, it would be nice if the community would recognize us back.
- It needs to actually be affordable, the "affordable" housing is still ridiculous.
- I've lived in Aspen since the mid-70's, and have for the most part been employed each and every year (recovering from back fusion surgery, so not much income unfortunately over the past year since my boss of 4+ years required full time care/move to Heritage), but have yet to be "winning" the opportunity of employee housing; longevity in the valley should be given more credence than those here only 8 years having the same opportunity.
- Lack of affordable housing. With the growth of Base Village, retailers are not going to be able to stay in business as they will not be able to recruit or retain employees because of the cost of living and lack of affordable housing. The service quality will drop significantly which will result in Snowmass will have a poor service reputation, which will impact tourism. Tourists spend a lot of money to vacation here, and having a lack of workers will significantly impact that experience.
- Laundry room is disgusting. The machines have never been maintained/cleaned. Open the little drawer to add your laundry detergent and they're all filled with black mold growth. Open the glass door to the washers, and they're covered in dirt/mold/mildew. There are no "common area housekeepers". I don't think this position even exists. How can that be? I dread doing laundry because it feels like my clothes are getting dirtier by putting them in those machines, or like I am going to catch hepatitis. Seriously, take a field trip to the laundry room in Mountain View II (or probably any of the other laundry rooms) and open the dispenser drawers and glass doors to the washers, or the dryers with the build-up of years of everybody's lint (and peanuts and hair, etc.) surrounding the lint screens. So gross.
- Let the market drive housing. Tax dollars should not.
- Make developer responsible for building employee housing. Too often they take the money and run.
- Mold issues in units covered up by paint. Mold in toilets and walls and in shower cannot be remedied.

- More housing and make it affordable to the people that make this place what it is. I don't need to hear about how many houses someone owns if I cannot afford my own rent.
- More senior housing on flat ground, two bedroom, 1200 square foot with sunny views.
- My business is a single owner/employee operation.
- My general impression is that the town is not interested in working with/talk to/hear from neighbors in building new housing. They do a good job of communicating about the housing but aren't really listening to the needs of the neighbors and greater community.
- Need more parking at the Base for day use.
- Need to acknowledge that after 30 years a home should get credit for improvements in a resale, especially if the original "improvements" that they had to pay for are starting to fall apart.
- Need to have employee units occupied by SMV employees that work at least 6 months in the Village. Doesn't seem to be enforced.
- Need to have more supervision on condition of employee housing maintenance.
- Not a fan of the recent development of the Base Village and the future planned development of the additional ten homesites on Fanny Hill and where Clark's Market, Post Office is. I do not feel the infrastructure on the mountain supports the additional influx of people. Parking is becoming more limited. Restaurants on the mountain during peak season are over capacity. Developers are ruining the mountain to increase their pocketbook rather than focusing on the overall impact on the quaintness of Snowmass. We purchased a place in Snowmass vs. Aspen because it is quiet in Snowmass and there is not the traffic and number of people that Aspen has. The more you develop Snowmass, the more Basalt, Carbondale, and places down valley develop which then increases traffic and people coming to Snowmass. I have seen what development has done to Dallas, Austin, and Houston where there has been no investment in infrastructure to support the influx of people. Just developers building mid and high rises cheaply to make a buck with no forethought for parking, traffic, grocery stores, crime, etc. Please do not let Snowmass Village become a victim of developers. They build and leave the mess for the rest of us to deal with once they get paid.
- Not interested in town supported senior housing. Any employee housing should only be for actively working people. Those who have retired need to move and make way for the next generation.
- Not sure it is necessary to build \$1-\$1.5M value "subsidized" units. Seems odd to be building units for the higher paid employees in the valley versus those who need help to live anywhere near their place of work/community involvement.
- Not taking care of some rental housing. Poor exterior maintenance.
- One can see lots of TOSV pickup trucks driving around the community, executing on daily basis work assignments, but no one goes around the town and picks up litter (usually plastic and aluminum containers, wrappers, etc.). Does TOSV educate residents or tourists about our mountain environment? Does TOSV enforce the responsibility and sustainability behavior to individuals and businesses and businesses that litter?
- Options for deed restricted owners to downsize.
- Overall, I think the grounds could be kept up a little better in certain places.
- People should be paid well enough not to have to live in subsidized housing. If we didn't provide subsidized housing, don't you think they would have to be paid more/
- People should be responsible for their own housing. If they have problems with that, they should live in a less expensive community.
- Perhaps if the Housing Department enforced the regulations and requirements that are "supposed" to be followed to live in employee housing, we wouldn't need much more. Too many people are not in compliance, and still living in a deed restricted unit.

- Pitkin County employees should receive better placement on the priority system for rentals and purchases. Snowmass Village is part of Pitkin County, but excluded when it comes to housing. We are supposed to be more integrated between Aspen and Snowmass with our communities and initiatives; however, the housing situation just creates separation. In addition, many of us work hard to promote the destination and both resort towns, Aspen and Snowmass. I feel like many of us work hard to bring business to both Villages, with no help to apply to employee housing. I have lived in Snowmass for seven years, for a total combined of 14 years (between Aspen and Snowmass), and I receive a much lower of importance than people who have lived here for a fraction of my time in the valley.
- Please re-look/re-vamp income and asset level requirements.
- Please work towards having all town owned rental units occupied by Snowmass full-time employment. An annual audit and correction would fix the town housing issues.
- Provide a little bit more funding for basic services like snow shoveling, grounds maintenance, basic service calls. Town housing staff is stretched very thin, which makes no sense giving the funding and revenue they generate monthly.
- Provide compost in all deed restricted housing.
- Rent to stop going up every year.
- Residence should have a discounted pass to the recreation center.
- Senior housing is not a town responsibility.
- Senior housing should not be subsidized by the town. All town housing should be for active workers. Developers need to be self-supporting for worker housing. They are making outrageous money and leaving the problems to the town.
- Snowmass currently has many large-scale condominium and apartment complexes. The scale of these buildings in my opinion detracts from the beauty of our community. I am in favor of providing affordable housing, but feel the scale should not be overbearing. It also concerns me that by developing large scale affordable housing complexes we will be increasing population and congestion in the Village. We have a family business and would be interested in developing housing for our employees. We are open to all options.
- Snowmass needs to reach a critical mass of year-round residents to become a town. We need to look no further than Basalt or Carbondale or Aspen to see what a real town looks like. Things might slow down in the off-season, but the town does not shut down. No expert can tell you how many residents are required to have a town, so the solution is to focus on full-time residents until Snowmass is more than a glorified subdivision. I would like to turn towards Snowmass when we go out instead of saying, “are we going to Basalt or Aspen?”
- Staff is fantastic. We just need more housing, a lot more housing.
- Staff is great to work with.
- Stop allowing building on all the green spaces. You’re already allowing too much corporate spending and over building in our nice community. No more new living unit buildings.
- Stop thinking and using the word “beds” and start using thinking and using words like “home”. Residents want to call Snowmass home and to stop feeling like it is just a temporary place to sleep and put up with employee housing. The new construction plans are better but still too clustered and rumored to be too expensive. More green, such as plants, bushes, and trees between units or homes. I don’t know anyone that lives here that wants their neighbors to be on top of them all the time or to stay inside all the time. A little bit of space goes a long way.
- Subsidized housing should be only for actively working people. Developers should be responsible for providing worker housing, not funding, not lip service, actually building the housing as an integral part of any development. SkiCo has an abysmal record of this and Limelight is a prime example of square

footage not taxed but provides revenue for them, foisting expenses on everyone else and vastly under-providing housing for the people that work for them.

- Thanks.
- The affordable housing rates that were recently shared in the newspaper on Saturday, June 1<sup>st</sup> of this year is a complete joke. \$523,767 for a two-bedroom condominium isn't affordable for employees.
- The appliances need upgrading. Having only a single bathroom on the second floor is somewhat of a pain (wish there was at least a half-bath on the main floor). I'd love it if there was more hot/hotter water. A little weed management (landscaping) is necessary.
- The Base Village is nice, but I believe it has divided the town. I'm not sure if this relates to your question, but since I just answered housing questions, I'd put it here too.
- The carpet in my housing is falling apart, dusty, and old. Parts of apartment needs renovation.
- The experiment with owner-occupied dwellings for employee housing is a failure. There are so many units that are not occupied with the total possible residents (families with kids grown and gone, and retirees that have had their units since they were build and have no intention of leaving anytime soon. We need employee housing only on a rental basis so you can move people around when their situations change. It all sounded like a good idea at the time, to develop owner occupied dwellings and now it is time to revisit the whole situation.
- The Housing Department does a terrific job. Keep it up.
- The Housing Department is great. However, I do know that not all of the "affordable" units are Snowmass Village employees, some are County employees.
- The housing in this area is a huge deal. There is nothing affordable. My family is looking to move next year for this reason. We have been employed in this community for the past 5-6 years.
- The need for more rental and deed restricted units that are affordable.
- The new price points of the homes that are about to be developed is ridiculous. I am not sure who they think is going to be able to afford them as residents of Snowmass Village, except Mountain Manager, Senior Town staff maybe, and general managers. They will go to Pitkin County individuals or you will have TOSV employees over burdening themselves with too high of mortgages. Figure out a way to reduce the cost. Additionally, step up the housing offices' review of applications. It is ridiculous that people are buying who clearly own other property in town. It makes the whole system look bad.
- The only way to get great quality services and businesses is to help with housing. Deed restricted homes are the only way to go. It is very important to the future of our town. On a different note: we have a five-bedroom single family home. All of our children are out of the house now. We would like to downsize but there is no way to go from a deed restricted single-family home to a free market condo. There should be an option for couples to downsize within the housing guidelines. That then frees up larger homes for new families that need the room.
- The price of Coffey Place housing units is absolutely ridiculous. Who are you trying to house? We might as well move down valley and buy free market.
- The prices for the proposed units at Coffey Place are way too high for most working people. There just are not that many high paying jobs in Snowmass to qualify for the mortgage while meeting the employment requirements.
- The teachers at the Aspen School District should have the same priority as the employees who work in Snowmass Village. The children of Snowmass Village go to the Aspen Public Schools and are taught by the teachers who work there. I see no difference between a teacher who works at the Little Red School House and a teacher who works within the Aspen Public School System.
- The town is way behind in keeping up with employee housing. Respectfully, I often wonder what the housing department is actually doing as I see no progress. Instead, I see an extreme shortage for all

housing from seasonal rentals to single family homes. The few ideas/plans that I've heard discussed seem to be all talk with no action. I think housing needs to be a top priority. The Human Resources around here is incredibly challenging which limits the quality of services that can be provided and ultimately ability to draw more guest to the area. I believe the lack of not only affordable housing, but even just available housing is the main culprit. I know this is a valley wide issue, but Snowmass seems to be particularly behind. I was hopeful with a new Director, we would finally see some movement, but so far, I am very disappointed.

- The Town ultimately has no business using taxpayer dollars to fund real estate projects such as for sale employee housing at a loss. The Town is already running into issues, much like Aspen, wherein residents that once met the requirements for employee housing are aging and retiring but not selling their employee housing unit. Herein lies the biggest issue the Town will face, entitlements. The survey question implies the Town is aware of the housing problem and quite simply the individuals not in compliance (whether they've been here 5 years or 50 years) need to sell their unit. If the Town is going to use taxpayer dollars for anything related to real estate, it should be for short term rental units only. The idea that everyone who comes to live in Snowmass Village has the "right" to own a home and that it's the Town's responsibility to make that happen is backwards.
- The towns/cities of Aspen and Snowmass need to embrace density. SMV will not thrive as a neighborhood or town without density, lots of people. Restaurants, retail, and other services need an abundance of local residents to thrive. I'm disappointed in how the council stifles (places so many hurdles) to development and progress. SMV needs to get with the times.
- There is a great need of options for seasonal and year round employees.
- There is no senior housing and I believe a large number of residents are becoming seniors.
- There is way too much focus on employee housing. More does not need to be built in Snowmass Village. The town has many better uses for its money and commuting is a fact of life for most workers in the country. Land here is precious and expensive, and open space should be protected at all cost.
- There just is not enough housing available for the expanding workforce in Snowmass Village. Ski Company has the commons and a lot of down valley housing, but the independent workforce here has a really tough time finding affordable housing anywhere between Carbondale and Aspen. Our workers represent the town and if we cannot provide for them, we will lose them.
- There needs to be special attention given towards the noise curfew hours. Some tenants are staying up all night playing their video games, which has the effect of bombs blowing up and machine guns echoing upstairs and downstairs throughout the apartment units at Brush Creek 500. The walls are thin between apartment units and it doesn't take much to hear everything. I can accept noise during the daytime, but night is when most of us try to sleep so we can go to work refreshed the next day. This just doesn't happen anymore because nobody is reminding with memos and then enforcing the quiet time rules, which I believe are from 10 pm to 7 am. Please, give this issue the same attention as tenants leaving their personal belongings on the balcony. Post memos, remind, and do not tolerate the loud video games. Make them use headphones if they have to play.
- There needs enforcement to make sure people who actually work in Snowmass Village live in Snowmass Village housing. There are many people who work elsewhere in the valley in employee housing. Overall, there needs to be more employee housing, otherwise the working class will not survive in Snowmass Village.
- There should be a method and incentive to downsize for older deed restricted residents to open up existing housing to young families while still providing senior housing to residents who have already raised their families.
- They are doing a great job.

- They do a great job with what they have, but they need more inventory and to be able to enforce rules easily.
- They need to help all who work in Snowmass regardless of how long they've been employed. One should not have to wait a year of working in the town to qualify for assistance. If I'm working full time, I should qualify immediately.
- They work very hard and we appreciate them very much. Housing is a cornerstone issue for many in the valley and their work has pivotal ripple effect throughout the community.
- To make affordable housing for common workers in SMV.
- Too many tax dollars get handed out to people who could easily commute from mid/down valley. Taxes should be cut. Middle class entitlements are way too big and way too costly in TOSV and in Aspen.
- TOSV should not get involved in building housing. Do the zoning and permits, but let the free market supply the needs.
- Ugh. I know that employee housing is super important; however, I don't know what the best way is to solve the problem. I have thought that all new second homes must be built with an employee housing attached but I don't know if this is practical.
- Units are old and repaired cheaply, no insulation, no privacy. Smoking is a big issue. Snow removal, parking cleanup is great. Appreciate the employees that keep this up during winter.
- Updates needed at MV. Exterior paint and maintenance, interior updates, (kitchen floor needs replaced). Just a lot of things need to be updated. Still living in the 90's here. Maintenance vehicles need to park away from tenant parking spots (so aggravating). We all like to park near our units. Please park somewhere else.
- Upper Woodbridge Road needs a speed bump across from the pool. People speed up and down Upper Woodbridge. A dog or kid is going to get killed. I have sent emails and our HOA manager has contacted the city and nothing has been done.
- Very happy to see all the hard work housing does to maintain all the housing areas. Good job.
- We are very unhappy about the direction growth is going in Snowmass Village. Building the monstrosity at the roundabout leading up the mountain has completely taken away our scenery of the mountain. Also, there should've been some setback that it doesn't impose itself as we enter our beautiful Village and mall further up. Furthermore, the encouragement of bicyclists is ruining our mountain. Their refusal to dismount in spite of the signs pose a direct threat to those walking around the area. Can't someone police this area to avoid a collision that is going to happen? Children are running around, and people are trying to visit safely in this very busy area. For these reasons, we are unhappy with the so-called improvements in our community. Looks like the almighty dollar has won. How unfortunate.
- We have a great bus system. Thus, as a property owner, I am not willing to subsidize through taxes, bond issues, etc. the construction of low-income housing on expensive land in Snowmass itself. I would think it is fine to put it along Hwy 82 or downfalls. It is not practical to build affordable housing "within" Snowmass.
- We have lived in the valley for 50 years and worked for 40 years. We would love to see housing for seniors that are now retired and financially need affordable housing.
- We need affordable senior living options to open up current employee housing for empty nesters.
- We need to lower the sales tax so we can support local businesses. Government is way too big and receives too much compensation from tax dollars. The town employees are receiving Cadillac health insurance funded by our tax dollars when we can barely afford high deductible bad health insurance. Offer an option of TOSV health plan to all Village residents.
- We own free market whole ownership in Aspen as well as multiple fractional units in Snowmass Village for our family use. We grow increasingly tired of the constant increase in taxes and cry for more free

and “affordable” housing for employees and the scammers who actually work there making great wages and get very low housing deals, on the backs of the part-time owners who don’t have a voice or actual vote in the city matters that actually affect us and not those getting a free ride.

- We think all housing should be paid for by developers. And an ongoing fund set up to support their businesses. They profit from renting spaces. They should be involved in keeping those businesses viable. The quality of our lives went down when developers came to town. I don’t want to subsidize their businesses. I pay more than strong wages to my employees. All have been with me for long periods of time and many have bought their own homes down valley.
- We think it is important for the people who work in Snowmass to be able to afford to live here. How that is accomplished should be determined by those who know the demographics.
- We were delighted when the tennis courts were built at the rec center. We have been part-time residents since 1978 and recently full time. Last year, the tennis courts had an active drop in scene for the drills 3 times a week. Things were hopping. This year, 2 of the courts were painted for pickleball. Who wants to or is able to play tennis with that design on the court? We showed up 5 times already for pickle ball drop-in which is scheduled a couple times a week. Each time, only 2 people were there, and some pro was giving a private lesson. The busy pickle ball is at Snowmass Club mostly. One conversion of tennis court to pickle ball would have been fine and enough, not two. Seems like there is much less action there this year than in the past.
- When purchasing employee housing from seller and you discover problems, mold, electrical, etc. The problem needs to be solved between the buyer and the sellers. It seems to me the town should ensure these units are safe and sound to ensure the safety of the new owner. Without the town’s enforcement, these problems will be ignored and will only become more serious.
- Where is the evidence that there is a compelling need for more affordable housing?
- Why are you allowing all the ugly new condos at Base Village?
- With employee housing so very limited, I would like the town to take more aggressive action to resell units that have been empty for more than two years.
- With the increase in inventory, are we effectively increasing staff to maintain the units?
- Work with APCA. The fact that someone who works in Snowmass Village for only one year can get a unit before a 10-year Pitkin County employee is awful. I’d also like to see a report on compliance of those in the system.
- You need to address the fact that employee housing is transitional and not meant for retirement. They have been kept up well over the years.
- You should be building affordable housing and acquiring new locations like Snowmass Inn whenever you can.
- You should have more pet-allowed units and more flexibility for the qualifying criteria for homes.

**Q11. Do you have any comments about services provided by the administration that you would like to share?**

- 500K 2 bedroom “affordable housing” is a joke. Whoever gave up the go-ahead on this should lose their job.
- All old plats/house plans should be digitized.
- Are there recycling dumpsters? If so, where? In general, recycling is not economical, so I am not pushing for it. I will use if already available.
- Are town offices closed at noon? Phone always goes to an answering machine during this hour. This is okay, but the message needs to say closed or staff are at lunch, and calls will be returned after 1 pm.
- Barb Peckler at the front desk is very friendly and helpful.
- Biased towards pleasing developer at the expense of Base Village residential owners.
- Community Development Department needs work.
- Continue to prioritize having staff trained and prepared for disaster preparedness. We have a lot to handle with so many tourists in town in the event of a natural disaster.
- Dissolve GID.
- Don’t know if this goes here, but we have issues with parking. I went to visit my mom and my black wagon in lot 12 was used for ticket-writing practice by SMVPD for the high crime/misdemeanor of “auto storage”. Conversely, in the summer especially, there are times when I cannot park in my own lot. This is a problem (higher parking fees for visitors seems like the move). Thank you.
- Giving the weed license process the run around. Office looking unprofessional and without a plan.
- Great job.
- Have not had need to experience Q10.
- Honestly, I don’t have any interaction with any of these departments, so cannot give an adequate response to their work.
- I appreciate the chance to voice my concerns, and I think I’m being heard.
- I did a remodel/addition on our home. I found the permit process to be vague and difficult to weed through. We would submit and I was told X isn’t allowed. However, I asked for what was allowed and I could not receive a concrete answer, resulting in an inefficient process of submitting and waiting.
- I’m a rule follower, if I knew what they were, I would have had plans drawn up accordingly.
- I did not answer these items, because I have not experienced dealing with these administrative functions.
- I did not like the way Snowmass Conoco was treated during and after the sports car races.
- I don’t feel that the town manager or director of public works are as involved in their operations or as responsive as I would prefer.
- I don’t have a lot of interaction with town government but when I do, they are very helpful and friendly.
- I feel the administration could be helping with the issues of missing residents in Creekside Condominiums in order to solve the ongoing absentee problems; hence the negative reflection as being part of “the team”.
- I have been trying to get the plans for my residence. Before the move, I knew right where they were. Since the move, I have not been able to locate them.
- I have had to use 911 and the speed and service were exceptional.
- I have had very little need for these services. My limited experiences have been positive.
- I have never used these services.

- I know it's not the Village's responsibility, but the operation of the post office needs to improve. Individual citizens can't seem to get the post office's attention. Maybe the Village administration could lend a voice to the dissatisfaction.
- I never needed any service.
- I preferred when Council full meeting packets were available and posted online rather than only agendas.
- I really like the program to provide parking during the winter, at a fee, for seniors.
- I think the cost is reasonable, and is an amenity for local, regular users of the available parking lots under this program.
- In approving a residential site plan, the director of Planning caved on maintaining heavily utilized ingress and egress over an existing water and sewer easement that allowed easy access to skiing and hiking from Creek Lane.
- It doesn't seem like much of a community. Just a place for tourists to come to. The town caters more to the guests than it does the locals.
- It feels as if town employees are disconnected from the community. It seems that most town employees commute in and commute out and do not spend a substantial amount of time in the community.
- It wasn't that easy to get a business license for my acupuncture practice. Because I did not have a physical location (I perform house calls). They denied my application at first. It wasn't until I ensured them that I would not be performing acupuncture out of my home that I was granted a license. I liked that the application and renewal and payment all went to an online platform, however I didn't renew my license because of the expense.
- It would be great if people could pay their housing and trash bills without a service fee or just a minimal one.
- Keep it up and enjoy it.
- Love the obvious push for transparency.
- More outreach to part-time homeowners and helping with issues would be helpful. We pay taxes too.
- My experience has been good.
- No 4<sup>th</sup> of July fireworks? No community picnic? Should be a spirited community day at the Town Park, not at the mall. Boring for most community residents. Do it on the 3<sup>rd</sup> and in our designed Town Park, with shuttles to/from, games, SVFD shooting water from the fire trucks, fireworks from the Horse Ranch knob, where 1000's of folks can throw out a blanket on grass, like it once was. The last two years of snowplowing has sucked, especially at Horse Ranch Drive. Several vehicles slid down into the park because it wasn't plowed or sanded properly, because TOSV has cut back on taking good care of our roads in the past.  
What happened to the Thrash a Thistle program? The TOSV used to actually mitigate the weeds, now they say the weed control should be done by the adjacent property owners? Now the town has a guy drive alongside of the road in an ATV with weed sprayer, but is doing nothing about the medians at our front doorstep or around the housing areas. Third rate for a world class resort community.
- One comment: Often the part-time residents may have valuable "public input". Often second homeowners have above average resources, skills, and knowledge. But, also often, critical online information specific issues is not available early enough for the public to study or analyze prior to political decision making. Therefore, the talents and inputs of second homeowners is lost to the town. Parochialism results.
- Please do not build a roundabout circle at Brush Creek and Owl Creek Roads. I totally agree with Tom Fridstein that it will change the character of our town. I travel this intersection many, many times a week and on weekends also. The wait is minimal compared to the cost and change of the landscape that

is so beautiful. Few small communities anywhere have gardens as glorious as the Ben Rawlins Garden at that intersection. That is a huge waste of money. I have lived here for many years and if any of the intersections is a pain in the neck, it is Faraway Road. Please don't ever put a light there. I can wait my turn.

- Positive experience with town management.
- Public records. Town website needs to improve digital delivery of town council agendas and minutes. Currently, the service does not deliver even when signed up.
- Rhonda Coxon is the best clerk ever.
- Rhonda Coxon tends to be disgruntled when answering the phone and it would behoove the administration office to put someone else in charge of answering phones.
- Slow to get TOSV building inspectors to visit per requests.
- Snowmass was a pleasant, rural, family friendly, tourist community where citizens helped their neighbors solve problems. Now we are a city (with too many city people who fled other cities bringing their failed city ideas), full of roundabouts (a bad thing) and road furniture that is not calming (actually the opposite), closed hiking trails (a bad thing) for no good reason/just politics; ignoring science and logic, and parking hassles.

Base Village and the Fanny Hill Cabins should have at least 1.5 parking spaces per residential bedroom as any other future commercial development (like at the center) or condos will take longer to sell and at a lower price (smaller real estate transfer taxes too). Inadequate commercial parking will result in fewer sales at restaurants, retail stores; with reduced sales tax revenue to the government as locals and tourists will go elsewhere to shop.

- The bus drivers are life savers.
- The clerk sometimes acts disrespectfully to residents.
- The mail is atrocious. Why doesn't the town spend some of its extra cash and pay somebody to take care of this vastly inadequate service, since the federal government isn't?
- The Mayor asked part-time residents to complete the marijuana survey and then when the male members of council did not like the answer, they ignored the input. We need to vote in local elections because we provide most of the town income.
- The online licensing system for business licenses is awful.
- The system/process for applying for and renewing business licenses could be much improved and modernized.
- The town Council should be running the community. Not the town manager's office. No more roundabouts. Moved here to live in a quiet mountain community.
- Town does not support part-time owners.
- Town Manager insensitive to part-time residents.
- Town Clerk great to every person.
- Town officials tune out when they hear anything that doesn't comply with their view.
- Traffic regulation and enforcement.
- Use your weight to fix the problems with the SMV Post Office. A disgrace and embarrassment.
- We are not sure the Town Manager and the residents have the same goals for Snowmass Village. We are concerned about a push to develop more and wish to emphasize goal of "just big enough". Base Village is more than enough of transforming Snowmass into Beaver Creek. We do not need more free market condos destroying the center, which is the locals' services and point of contact. Nor do we need another traffic circle, especially at the Owl Creek intersection, where one very rarely has to wait for access.

To keep Snowmass a family community where locals can live, we need more price-restricted housing, both rentals and owner-occupied and many fewer new rental and part-time residents condos and houses.

- We need to fix the postal problem.
- With few exceptions, really don't care about part-time residents.
- You'll have to do a lot to overcome the blow you gave us several years ago when you voted out our private Roaring Fork Mountain Club over class warfare and valet parking emissions. Still get the feeling Mayor Marks may be the only sane voice in the city government. Meanwhile, SMV is a relatively dead town that can't support enough good restaurants and bars.
- Zoning department needs serious attention and improvement. Staff isn't helpful or respectful.

**Q13-1. Are there any issues not included in the Town Council's Strategic Goals listed above that you feel should be one of the Town's top priorities?**

- 1. Foster Snowmass as a music center by building a large enough “Texas Dance Hall” type facility (including bar and good food service).
- 2. Encourage more year-round (resort compatible) businesses to settle in SMV. Aspen is a year-round town. Snowmass is a two-season resort. If music was bigger in SMV, I and many others would spend more, or all of the year here.
- 1. Put a light, not a circle, at Brush Creek and Owl Creek Road to be used during the busy seasons. No light needed during the off-season.
- 2. I feel safe living in SMV now. I do not know what you mean by increasing safety.
- 3. I am not in favor of making the Town Center look like a Main Street Village. I do not want underground parking just to get my mail and groceries. That would be much too cumbersome as I age. Much more discussion is needed prior to allowing this plan to become reality.
- 1. Have a person at the Village who can work with the county to provide access to the bike trail along the Roaring Fork trail that doesn't rely on biking on the road. Snowmass is the only area that is restricted from safe access to that trail. We have figured out how to get access for Aspen, we need to do the same for SMV.
- 2. We need to figure out if we are getting our share of the benefit from the RE taxes that are collected from all the property in Snowmass that goes to Aspen Historical. I am sure it wasn't the intention of Aspen to fund Snowmass Ice Age history. We deserve our share of those funds.
- Abolishing punishing taxation of GID and Base Village Metro Districts.
- Address and face the fact that Snowmass Village is a resort. Period. Open space preservation and not accept any more development from SM club. Also, finish one project before any others are started.
- Affordable housing (senior too).
- Affordable housing and senior housing.
- Affordable housing, more of a town atmosphere instead of a tourist destination.
- Affordable workspace.
- As I stated in another comment, the Base Village divides some of the community. All this money was spent and the permits given to developers who flooded the market with units that brought down the values of many at the time. They are the center of attention and the rest of Snowmass doesn't seem to count.
- As other communities have done, arrange for all property owners to vote in TOSV matters. This would include part-time residential owners.
- Being pro-business. Promoting people coming in and actually wanting to stay in SMV besides the great skiing in the day, by having quality restaurants and dining and bars that don't feel like a college dive. It seems most of the restaurants and bars in SMV cater to the subsidized affordable housing crowd and local curmudgeons. We most always drive to Aspen for fine dining and an enjoyable night out. Sad the construction failure, mostly caused by the delays caused by the City Council and Staff caused such a poorly resulting development. Hoping the new spurt in growth brings synergies to the food and beverage market that is sorely lacking. Meanwhile it looks like, as in Aspen, there's no end to spending money for city halls, community centers, libraries, etc.
- Better regulate current town owned rentals for full time Snowmass Village employment.
- Better transportation options between Mall, Center, and Base Village.
- Better transportation options between Mall, Center, and Base Village Snowmass. Bus service year-round in Ridge Run area up Faraway Loop. It is needed. Most likely also needed in other individual

neighborhoods as well. This can eliminate cars going down Brush Creek and Owl Creek. Safer type of transportation, especially bad weather.

2<sup>nd</sup> issue: To upgrade original “Base Village” façade and entrance. Old stairs are crumbling and ugly railing. Stairs very steep without ski boots. Whole area looks very tacky.

3<sup>rd</sup> issue: Improve the median plantings and tree health appearance between 82 and the Brush Creek Rotary by rodeo lot. Some trees look half dead. Lights are out on some. Who is in charge of this space? First impressions are important. Pay as much attention to this area as is done to upper Rotary by gas station.

- Build a dog park.  
With the future development of the Town Center, create a two block long “Main Street” for Snowmass. This would require underground parking and pedestrian friendly two block long shopping area. Snowmass Village lacks a “Main Street” environment and without this, the Village will never have the feeling of a small town, which it truly is.
- Cars and construction vehicles parked on Wood Road make it extremely dangerous to walk down Wood Road.
- Child and family friendly amenities for community members. Better hiking and walking trails connections. The new crosswalks planned for Brush Creek are long overdue; let’s now wait so long for more.
- Commit more funding to public art through passage of a % for art fee through revised regulations.
- Community engagement, why can’t the Town Council come to neighborhoods to talk to residents in an open forum? Why does it have to be at Chambers, where people aren’t free to speak their mind, because they don’t want to be televised? Why can’t the Mayor or Town Manager be more transparent within the neighborhoods?
- Community through the four seasons and consistency.
- Connecting the three centers of Snowmass Village-Mall, Base, and Center, to significantly improve the sense of community.
- Connectivity.
- Continue developing and promoting tourism and economic development, especially in summer season.
- Control the pricing at Clark’s, it is a monopoly with high prices. Well then everything here is expensive. Can you reduce the cost to use the recreation center?
- Coordinated communication and marketing of all local events so everyone has this information in one place, including local businesses who have to rely on this information to plan their services and products. Also, more events that bring people in to support local businesses.
- Creating more year-round opportunities, the town is very sleepy. We are selling our townhouse to move into Aspen as it’s a much better investment and a lot more activities. The town is mainly a ghost town most of the year.
- Creating a strategic plan for the entryway.
- Dealing with the growth of recreation.
- Dining. And to a lesser degree non-chain retail. It is ridiculous that the “restaurant selection” in Snowmass Village is so weak and it doesn’t even appear as a strategic goal. Not high-end fancy places, but more like those found at the mall. Base Village is a joke (for dining) and retail is pathetic. This town has five major activities: ski, hike, bike, eat, and shop. The focus on the first three and mountain improvements are fantastic. The latter two are poor, at best.

Because I don’t know what comments/questions follow this one, I will add...a library? Seriously? (Mentioned in #5 above.) I am truly hoping you used a survey question from 1980 by mistake and

didn't mean to include "library" as a priority. To spend tax dollars, or even donated dollars, on something like that is a total waste of money and time.

- Dissolve GID.
- Dissolve GID and absorb into general TOSV funds as whole town benefits and not fair to make an isolated group bear the full burden.
- Do you feel that we need to continue to grow bigger, taller, wider to accommodate our current desires or should we update existing commercial spaces and so they function better to solve our current needs? What is your number one priority: environmental preservation, economics, aesthetics, openness, civic involvement, or social offerings?
- Enforcement of existing ordinances. No smoking and no dog areas.
- Ensuring that continued growth will not outstrip our infrastructure and reduce livability/community in the Village.
- Environmental sustainability.
- Equitable taxation between full-time and part-time owners. The Town delegated and continues to ignore what the developers taxation have done and are doing to Base Village owners. In addition, the Town itself inequitably taxes Base Village owners through GID and gives Base Village taxpayers zero representation in the GID tax district.
- Event department needs to shift their focus on drive market, destination programming (Ragnar, Yoga Fest, Ride the Rockies, Tough Mudder) and focus on events that RFV residents would like. Create the vitality and the destination guests will come. The "Copper Mountain" strategy to fill beds should not be our strategy. Events should be brand-led decisions and Snowmass' brand is not one-off, lame "front ranger getting into nature". Focus on art and culture, music and food focused events that would resonate with RFV residents.
- Events that are geared toward locals. Not front range folks. Incentives for businesses/restaurants to stay open in summer. The crepe place closes every day at 5 pm, why is that?
- Fair cost sharing regarding BVCo and GID.
- Focus on small town businesses run by locals with a focus on catering to locals. Locals work hard to remain here and make this place the special place it is.
- Get back the ski town feeling, eliminating the big corporate look/feel that will kill the reason we all got here in the first place.
- Get the crosswalks at Owl Creek Road and Faraway Road done. Something that simple shouldn't take more than five years. They are school bus stops for Pete's sake, just get it done.
- Getting along with the millennials. Perhaps they will be forced to work.
- Give formal representation to part-time residents.
- Greater financial transparency with the residents of Snowmass Village in connection with project the town is pursuing.
- Growing the tourism industry.
- Growth.
- Growth control and development, especially at Base Village.
- Growth management and pet waste.
- Housing for workers in SMV.
- I am deeply concerned with the overbuilding of TOSV. There appears to be a goal of infilling everywhere possible on the mountain with the town becoming a traffic jam of people, buses, and cars. I've lived here for forty years and can no longer see a mountain for the high rises that look like Swiss hotels. I truly hope strong consideration be given to dedicated open space.

- I am strongly opposed to the presence of a rodeo in our beautiful, conscientious, educated Village. This “sport” represents an extraordinary amount of animal suffering, and children participating in a cruel and unsophisticated evening. We are teaching our children that cruelty to animals is acceptable; we encouraging the next generation to be thoughtless, unconscientious and reckless towards those with no voice.
- I believe we should be at the forefront of the e-bike revolution. If we are serious about our senior citizens and not just lip service, then this needs to be taken on. I disagree with several of our council members who seem to think this is either not a priority or should be ignored.
- I said it previously:
  1. A permanent exhibit of the Mastodons.
  2. Allow homeowners to build “tiny homes” in their yard for senior, youth, and employees as the needs arise.
  3. New Post Office.
  4. Connect the ski mountains like in Europe=World Class one of a kind places for people to take note of cutting edge ideas and showing SMV residents do believe in climate change unlike this American President.
  5. Get the recycling up to Canadian standards whereby nothing is thrown away, everything is recycled.
- I think desirable open space for people, locals, and guests to leisurely enjoy. All of our open space is oriented toward activity and nothing for peaceful enjoyment. Read a book, picnic, or just relax. Look at some of Aspen’s parks.
- I’d like to see the Village explore the possibility of becoming the nation’s first personal-vehicle free community.
- Importance of maintaining Snowmass brand: a family-oriented community with great year-round outdoor activities.
- Improve cellular service in the Village.
- Improve skiing and outdoor activities.
- Improvement of recreation center programming.
- Improving the yield (occupancy, tax revenue) of many of the town’s marketing efforts, e.g. replacing events that have participants camp with events that fill hotels and condos and increase the length of participant’s stay.
- In my opinion, senior and employee housing should be separate goals as they address separate needs.
- Increase open space, maintain, and improve existing trail and recreational areas while balancing and preserving the natural beauty, quiet, and animal habitat in SV. While a difficult balance, the town and county do an extraordinary job in this area, but no it should be explicitly defined as a set of town objectives and strategic goals. While the town strategic goals are excellent, they are unbalanced with regard to preservation of our natural environment, at least as stated, and explicitly defining one or more objectives as above would rectify this.
- Increase parking.
- Increase population density via affordable apartments or condos. The workforce shortage is directly correlated to lack of the city’s vision to provide density.
- Increase the safety of road crossings for pedestrians and place where the trail is near the road.
- Increased bod count in the existing Base Village and the old Snowmass Mall into the evenings and making things more inviting and affordable (food and beverage). People will stay longer after skiing and go to Aspen less often if there is more options for food and beverage with a more inviting atmosphere.

- It is time for the Town Council to stop using Base Village residential owners as their private funding source for things they want for their town, but don't want the non-Base Village property owners to have to pay. GID and Metro District taxes are an insult to all Base Village residential owners.
- Keep taxes low.
- Keeping the town our town. Not the town staffs' town. He didn't elect the town council to make money all the time for the town.
- Keeping the town small and family-oriented and not allowing big ugly buildings at Base Village (too late for that one).
- Let's not make Snowmass Village look like Beaver Creek ski area, where you drive up the hill amidst tall condominium buildings, and can't see the mountain or figure out where to park. We need good signage to direct guests. We call this a town, but guests are always asking, where is the town?
- Limited unbridled large hotels and housing that do not adhere to "alpine style" architecture. The two new hotels/condos are hard to fathom, the architectural committee/council really missed the boat as far as style and height. Very few full-time residents approve of those two new buildings that are under construction.
- Local bus service to Ridge Run. We pay taxes but no service and nowhere to park besides going backwards to rodeo lot which I was told I needed to do by the town. Ridiculous.
- Marketing dollars are poorly spent.
- Marketing improvements. In my opinion, the marketing budget is not being used efficiently. I think with the amount of money SMV has to market, the marketing tools are archaic and ineffective. SMV has a lot to offer guests and yet most business owners are struggling to keep their doors open. For example, 4<sup>th</sup> of July week I was a patron at four different SMV restaurants for lunch/dinner and only saw a handful of other tables taken, if that. The atmosphere and food was good at all of them, these restaurants should be booming, especially that week.
- More amenities.
- More community areas.
- More community events during off season such as a fun run, sharing your favorite place and activity in the Village, utilizing the recreation center for more opportunities to meet your fellow Village people.
- More horse friendly opportunities. Example: Ride from Cozy Point to rodeo grounds, secure horse there and take a shuttle up to the Village for lunch or dinner. Or ride to the Village and have a safe designated place to "park" horses.
- More one-way bike trails built.
- More passing lanes on Brush Creek.
- Mountain access at Two Creeks all season to help with lack of parking at Base.
- Need a big music venue with a dance floor. Art galleries would be nice. Biggest issue is Snowmass shuts down in the two off-seasons. Need things to make Snowmass a year-round resort. Aspen is like a year-round town; Snowmass is winter and summer only.
- New planned transit center at the Mall. I could barely make out the new transit center plans for the Mall in the paper as it was too blurry and small, but I am concerned that it will be taking away coveted parking spots for those visiting the mall. As the building in the Base Village finishes, there will be more and more traffic. If anything, more parking is needed for ski season. As mentioned earlier, the more development in Snowmass creates more development down valley and these people come to Snowmass to ski. They need parking. The parking garage in the Base Village is one of the most poorly designed parking garages. It is confusing, has dead ends. Just awful. Locals and visitors alike comment on how horrible it is. I am begging you guys to please involve locals who do not have a financial interest in the decisions regarding development of Snowmass Village to give their input on future development. The

locals I have met, love their town, and only have its best interests in mind. Real estate brokers, developers, construction companies, plumbers, electricians, etc. all have a vested financial interest in development. Ask those who have been here for years and may be retired for their input. Please.

- Noise abatement and at night, light pollution.
- Not sure how the Town works with SkiCo to develop and integrate Legacy Mall, Base Development and Center. I realize they all have separate ownership, but all seem incentivized to create a lively and vital “core” to Snowmass Village which is missing at present.
- Over-building that is taking away from the natural beauty of the Village. What is currently built is fine, but anymore high-rise buildings like those in Base Village will begin to detract from the views I have loved having since I came out here as a kid.
- Parking and management of parking. Figure out the traffic flow on Brush and Owl. Would like a functional roundabout and not the silly thing at the bottom of Carriage Way. That is the most dysfunctional thing.
- Parking for seniors.
- Parking.  
We are in an era of individual/independent transport by a personal vehicle, not mass transport. Personal autos, Uber, Lyft, etc. are absolutely the most accommodating form of effective personal transportation. Mass transit works well within high density populations, metropolitan, Europe, Asia, etc. Snowmass Village has not achieved this critical mass density to continually promote travel by bus/mass transit. Encourage travel by foot, by bicycle, and include e-bike accommodation as a non-motorized form of transportation on all bike trails, no restrictions.
- Part-time second homeowners now lobbying for the right to vote. Do not allow this to happen unless they want to make Snowmass their permanent place of residency. All the BS from Base Village residents regarding taxation without representation is a crock. None of these people read the special taxing district regulations at the time of purchase.
- Part-time owner representation and voting rights.
- Part-time residents need a vote on any issue that increases or concerns our taxes. It was a glaring example last year when three council members completely ignored part-time residents’ input not to have marijuana sold in the Village.
- Pedestrian connections between Mall-Base Village and Center-Base Village are inadequate. Skittles is inefficient and no good connection exists between the Center-Base Village. Goal should be a seamless transition much like concourse connections at an airport.
- People breaking into swimming pools after midnight.
- Perhaps better e-communication for those who wish to remain engaged, participatory, and informed as part-time residents.
- Planning: Specifically, to two or three themes.
  - a) That localized variances adhere strictly to planning policy, not politically expedience. Sometimes we forget that the “feel” of a place has real value.
  - b) That planning be forward focused; mostly involving the updated Town Center at the moment. As it must serve thousands of residents, part-time and full-time, and tourists. We must be sure that “Just Big Enough” doesn’t result in “Not Big Enough”, meaning that tight traffic flow not be defended; that commercial retail outlets be planned with both service docks to fill the stores and facilities for customers too, not just head-in curbside parking. The Town Center update must be designed to serve the town citizenry in 2030 and beyond, and not simply be designed to correct today’s issues. In fact, cars and big buses will seem “last century” in twenty years or so, but the Center buildings will be there way past that.

- c) That the resort itself be considered a “work of art”, rather than scattering inexpensive public art around town in a vain effort to seem contemporary.
- d) That more attention be paid to Photo Voltaic energy.
- e) That, though ski-in, ski-out living is wonderful. Perhaps carports to protect our stored cars whilst supporting PV collectors on top might be a great contemporary form of “art”.
- f) That this survey allow the respondent to backtrack as new ideas occur to us.
- Please do not overbuild the town of SMV. With all the proposed building at the Base Village, we are becoming, even before their completion, so congested.
- Population growth? Visitor growth?
- Post office.  
Need sidewalks on main roads. Intersection of Brush Creek and Owl Creek is super dangerous at dusk. Small children’s playground at Base and Mall, and fountain to play in (like in Aspen).  
Force owner of mall to fix it up.
- Post office. We need mail to be delivered to housing complexes and houses.
- Poverty. In a place with extreme amounts of money, we should be leaders on seeking out what people need and developing avenues between the people that have money to give and those who are needy. Helping the wealthy understand that they have the power to change people’s lives for the better, not just governments, agencies, or organizations.
- Protect open space. (Mentioned twice.)
- Put a hold on most new construction, as with current construction, we now have excess condos and housing. Adding new housing to Snowmass Center is an especially foolish idea. On the other hand, give a priority to revitalizing the mall, as right now the vacant stores are especially noticeable and thus an embarrassment. Give up on the idea of an Ice Age Discovery Center as the trickle of visitors in recent years does not justify the cost (unless we get lots of skeletons from the Denver museum).
- Quality daycare and preschool options. Raise standards. Review little red school-house current standards. Remodel Upper Snowmass Village. More fine dining options. More lunch options/restaurants off mountain.
- Quit trying to be something we are not. We need more full-time residents and easier parking. If it was easier to park and play in Snowmass, more people would be in Snowmass.
- Remodeling of Snowmass Mall RFTA Bus Station. Please do not make it an ugly eyesore. Sidewalk in Brush Creek Lane. People walk on the road late at night and is dangerous. Bushes on Brush Creek Lane and Owl Creek Lane. Keep them short to see deer, drivers visiting the area ignore that we have these animals around and they could jump from behind the bushes and get hit. We need more signs, deer in area signs with flashing lights. We need pet friendly housing. Having a pet is emotionally uplifting and depriving the community that works in this area from having a furry friend in such secluded area is a punishment. Cat and dog friendly properties are very much needed.
- Replace the “Skittles” gondola with a lift with a higher capacity for busy times.
- Representation on Town Council of a part-time resident.
- Resurrect ICE Age Discovery Center as a free, interactive showcase for the amazing discovery found in SMV. It is most disappointing that the town has done virtually nothing to establish and support this unique feature.
- Rethinking transportation in the Village and how people get from point A to point B with better options than running empty busses across town all day.
- Road maintenance.
- Save for a rainy (snowless) day.
- Sidewalks are badly needed.

- Since Snowmass Village is trying to increase its family feel and enhance a better sense of community, let's get sidewalks in the neighborhoods. And a sidewalk on Brush Creek Road by the blue roofs. We live on Terrace Drive and there are tons of kids in our neighborhood and with zero sidewalks it's often dangerous for the kids to be walking up and down the street. Tourists fly up and down the street and it is only a matter of time before a child gets hit by a car, both on Terrace Drive and on Brush Creek. And I wonder how all the people who say they want to keep the mountain feel in Snowmass (and therefore no sidewalks) will respond when a child gets seriously injured by a car. We wanted to keep it mountainy. Do something to keep our children safe.
- Snowmass is changed from a seasonal resort to a stand-alone community/town. Keep the growth in check and make sure there is ample affordable housing.
- Something really simple and not too expensive: better public lighting. The town looks really dark at night. I also suggest authorities to encourage people to décor light houses and building facades.
- Specifically recognize and include part-time owners in tax or other decisions that impact them.
- Stay concerned with the issues that are the town's responsibilities: fire and police department services, road maintenance, and enforcing laws that are on the books or change them. For example: leash laws, walking on the roads facing traffic, protecting hikers from bikers on the trails. I'm afraid to hike due to out of control bikers and loose dogs. Support our schools.
- Stop the growth. Stop building more hotels when we can't find enough workers to staff the existing businesses.
- Stop wasting the taxpayers money so fast. Spend the citizens money with responsibility. There will be another, future economic collapse. Not if, but when. One example of many: solar panels are a waste of the taxpayers money. Do the math. Hydro appears to be economically rational. Put solar panels on your own house first. See how it works.
- Taxes are too high. Taxes should be cut.
- The Golden Goose, the Ice Age find. Unreal that it has been so long, and the town cannot come up with a good plan to cash in on this natural find. Make a museum with the history of Snowmass, from the Ice Age to the pioneers to becoming a ski area. Such a waste not using this as a marketing tool, seems like the town would rather be a concert venue and sell wine/beer.
- The overbuilding of Base Village.
- The Post Office (recognizing it's out of the hands of our municipal government and a function of the Federal Government) is horrible for our community.
- The re-development of the Snowmass Center, with the results that there is an improved Post Office and improved year-round community gathering space.
- The roads should be a priority (they are in poor condition in some areas) and the landscaping from the entrance to town and all along Brush Creek Road between the two roundabouts could use a lot of work. It would be nice to see a lot (hundreds) of spruce and Aspen trees planted along many of the north facing slopes and berms (Vail and Beaver Creek put us to shame in this regard).
- The Snowmass Center redevelopment. Only a few people attend P&Z meetings. There does not seem to be enough interest by the public to attend at this point.
- The Snowmass Center should coincide with the Comprehensive plan but doesn't seem to be. All three major businesses will be under separate roofs with no ease of traveling from one to another. Traffic will be a major problem and convenience for guests is non-existent. I hope the town will take this seriously to create a well-organized, efficient, safe, and social environment. We only have one shot at this. We need to do it right.
- The town should rescind the 1% tax charged when purchasing a free market home. You should not penalize people who want to live here. Try spending less.

- There are too many bikers and have taken over the hiking trails and the horseback trails. What about fair representation of the different communities that have existed in Snowmass for many years.
- There seems to be too much economic pandering to tourists disregarding the effects to the locals. Too much traffic, too many events that aren't policed properly causing danger or safety issues just to gain money. One example are the numerous bike races on the hiking trails. Bikes careen around blind corners at full speed with no one warning walkers of racers/teams racing around those corners. I've barely been able to jump off a trail numerous times. Another example is the antique car race which blocks our roads during the ridiculous "race". It is a consumptive environmental disaster wasting fuel, polluting the air, and creating sound pollution, along with inconveniencing locals who must put up with these effects.
- Town must hold commercial developers responsible for worker housing, not taxpayers. Consider traffic impacts and limit them when reviewing projects.
- Two issues: Protection of single-family residential neighborhoods using regulation to curtail short-term rentals and ensuing impacts from traffic, noise, and solid waste. The Village has a noise problem. Need to address noise from buses, large trucks, and leaf blowers.
- Updating and modifying the mostly 20-year-old municipal code, its processes, and the procedures. Creating a redevelopment district and/or authority with different review procedures for areas that might need it.
- Upper Village lots are public, not at the whim of organizers to block off for special use. Does the city receive income for this at the expense of the homeowners that use these lots? Does the Westin and Wildwood pay to use these lots as the homeowners, as taxpayers do?
- Use tax dollars to paint parking lines in Upper Village parking.
- Waste management. Educate businesses and people how to manage overwhelming trash per capita.
- We are adding too many new non-employee housing units. Base Village is out of control with the number of new rooms available for weekend warriors.
- We need a USPS office that functions efficiently and professionally. Currently, the SMVPO is a joke. They return mail for no good reason and lose mail all the time.
- What is the town's relationship to the business community, and do we support their efforts?
- Why not add more programming like last week where the Aspen Institute brought topics here, adding to the town's contribution to continued learning in which community members engage with one-another. Intellectual pursuit. I would also promote elevated collaboration with the ASC to continue evolving Snowmass Ski area into the wonderful playground it has become.
- You have already mentioned connectivity related to parking, transit, and safety. This seems like the wrong approach. Those will come naturally, but actually having a real Village center with affordable housing and community amenities would help bring in young families and maintain a sense of community.
- You should separate workforce and senior housing. They are completely different and need to be differentiated.

**Q14. If you could keep one thing the same in Snowmass Village forever, what would it be?**

- A feeling of connection with the ski area.
- A sense of community.
- A stellar and connected system of trails.
- Absence of traffic and crowds.
- Access to a great mountain for skiing and now biking too.
- Access to all the different trails for recreational use all around Snowmass Village.
- Access to public lands (hiking and biking).
- Affordable housing.
- Affordable housing. But if I can add a second thing: free transportation on request.
- All of the multi-use trails.
- Almost nothing. It never had a quaint mountain feel in the buildings and should be more friendly to access. The new parking garage is a corkscrew disaster. The original lots are too far to walk for real pedestrian viability. Not everyone can and will take advantage of bus service. The Skittles is too little an effort to connect a very disjointed and disconnected retail and dense condo infrastructure. Hoping the filling out of Base Village will sooner than later work. The mountain could use some expansion to some steeper terrain too.
- Always having something going on.
- Amazingly beautiful setting, free of wires, billboards, commercial signage and the like.
- An easily accessed Village Center with Postal, Grocery, Liquor, Hardware, and Restaurant services featuring a community message board.
- As previously stated, it's already too late. The two ugly buildings at Base Village and having torn up the mountain for biking trails have detracted from what the town used to be.
- Awesome trail access.
- Beauty of the surroundings.
- Being able to see the mountain when approaching it.
- Billy Madison on town council.
- Black Out Thursdays.
- Blue skies and sunshine. Town should have been built around the Snowmass Club but what is done is done, unfortunately. The only way to rectify the situation is to connect the four mountains altogether and then bring the car race back.
- Bus service.
- Bus transportation within the Village and to intercept. Aspen remaining free and available at numerous times throughout the day.
- Buses for transportation around Village and intercept lot.
- Can walk around with my dog off-leash (under voice control).
- Certainly not our post office.
- Change. It needs to happen continually. Holding on to the way it was is what gets in the way of progressive thinking. Second place: keep having great trails.
- Clean quaint town feel.
- Clear views of mountains for all properties and not just the town offices.
- Community.
- Community feel and amenities that really support the community.
- Community feeling. (Mentioned twice.)
- Community ownership.

- Complete mountain views from Snowmass Center.
- Completely unobstructed mountain views, the same way the town council and staff have it from their offices, especially from Snowmass Center.
- Concerts and continued activities on mountain in summer.
- Country feel, rodeo, and horses in pasture at HRD entrance.
- Current size.
- Dark skies.
- Dedicated hiking trails, we need more of them.
- Do not increase density/high-rise properties.
- Dog friendly trails.
- Dog friendly.
- Dog friendly trails. Building has brought a lot of undesirables.
- Don't become Vail.
- Down to earth feeling of belonging in this vibrant community.
- Enough building out the Village.
- Environmental carrying capacity for existing services and our community.
- Environmental integrity, current development initiatives erode that.
- Family businesses and not overdeveloping.
- Family first.
- Family orientation.
- Fanny Hill.
- Feeling of community.
- Free and frequent bus service is key.
- Free and frequent transportation.
- Free beer.
- Free concerts.
- Free music on Thursday, except I would book better bands.
- Free parking.
- Free public transportation.
- Free ride up gondola or chit lift in summer, inexpensive foot passes in winter, especially for seniors.
- Free Thursday night concerts.
- Free Thursday night concerts, sky cab always free, more free community events.
- Free Thursday night shows in the summer.
- Friendliness.
- Full views of mountains from every property and especially Snowmass Center.
- Going to cheat on this one and say two things: 1) Keep it family friendly, and 2) keep the businesses locally owned and operated (no chains or Aspen style galleries, etc.).
- Great view of the mountains and surrounding area. Don't over build. A small community is awesome.
- Gwyn's.
- High property values.
- Hiking on the rim trail and on the Snowmass Village Ski area without being run down by mountain bikers. Have upper lift towers by Mall area have permanent speakers for Thursday concerts. No more hotels in Base Village. All mountain meadows replanted with indigenous flowering plants instead of bluegrass seed which is not a natural plant at 9000' above sea level. Bluegrass also requires too much water for growing in this arid elevation. Build a tunnel under Owl Creek Road (to connect Owl Creek

Trail in dirt to Highline and Owl Creek) for events: as mountain bike races, running races, skiing races, and day-to-day running, hiking, biking, and walking. Would be fabulous if it connected to golf cart tunnel. Repair sewer pipes by bridge (10 steps down hill on path under Woodbridge) so Base Village won't smell like raw sewage. Especially once all those toilets start flushing in all the new hotels.

- Horse ranch meadow.
- How dog friendly it is. Or make it even more dog friendly.
- Humble in size, humble in attitude, focused on environmental attitudes and somewhat indifferent to superficial attributes of insincere marketing.
- I like the Snowmass Mall; it feels more of a unifying space than the Base Village.
- I love the small town feel and do not want to increase the housing here to include a significant increase in the residents.
- I loved the family small town feel the Village had when I moved here nearly 20 years ago.
- I would go back 10-20 years before the mountain biking industry was allowed to take over, dominate our thinking and every trail, and become the town government's sole master.
- I would have kept the old parking lot at the Base of Fanny Hill, so that when you arrive at Snowmass you see all the skiers on the mountain. Too late for that one.
- I would keep po shops out of Snowmass Village. I do not believe they have anything positive to contribute to SV. I do not believe the taxes they "contribute" to our coffers in any way will make up for the "negative" to our reputation as a world class area. I have yet to hear an argument "for" a pot shop that would make Snowmass Village a great place to live or play.
- I would keep the post office, as bad as it is right now, it's convenient to have in town.
- I would like to have the town continue to focus on maintaining our outdoor recreation. The trails in our "back yard" are amazing. I am not sure that the people in our town realize the amount of work that goes into these trails for everyone to use for free.
- I would like to see that the Mall stays intact, that said, it definitely could use a facelift.
- I would have kept the view of Mt. Daly driving up Brush Creek, it's now blocked. I was very disappointed when that was changed. If that can be sold, I guess nothing will stay the same.
- I would outlaw mountain bikes so that I wouldn't get run over while hiking, which has happened to me and others. The wildlife would appreciate that, too.
- I would want to keep the relaxed, calm, uncrowded atmosphere. Aspen is becoming a bustling city and I feel so fortunate every day to return home to our calm sanctuary.
- I'd keep the clean air, green grasses, RIM trail, Sky Mt. Park, and other hiking and biking trails including Discovery.
- I'd like if no more construction occurs on the ski mountain as it is both inefficient to build and to heat (all north facing). Building on the mountain also reduces the natural beauty of the valley.
- Improve cell service throughout.
- Improve everything.
- It is already gone by the building of Base Village.
- It's already gone. It would have been the view before Base Village was built and blocked it.
- It's friendly vibe, that it's not over the top like Aspen, that it keeps it's construction to the past at the same time as offering cutting edge skiing.
- Its quaintness, we don't need another Aspen.
- It's quiet unique neighborhood feeling with varied styles of housing (single family) as well as it's rural and open feel never feeling dense or over built. Keep development zoning tight.
- It's size and sense of community which is rapidly disappearing with the overbuilt constructions at Base Village.

- It's smallness.
- It's the people who live here, that's what makes it special and they won't be here forever.
- It's too late. The High Alpine double chair without a safety bar is long gone.
- JAS, Thursday night concerts (can you sod the hill)?
- Keep all views from Snowmass Center for all residents vs the tendency to keep great views from Town officiates but nowhere else.
- Keep animal control responsive yet relaxed.
- Keep it core, don't gentrify it. Bigger isn't always better. Change is inevitable. Don't let growth intoxicate your decisions. Paid civil employees often want to have something to show their next employer while those left behind are stuck with it.
- Keep it family friendly and stop pot shops and keep the shuttles. The shuttles are the best thing about Snowmass, well one of the best things.
- Keep it from being overpopulated by greedy reckless people.
- Keep it from getting any more commercialized. Don't need another Vail.
- Keep our view of our mountains.
- Keep Snowmass small.
- Keep Snowmass Village safe.
- Keep the rodeo event and change the rodeo grounds and location.
- Keep the sense of pride of helping others and keeping the environment clean.
- Keep the view planes. Reject developers cries for more and new and now empty condos that tower and obliterate the views of the mountains. The town council must hold firm and pass on the community costs to the developers for more water, electrical power, fire protection, police protection, roads, and traffic.
- Keep the views of mountain daily...oh wait that has already been destroyed by Base Village.
- Keep the open spaces open, stop rezoning them, less is more. Less buildings, less manmade objects to see from Brush Creek, more natural. But keep the horses down by the park.
- Keep the vintage car race in August. Love it.
- Keeping the greatest of friendly and safety and enjoyment of Snowmass Village. Thank you.
- Keeping the skier density (skiers and boarders per acre of ski runs) the same or less. Skiers drive past multiple good ski areas to come to Aspen/Snowmass because they do not have to stand in lift lines forever. Want more skiers, expand the four ski areas.
- Less high end rarely occupied housing. This Village has trouble when occupancy is high, yet we want more?
- Less beds. I voted against the idea of Base Village. Still against the idea. Landscape change for the worse.
- Less people than Aspen.
- Less tourists.
- Less traffic up and down Brush Creek. Especially in the winter, all electric or quiet buses. The larger buses are super busy.
- Limit development, keep sense of community.
- Local businesses.
- Local ownership of restaurants and businesses.
- Lots of snow.
- Low key vibe and minimal traffic issues.

- Lower skier density. If Snowmass wants to add more skiers/boarders, they should work to expand the ski runs.
- Main Upper Mall as the central hub, for winter and summer.
- Maintain open spaces, hiking, and biking trails.
- Maintain our quiet nature and laid-back country feel. It's such a relief to return to Snowmass after a busy day in Aspen with all of its traffic and congestion.
- Maintain our unique quaint impact on our precious environmental connects, our aesthetics and our openness, including avoiding build out, limiting excessive height and dominance in new structures, preserve the essence of Just Big Enough. Save the golf course. Preserve more open spaces for future generations and finish constructing projects already in the works before starting new ones.
- Maintaining the views of the mountains and figuring out how much is enough? Too many condos and hotels, when is there enough? Maintaining a balance.
- Make sure that our long-standing local businesses have the opportunities needed to stand the test of time.
- Me being able to be there.
- Minimal government intervention, unlike Aspen or Pitkin County.
- Mountain resort community. Keep simplicity. Less development.
- Mountain view protection for every owner and in particular the unobstructed views from Snowmass Center.
- Music on Fanny Hill.
- My ability to live and work here. It gets a little tougher each year. Mostly due to some of the points I've already made. I work harder and harder to try and keep up with the increased cost of living. At the same time, it is hard to expand as hiring qualified candidates is very challenging and many of us are competing for the same small numbers of clientele.
- Natural beauty.
- Natural beauty and access to trails for hiking and biking.
- No airplanes flying over the valley.
- No marijuana stores.
- No marijuana. (Mentioned twice.)
- No more high-rise buildings that kill the view of the surrounding environment and make the place less pretty.
- No more new buildings.
- No more new housing. Keep population stable.
- No more traffic and more parking.
- No more view blocking buildings.
- No pot shops.
- No red lights.
- No sales of marijuana.
- No stoplights. (Mentioned five times.)
- No traffic lights. Views of Mt. Daly from Brush Creek Road. Too late.
- Not allowing the views to be interrupted by large buildings.
- Not Base Village development.
- Not let it become like Aspen. I have lived here since 1991 and love the feel of driving down Owl Creek Road, away from Aspen. Aspen always seems so hectic. Snowmass has a very serene and peaceful feel about it. I tell people that living in Snowmass Village is like living in the country and I love it.

- Not to increase housing density.
- Not too crowded.
- Nothing. Life is an evolution, everything should change, including cities.
- Nothing. Everything needs to be updated except for Base Village.
- One of the most beautiful and adventurous places I've ever lived. Keep the community alive and active. Thank you.
- Open space. (Mentioned 7 times.)
- Open space and trails.
- Open space, wildlife, view planes.
- Open space, no stop lights.
- Original character and charm.
- Our amazing network of trails.
- Our beautiful trails.
- Our diminishing quality of life being undermined by constant construction, traffic, and the increasing shift to urbanization. We are a community, not a commodity.
- Our dwindling green spaces.
- Outdoor focused life.
- Parking in the numbered lots being free in the summer.
- Parks and trails.
- Peace.
- Peace and quiet.
- Philosophy with family and fun at its core. After that, easy access for us locals to ski.
- Please keep some hiker only, no bike trails, throughout the mountain. Thank you.
- Please consider having buses pick up or drop off in Two Creeks if requested. That would decrease auto use.
- Pool for capitol peak residents.
- Population.
- Public safety.
- Quality of life. Maintain natural environment. Clean air and water. Quiet and not crowded. Small locally owned businesses.
- Pursuit of happiness.
- Quaintness of the Upper and Lower Village.
- Quality of the snow and mountain were spectacular this past year.
- Quiet Village atmosphere. Don't let it get overcrowded.
- Really nice police and fire department.
- Recreation center and park areas.
- Recreation center, parks, and trails.
- Recycling option.
- Return to the previous mission statement, family-friendly resort.
- Rodeo. (Mentioned twice.)
- Rodeo lot as is, or hopefully expanded (a second deck). It is our "capture" lot. Tourists and valley locals who have "committed" to coming to Snowmass can do so without contributing to traffic/parking congestion. Other Colorado ski towns/resorts would die for a capture lot such as the rodeo lot (i.e. Aspen).
- Rodeo lot.

- Rural resort.
- Safe family environment.
- Safe neighborhoods that are quiet and with low traffic.
- Safety.
- Sense of “neighborhoods”, good balance of full-time, part-time and visiting residents.
- Sense of community. (Mentioned twice.)
- Sense of community, continued emphasis on the Village, more retail opportunities, keep the Conoco forever. It’s an institution.
- Shorter lift lines.
- Size.
- Size and trail traffic.
- Size of community does not increase or decrease, stays the same forever.
- Ski access and low-key vibe.
- Ski hills.
- SkiCo.
- Skiing. (Mentioned twice.)
- Small and not commercial.
- Small community feel the Village offers.
- Small community feeling without making the town overrun with billionaires who will push out the millionaires.
- Small town atmosphere for residents without worrying about big city development, i.e., Base Village isn’t anything like what was approved and still isn’t done. Many people have a real disgust for what has been allowed to happen at our core, with the Height, Mass, and Scale.
- Small town atmosphere.
- Small town charm.
- Small town environment.
- Small town family atmosphere, spaces to foster that connectivity.
- Small town feel. (Mentioned 9 times.)
- Small town feel and friendliness and safe being.
- Small town feel, no more commercial development.
- Small town feel, no stoplights.
- Small town feel, peace and quiet.
- Small town feel. Stop trying to urbanize paradise.
- Small town feeling and closely connected community. We may already have lost that to development and money.
- Small town feeling despite Base Village size.
- Small town flavor. We have one chance to get it right on the Center remodel. I strongly suggest you do everything possible to make the remodel look like a little Village rather than a shopping center. For example, the simple act of creating names (Snowmass Village Way, Mountain View Lane, whatever), instead of just having roadway and parking meandering through the center. Snowmass Village needs a Village to set it apart from the resort. A lot of locals and part-time locals (7 months/year). I feel strongly about this.
- Small Village (town) feel.
- Snowmass Center clear view of mountains. It is not enough to have unobstructed views from the town offices.

- Some of the old charm.
- Something “untouchable” makes Snowmass Village unique: it’s “style”. Avoid any major change.
- Spirit.
- Stop the development. No more condos, houses, etc. Keep it small.
- Supply and demand. Limit supply and the demand will be there. You are diluting the market. Snowmass Village is a magical place. All the new development with these modern looking buildings is ruining Snowmass. In 20 years, these angled roofs will look dated. It will be an eyesore and the loyal Snowmass Village people who have been coming here for 30 plus years will be left to endure it while the people you are currently trying to attract will move on to the next “IT” resort.
- Strict zoning and lack of density.
- Stupid question, moving on. Nothing stays the same forever. Maybe the rocks under the high rises.
- Superiority to Aspen in terms of fewer, cleaner air, better real estate value for money. Better and more skiing. That we have an “off” or shoulder season. I like quiet. If I wanted busy, I would live in Denver.
- That’s a tough one. Snowmass is always changing, from dissolving the old that locals are accustomed to, to inventing the new just for tourism hype. Our word doesn’t make a difference.
- The ability to ski without lines, and to have summers with no backed-up traffic.
- The access to mountains, trails, and paths.
- The awesome pizza from Tasters. The amazing cookies from up4pizza. The great people you meet along the way. Thursday night concerts. The welcoming community events, rafts/Village shuttles, and most importantly the quality of small mountain Village life.
- The beautiful trails and community feel.
- The beautiful vistas.
- The beauty of the natural environment and the access to it.
- The beauty. (Mentioned twice.)
- The beauty, peacefulness, safety, and the town’s desire to always improve to accommodate the residents.
- The best ski mountain in the world is hidden behind all the bad ugly empty condos and overpriced townhomes.
- The bike paths.
- The bike trails.
- The biking/hiking trail systems.
- The cemetery. Use it and keep it.
- The character that brought us here.
- The climate and snow pack.
- The community, I feel very fortunate to live here.
- The connected community vibe.
- The current commercial density. We don’t have room for more commercial buildings/stores, etc.
- The ease of use of the transit system. It is great.
- The family-friendliness.
- The feeling of a family-oriented community vs. too much multi-level corporate building.
- The feeling of a small town. Laid-back, non-commercialized, local community as a native to the glitz surrounding us.
- The feeling that Snowmass is a Village, not a city. Stop building these awful, ugly high rise buildings that take away from our special Village community feeling.

- The field of grass on the left and just below Owl Creek Road. It is a beautiful sight when rounding the bend in the road. I don't know if this is open space. It should be.
- The focus on quality of life.
- The free bus service to Aspen.
- The free bus system.
- The free music every Thursday.
- The friendly and helpful animal control staff of Laurie and Tina.
- The friendly feeling you get just being here.
- The golf course. Don't ruin that open space like you seem to want to ruin the Snowmass Center.
- The great Thursday concerts. And the entry sign.
- The horse has left the barn. Yes, we have been spoiled, but one new hotel and the Ikon pass made the on-mountain ski experience not what it has been. With all these new condos, it will only be worse. That includes lift lines, idiots, and cell and wi-fi service that doesn't work because the network is over-taxed.
- The horses in the Horse Ranch Meadows and the open fields/parks on either side of Brush Creek Road as you enter the Village.
- The ice rink at the recreation center.
- The level of safety and lack of crime.
- The lifestyle, trails, small Village feel.
- The local interactions.
- The mall. (Mentioned twice.)
- The mall area where Venga, Ranger Station, etc. are.
- The Mayor.
- The mid-mountain Village. Don't let the big retailers take over. Local, small stores are the best.
- The mountain theme, and quiet respect for the natural environment.
- The mountain. (Mentioned twice.)
- The natural beauty and open space.
- The natural beauty.
- The natural beauty and not obstructing the beautiful views of our mountains. A big mistake when Base Village was planned, and no balloons were required to show what views would be lost. Aspen seems to have protected their iconic views and we have not. Good luck.
- The natural beauty, open spaces, and the view planes of that beauty.
- The natural, undeveloped spaces that abound throughout.
- The number of year-round residents.
- The old mall; I just love the character.
- The openness and relatively small amount of development of the golf course/town park area.
- The original mall. The gas station.
- The outdoor lifestyle.
- The Planning Department, it's really awesome.
- The population.
- The quality of the ski area. Keep the non-interstate highway feeling. Too late just have a look from the center. You can't tell there is a ski hill behind the hideous buildings. This doesn't make us better, it only fulfills the greed and power of a limited few.
- The question could have been: what would it have been? The answer: the Timber mill.
- The recreation center and swimming pools.
- The relatively uncrowded Snowmass Ski area.

- The Rodeo. (Mentioned three times.)
- The Rodeo. Also, when the Base is built out, we should have enough hotel space to sustain Snowmass Village.
- The sense of an independent, locally owned business environment, “western town” feel. I don’t like the chain retailers and loss of independent shops. Also, I have mixed feelings on how the Base Village development is proceeding. It looks very built up, but I do like the many options offered to area visitors and residents (the fire pits, the co-op, choice of bars). There used to be a lot more live music offerings in the past and we miss that a lot.
- The sense of community and the shuttle bus system.
- The sense of community we had before the Base Village disaster.
- The sense of community. However, I feel that is being degraded by the amount of construction that is constantly being done or planned. I understand we’re a tourist town, but I think people go to Snowmass rather than Aspen for the small town, slow, relaxed vibe.
- The sense that it is not Aspen but different than Aspen.
- The sense that small businesses are as important as “big” business. The sense of family-oriented ski area. We used to have small bookstores, bakery, toy store to buy games, spaces other than Starbucks and bar eateries for people to gather.
- The ice-skating rink with fire pits and crepe and donuts/hot chocolate and adult spirits is one of our favorite family spots. Great addition. Could have been larger. How does Snowmass retain the small town friendly as it grows is an important question of quality and a sense for visitors and residents alike “love Snowmass”?
- The shared sentiment that there is a “real community” here.
- The Silvertree Hotel, family-owned and independently operated.
- The size of the buildings. Base Village is massive, it is destroying our small-town vibe. We needed something, but that is a shame. The parking garage is ridiculous. The small-town feel is leaving us.
- The size. No more growth.
- The size. No more building.
- The ski area. (Mentioned twice.)
- The ski experience.
- The ski mountain.
- The skiing.
- The sky cab operations.
- The small-town atmosphere.
- The small-town community atmosphere and sense of family.
- The small-town feel. (Mentioned three times.)
- The small-town feel that is both different than and a respite from the urban/suburban life most of our guests come from.
- The small-town feeling that you get when you run into someone you haven’t seen in a while at the post office or grocery. Those simple moments of a quick hello or more lengthy catch-ups are all threads in the social fabric of the SMV community that I hope never changes.
- The small-town feeling, running into people I know every time I go to the post office or grocery store. Not dreading going into the store because of the crowds/lines.
- The small-town sense of connectivity and access to outdoor activities.
- The small, family-oriented town.
- The spectacular mountain views upon entering the town.

- The star-filled sky at night without the interference from year-round lighted Christmas trees. They are an abomination as are illegal outside lights. As we become more citified, we lose the natural beauty of our magnificent surroundings.
- The Thursday night concerts.
- The Tower.
- The Town Center albeit increasing the size of the post office. I strongly feel that all retail needs to be on the first floor: Market, Post Office, Real Estate, Ski Shops, Sundance, Pizza, Dry Cleaner, restaurant.
- The Town Park by the recreation center. Such a beautiful space for all sorts of events.
- The town seems to be spending a lot of money developing new bike trails for bikers and events that take place within the Village. As a hiker, I feel that the hiking trails tend to lose out when these bike paths are developed. Make sure we do not lose the quality of our hiking trails for the benefit of bikers. They probably get equal use.
- Town wide composting would be a great addition to services offered also.
- The trail system.
- The trails here are remarkable and should always be preserved. Thank you.
- The trees. Please keep the trees. I think about trees like an historic preservation commission would think about Victorian homes. We should consider a thorough review process for cutting any down.
- The trend toward commercialization, monetization of the mountain has gone too far. Do the mountain bikers bring in any revenue other than the money it takes to ride the gondola and buy snack food? The idea of shared biking and hiking trails doesn't work for anyone. Why has there been significantly more consideration given to mountain bikers? A better/more fair approach would be to have a hiking trail for every mountain biking trail. I imagine that hikers/homeowners account for most of the town's tax revenues.
- The view of Daly as we drive up the hill. But it is already gone.
- The views.
- The views, but it may be too late for that.
- The views are awesome, and the trails are in wonderful condition this year. They help create an appreciation of the beauty of the valley as well as a low-cost good time activity. Thank you.
- The views, but that is already a lost cause.
- The views of the ski mountain.
- The views. Quit blocking them with more high-rises.
- The views, but it's too late for that.
- The views, the smaller town feel, and sense of community.
- The Village and the events they do there. Taking away and focusing some events at Base Village hurt local employees this winter. Base Village is going to be busy no matter what. No need to take away the parade for Mardi Gras and such things. Just start them in the Village and have them finish in Base Village. Make it an all Village event rather than one or the other.
- The Village Shuttle is an excellent service that we depend upon.
- The Village, the way it used to be originally.
- The well-maintained environment.
- The ying-yang at the top of Rim Trail.
- There needs to be some radical transformation for it to be sustainable for local businesses and general value.
- There used to be streams running through the Village, full of frogs. That was awesome. I miss those little froggies. Maybe they were toads, but cool.

- Thursday night concerts. (Mentioned seven times.)
- Thursday night music series and emphasize special events.
- Too late. Base Village is not welcoming.
- Too late. The view from Brush Creek seeing the ski area from one end to the other and Mt. Daly.
- Too late. Base Village has ruined the view. Stewpot, I'd keep it forever.
- Too late, the view of Mt. Daly is sadly already gone.
- Too late. No Base Village.
- Tough. I'll probably think of it in the middle of the night. We need some growth, but not too much. Keep all town, community feel.
- Tourism board for the town.
- Town Council has shifted into a progressive agenda to support the growth of our community and commercial development. I hope this does not change.
- Traffic and parking controls.
- Trails and Aspen trees.
- Trails and the mountain.
- Tranquility, don't need another busy Aspen.
- Transportation.
- Two-lane roads.
- Uncrowded ski mountains.
- Unimpeded views of incredible vistas.
- Unobstructed mountain views from all properties. It is sinful to see the Viceroy damage to the Alpine bank view. Don't let this happen to the Snowmass center. So far, it looks like only peek-a-boo views will be left.
- Unobstructed mountain views from any property that has it today, especially Snowmass center.
- Unobstructed view of the ski mountain.
- View plane of the surrounding mountain peaks. Don't hide them with massive development unless you are trying to emulate Vail.
- View planes, open space, wildlife corridors.
- Views. (Mentioned twice.)
- Village shuttle.
- We don't spend much time in town. We spend our winters there and generally just stay at home with friends and family. I like being able to go to mass in SMV instead of Aspen. We avoid Aspen as much as possible. The things we love can't really be changed too much by anyone; the location, the peace, the beauty, and the mountain. One thing that always mars our experience is the post office. The personnel (one man in particular) is a really miserable human being who at least twice a year has someone in tears. There are occasionally others in town who let us know the general disdain some locals have for us part-timers. Other than that, from this extreme outsiders' view, we love SMV.
- Well, I would have said the view plain, but you messed that up with your Base Village.
- Western flavor.
- What is left of the original mall. It is uniquely Snowmass.
- Wilderness and open space access.
- Wildlife/environment.
- Yes, a quiet mountain town that used to be without high-rise buildings. Base Village is abomination. I guess we're way past that point now and it stinks.

**Q17. OPTIONAL: Do you have any comments about the services provided by the Community Development Department that you would like to share?**

- A mural could be done in the Base Village bus depot, to lighten and enhance the environment there.
- About art work: consider art work that can become a destination draw for visitors to and residents of the RFV.
- Amount of art is “just right” but always utilizing local artists in the community would be better.
- Any communication was handled by builder/architect.
- Art work in town does not fit with the original character or charm, art related to what started Snowmass, ranching, skiing, etc.
- Aspen has many art galleries. Snowmass has none. Just an observation, but it speaks to the fact that Aspen is larger, has more full-time residents, and does not “shut down” in the off seasons.
- Building staff are not available to provide customer service, process requests, answer questions or upload timely reviews much of the time.
- Changes made in the field not following approved building permit plans are not caught until later or don’t require change order permit applications by the contractor/builder/owner.
- Cannot read the names on the bricks at Base Village in front of the Tree House/Hayden Lodge.
- Chris and staff are the best. Easy to work with during my remodel. Very helpful and give super guidance. Responds promptly. Fortunate to have him on staff.
- Com Dev needs to understand its own codes.
- Developer biased.
- Developer biased at the expense of residential owners.
- Development is too dense.
- Don’t like the Tough Mudder cutting through our apartments. Makes it impossible to get home and the runners are kind of annoying. There are millions of acres on Snowmass Mountain for them.
- Experiment with art. People complain all the time. Cut thru the noise and experiment more.
- Fails to prioritize existing property owners’ desires above new development.
- Favors developers. Does not consider impact on existing properties.
- Focus on the important things: preserving our current natural environment, community activities in existing built environments (The Collective, the ice-skating rink), develop employment hubs.
- Get rid of the terrible sculpture in the roundabout next to the Conoco station.
- How about not caving into the whims of developers?
- How many of them actually live in Snowmass Village?
- I feel there are too many gas fireplaces out there that are being approved. These are often fired up w/out anybody being around them, and is environmentally irresponsible. Could these be set on a timer, so they aren’t just blazing all night? We don’t need any more, and they don’t fit with our ideas of being a green town/resort.
- I have no idea what their mission is. Please clarify for all of us. A pet peeve of mine is bikers using Owl Creek Road when there are millions of dollars of bike trails running parallel to the road. And they ride in the middle of the road not allowing cars to pass them because of the yellow double line. Signs should be put up at the intersection of Highline and Owl Creek Road stating, “This road is for cars only. Bikers, please use the biking trails.” Every time I ride on Owl Creek and blow my horn, the biker will not move to the right, they just give me the finger and stay in the middle of the road. Maybe this is something the Community Development Department can address? I have lived here for 25 years and have never experienced this kind of biker behavior until last year. Apparently, bikers rule. (Note: I am a previous biker, I always used the bike paths.)

- I have not noticed any art in the public spaces.
- I like the art piece that was installed in the roundabout by the gas station a few years ago, but I don't think it's the right piece for that spot. It's underwhelming.
- I question the sculpture in the roundabout. Was it placed there because it was given to the town? If so, why was the artist willing to do this? Is it the most appropriate sculpture for its location?
- I really don't like the piece of "art" in the roundabout.
- I would like to see designated hiking trails to eateries like Gwen's or Elk Camp so non-skiers and skiers can join for lunch. Trails not fully straight up on side of busy ski/boarder lanes.
- If the Community Development Department has a public art department, I would tell them three things: 1) we have very little art compared to Carbondale and Aspen, 2) the sculpture at the roundabout is a poor choice; it could be Stein Ericsson in his famous deep powder "comma" turn as seen on the cover of a magazine and 3) the art that has been attempted such as the sandstone "dinosaur bones" in the park (near the rodeo) is mostly a disaster. If there is a committee that chooses public art, it is thoroughly incapable of making good choices.
- If they are in charge of art, they have no taste. Also, get rid of, or dim down, the lights on the roundabout. You could land a plane there.
- If this is referring to art, I would like to see all our public art done by local artists. I also believe that we are putting ourselves out there as a family resort and I don't believe edgy art fits our mold.
- I'm not quite sure what services are currently being provided by the Community Development Department. If the sculpture at the roundabout near the gas station was facilitated by CDD, then that department is clueless.
- Insensitive to density of development and retaining mountain views from existing property.
- It depends on the art. This should have more community involvement.
- It sure would be nice to have some "friendly" artwork in SMV. Thinking something that families would want to take pictures of, post those pictures, tag those pictures, and give SMV free advertising. Please stop with the modern art that has little to no connection or significance to SMV.
- It would be nice if the artwork reflected more of our surroundings, like wildlife.
- It would be really cool to see more art around town. Like graffiti art or murals by local artists, not just sculptures that are hidden away.
- Leave well enough alone. Adding ugly stays ugly.
- Less is more. The natural beauty is what makes this place special, not humans and not human junk.
- Let's move on quickly with a new updated transit area in Snowmass Village.
- Like the signs.
- Like to see more art as I don't even know what is around to look at.
- Listen to more people in the Village and not just the rich that don't actually live in the Village area.
- More art.
- More art/display mammoth bone replicas in the mall.
- Nature provides plenty of art.
- Nature themed art even if it is temporary like at the roundabout.
- Need better art and a better entrance statement at the circle.
- Need more activities for kids in summer.
- Need to think of things to draw visitors, new owners, and businesses year-round.
- No more development on mountain and within town limits, just maintenance of current ones.
- Not acting fast enough to update the land use code to the new comprehensive plan.
- Please get rid of art at roundabouts. Looks trashy and has no connection with ski industry lifestyle etc.

- Please look carefully at availability of open spaces, especially in residential areas.
- POS sculpture at roundabout, just because it was free? Should have been named, “The jokes on you Snowmass”.
- Pro-development. Anti-view preservation.
- Public art is a waste of money.
- Public art should be relevant, subtle, and discoverable. Residents might turn a corner and have a “oh, isn’t that nice” reaction rather than a “wow” or “well, that’s a statement” moment.
- Public art: not in favor of adding more artworks to trails. Preserve the natural experience.
- Re: Public art and architecture. Many citizens of the world enjoy life here in Snowmass Village and consider the quiet restraint of the development here superior to most other ski resorts, as if “under development,” respect for the contours of nature, and the absence of attention getting “art”, let alone flashy billboards and commercialism, is an art in itself:
  - a) The Brush Creek approach, without power lines.
  - b) The stone retaining walls, earth tone.
  - c) The signage, earth tone, with wood surrounds.
  - d) The private homes, buried in the Aspen forests.
  - e) The respect for the undeveloped ridge lines.
  - f) The earth tone roofs and walls of most buildings that blend with the natural background.
  - g) The profuse walkways and trails for hiking and biking, as artful as any Christo work may have been.
  - h) The rail fencing.
  - i) The earth tone bridges with wood accents.
  - j) The bus stops, also earth tone.
  - k) The reverence for the place as less spoiled. Reflected in most development decisions.
- See above concerns. Can’t emphasize enough the importance of keeping our construction project to low elevations and set back away from the street. Please save our community.
- Smarter Marketing of Collective and events.
- Some of the trash cans are painted, why aren’t there more? Also, the new recycling receptacles could be painted as well.
- Spending money on Ice Cube sculpture was not wise. Money better spent on trail maintenance. Our paved trails are in poor shape.
- The art must blend with the natural environment.
- The art purchased by the town should reflect the town’s values and location. Plastic ice cubes are not appropriate (and all that plastic is bad for the environment). Why not have benches with backs showing the mountains, wildlife, and other Snowmass area attractions? The roundabout sculpture would be great at Anderson Ranch, but is too urban for our Village. The money used to erect this “free” sculpture could be better used to bring art to everyday interactions, such as murals, the trash cans and other places we see constantly. Carbondale did a very nice job with this, including the “local kid art” or many western towns (Delta) have interesting murals about their history or locations.
- The artwork at the new roundabout at the gas station is a total miss. Just leading us part-timers to wonder can SMV ever get it right? Some nice and pleasing mountain aesthetic art would be nice. Not lightning bolts and art that looks like a welder went wild with someone else’s budget.
- The arts advisory board put an ugly “Holy Cross Electric” sculpture right smack in the middle of town. The ugly sculpture should be removed.
- The community development department is doing an exceptional job.

- The main concern I think that weighs on everyone in the community is the fire risk. We are often told "don't worry you live in a ski area and they are safe". That all went out the window last year. No amount of space separation is enough when it comes to fires. They create their own weather and wind and can't be controlled by the distance of a ski run. There are thousands of fallen trees along lift lines and ski runs that were left when they were cut. They are the potential that would make controlling a fire once it gets started impossible. Our whole Village is at risk due to the ski company leaving these fallen trees. Walk along the Two Creeks lift area and you'll see what I mean. We cannot let this happen again. We have to hold the ski company responsible for removing trees. No community should be put at risk to save the cost of clearing trees for lifts and runs. It is not too late to expect the ski company to make this right and to give assurances of being responsible in the future.
- The Mall is aging. It's fine that its aging, it's a cool space and has views of the continental divide! Spruce it up with more art and unique viewing areas and interactive displays. Put some of the reproductions on display on pedestals. Let the kids touch them. Make them accessible! Clean up our gardens around the Village and the mall. Landscape. And keep our town parks looking good!
- The sculpture choices are horrible. I'm an artist so coming at it from an informed point of view. These pieces do nothing to accurately enhance the visible spaces they occupy in a way to speaks to a mountain town and resident values.
- The smaller roundabout is convenient for those of us who know how to use it. However, 90% of the time visitors or whomever is driving do not correctly use it. It is awkward because it is so small and I find it a little dangerous because although I have the right of way, the downhill traffic never stops.
- The town needs many, large, concise (not too much info) signs helping with directions. The placement of the signs is crucial. They need to be placed before intersections so that drivers will know in advance which direction to turn. Garbage and recycling receptacles need to be single color, not busy scribbles. Signs indicating where the grocery store is, the gondola, local and Aspen buses.
- The traffic circles in front of the entrance to Snowmass and the Conoco station are a very good idea.
- There is so much ugly architecture in Snowmass Village, it's hard to dress it up with art. "Lipstick on a pig." The Mall needs some serious curb appeal intervention.
- They are doing a great job!
- They are top notch and go out of their way to be helpful. There are some struggles with electronic permits, but Cindy is always helpful and can troubleshoot as necessary.
- They're really awesome...especially that Brian guy!
- Too biased towards developers at the expense of views and taxation and woefully insufficient employee housing.
- Unless you are one of the big developers working on Base Village, the Mall or Snowmass Center you are treated like second class citizens.
- Use of space inside building 6 is not consistent with supporting existing activities.
- We need more full-time residents. Make it easy to build homes or start a business.
- What about the eye sore the Upper Village has become due to lack of maintenance?
- What does the department actually do?
- Why are we spending 100k on artwork? Improve the entrance, 86 the rodeo. For only 8 nights a year? What a waste, and an eyesore.
- Would be nice if we had a health fair weekend.
- Would like to see a skatepark expansion!
- Zoning staff needs serious improvement.

**Q24. Do you have any comments about the services provided by the Public Works Department that you would like to share?**

- I think the reader board mobile signs (speed limit) are helpful and effective. Because they are mobile, they can easily be moved to accommodate traffic flow and speed.
- A roundabout at Brush Creek Owl Creek intersection will create chaos unless the size is much larger than the apparent available space. EG: How can a fire truck quickly navigate a small circle? Why not a stop light?
- A sidewalk up Sinclair Road would be ideal, otherwise a plethora of Watch for Pedestrians is needed. It's like walking a death line traversing up/down Sinclair Rd.
- Adding a bike path would help.
- Anne does a great job with her crews and getting the job done. They are always willing to help where help is needed.
- Anne Martens has done an exceptional job. I hope Council sees this.
- Better maintained walkways /bike paths. Walkway up to market/post office is in unacceptable condition, also very poor maintenance all the way down Brush Creek Road.
- Better visibility at Brush Creek and Upper Carriage Way with left turns, bus station.
- Better pedestrian walkways from Upper Mall and businesses to employee housing. With weather, lighting, and curvature of road difficult for drivers to see walkers/bikers.
- Better, and more timely plowing.
- Bike lanes.
- Brush Creek/Owl Creek intersection is a big problem and not safe for kids or at night. Walking from this intersection to Anderson Ranch/Fairway 3/Sinclair Meadows safety needs to be improved. So many people walk this route and it is not safe.
- Brush Creek and Owl Road needs a Cross Walk Pedestrian Signal really bad!!!!
- Brush Creek has too much vehicular traffic for walkers or bikers. A path 50ft or more from Brush Creek Rd would be fine.
- Brush Creek has too much vehicular traffic to be safe for walkers and bikers. If sidewalks are constructed, they should be trails off the major road in and out of SMV.
- Can we add striping to the parking lots, at least for the summer season? It seems like we could maximize spaces that way, and reduce the times that people park incorrectly.
- Complete the walkway around the golf course perimeter on Owl Creek from Brush Creek roundabout to the section of road leading to the Two Creeks lift area and up the road all the way to the Upper intersection with Brush Creek.
- Confused on these questions as there are sidewalks.
- Could use a sidewalk on Brush Creek as the paved trail is unwalkable in the winter. That being said the paved trail going up to Base Village could also just be plowed.
- Crossings to ski slope in Wood Road are difficult.
- Dept should provide disposal services for many items that must be taken to county dump, i.e., electronic equipment, paint, fluorescent lights, etc. It is wasteful for each resident to drive to the dump.
- Desperately need a cross walk when you cross the street on Owl Creek coming from chapel that connects Brush Creek trail on other side going uphill. Very busy intersection and people hardly seem to notice pedestrians crossing the street to continue on Brush Creek trail. I also think there needs to be a better cross walk that connects Brush Creek trail near the below the first round about near town park. Cars are usually flying up the hill, and tend to neglect pedestrians as they are still going 40 mph. THANK YOU!!!!

- Do not put roundabout at Owl Creek/Brush Creek intersection. Remove roundabout at Wood Road (mini).
- Don't make us into an urban city.
- During development of Base Village, it was indicated to Tamarack Owners and shown on drawings that there would be an island installed at the Tamarack to Treehouse crossing but this ended up as a painted island. This needs to be a raised island to control traffic and provide a safe haven for crossing.
- Everyone just drives over the mini roundabout. Cars, buses, bikes. It's confusing for tourists who don't know what's going on and frustrating for residents who just want people to keep moving and use the roundabout like it was meant to be used.
- Excellent trails within SMV.
- Fine with number of roundabouts we currently have, no more please. Also, Wood Road & Lower Village to parking garage is confusing.
- Good.
- Have we considered outsourcing most of the Public Works Dept and using the savings to construct more employee housing?
- Having out of SMV people using our dumpsters is still out of control. I see lots of people not living in the Village using the dumpsters. There is no enforcement of this illegal dumping. I really bothers me to pay what we do for solid waste and have non-residents use it frequently. There is a sign threatening there is a camera, but everyone knows there isn't a camera.
- I don't know what you mean by sidewalk/pedestrian walkways. It seems like all of the listed areas already have sidewalks. The crosswalks especially at Owl Creek/Brush Creek on Owl Creek and Brush Creek as well as on Sinclair/Brush Creek are an issue. Faraway/Brush Creek has similar issues but also has the wonderful Wood Bridge which as a walker and biker works well.
- I know it was not an option, and gladly so, never acceptable to have stop lights!! Please never consider stop lights!!! I LOVE living in a town with NO lights.
- I like the Public Works Department almost as much as that awesome Brian guy in the Planning Department!
- I live near the Little Red School House and I fear for my life (and my granddaughters life) when we cross Owl Creek at the Gambel Way bus stop. The speeding is excessive and there is little done to slow the traffic down. I wish we had speed bumps on this stretch, or the police enforced the speed limit. Drivers are not impressed by the signs as they enter this area of the road. It's locals as well as tourists. This is my biggest concern. Help keep my family safe! Please do something!
- I may not understand well, but I think the issue is more enforcement and less civil engineering. I could be mistaken.
- I object to adding sidewalks where there already exists a paved path or trail to get to the same general location. I don't want increased storm water runoff with the additional hard surfaces.
- I think overall, they do a nice job.
- I think the Public Works Dept did an awesome job this year with all the snow. I know that options are being explored for Brush Creek/Owl Creek intersection. I just want to say it is super dangerous. I watch people try to stop/slowdown in the winter once they realize they need to turn right onto Owl Creek from Brush Creek and slide through the intersection, hit other cars and in general create dangerous driving and pedestrian conditions. I have also witnessed near T-boning with cars coming down Brush Creek and cars turning left. I have seen fender benders there too. Also, the traffic during busy times of the year backs up to Meadow Ranch for people trying to get onto Brush Creek from Owl Creek and around the 5 pm hour traffic is steady enough where I have gone up to the roundabout to use it to turn left onto Owl Creek because people are exiting the Village after work. All in all, this intersection is a ticking

time bomb for a major accident. I live here full time and have for most of my adult life and I see how much busier this intersection has become in the last 5 years.

- I think the speed limit on Owl Creek from the corner of Brush Creek to just past the little red schoolhouse should be changed from 35 to 30 or 25. I have thought this for many years.
- I wanted to comment on the safety at the Rodeo Lot intersection. As a driver, I encounter pedestrian hazards there frequently, especially at dawn or dusk. It just seems like there is a lot going on right there with both bus pullout, pedestrians crossing, the intersection with Clubhouse Dr and entrance to Rodeo Lot.
- I was told that this isn't the towns responsibility. However, I would like to bring up that during some of the winter storms, the parking lot at the Center was very hazardous. Several cars had problems getting traction because of all the snow and nobody was plowing that area. Again, this may not be the town but wanted to say something, nonetheless.
- I wish they would have kept John Baker. He was a great manager and I could talk to him if there were any problems.
- I would like to see a pedestrian crosswalk or some measure at the Brush Creek/Owl Creek intersection, between the shuttle stops.
- I would walk more if I felt more safe.
- If you want people to not drive, then walking has to be safer.
- I'm confused! There are already pedestrian paths in many of these locations. Maybe the pedestrians don't like the routes, or the hills involved but they are there.
- Improve recycling. The condominiums in Snowmass do not offer recycling. Fine places (including hotels) that do not recycle, as NY City has done for at least 20 years. Composting would be great, but most of the town does not have recycling! Improve pedestrian access. The town is not large, yet it is hard to walk to many locations. Make sure the access exists year.
- In the winter sometimes the snow is piled so that it blocks entrances to trails which is annoying and makes their use difficult. Also, would love a composting option.
- It would be nice to have dedicated bike paths in the Village - or at least widened paths so that part of them might be for bikes only. When you come around a corner on a bike, even very slowly, it is easy to get tripped up by dogs on long leashes, dogs on no leashes, wide baby carriages, people across the width of the path, etc. In Dallas, the community paths are divided down the middle by a center line (might require widening the existing paths) which make clear to people that there is two-way traffic. The uphill bike/walking path just above Owl Creek Rd (above the SMV Chapel at the intersection near Brush Creek) is ridiculously steep. On a bike it is hard to get enough steam uphill (when worried about those you can't see coming down) and it is hard to navigate coming downhill for the same reason (and stopping in time before you get to the road). The other very steep path for bikes is the last segment going up to Owl Creek Pass on the SMV side.
- It's very dangerous to try and walk to the center from the employee units at Mountain View/Creekside/Palisade.
- Lack of trash pickup and shuttle service in Wood Run neighborhood, even during summer months, makes homeowners there feel discriminated against.
- Make it more pedestrian and bike friendly. The e-bikes are coming!
- Many pedestrians walk up and down Wood Road. Snowmass Village desperately needs sidewalks there and in many other places. Visitors and tourists should not have to walk on roads competing for space with cars!

- Mini roundabout at Carriage Way needs to go away. I've almost been hit 6 times by Wood Road traffic never stopping or slowing. They can't see the signs and don't do it anyway. Either put in all stops that people can see or go back to the old way.
- More parking at Base, two creeks access to mountain all season.
- More sidewalks.
- More sidewalks in and around town housing.
- More slowdown islands and better road markings. At Base Village a traffic island and blinking yellow light!
- Most drivers seen here do not know that the intersection of Wood Road and Carriage Way is a mini roundabout. Improve signage and paint a yellow stripe around the roundabout, or get rid of it. Have one speed limit per road, with posted yellow caution speeds as needed; multiple and changing speed limits on one road (e.g., Brush Creek Road) seems like the multiple speed limits are only for speed ticket revenue.
- MUST facilitate safe walking. Most TOSV leaders do not walk around town but as a part-time resident I do, and the difference is apparent in comments about pedestrian safety measures.
- Need crosswalk lines painted to cross at Owl Creek to get to bus.
- Need Kearns to Center sidewalk.
- Need lots more sidewalks so folks can walk around this Village year-round.
- Need more crosswalks to connect walking trails.
- Need more designated bus stops/shelters.
- Need sidewalk from Kearns to Center.
- Need speed bumps on Upper Woodbridge Rd. by the swimming pool.
- Need to improve BCR paths Meadow to Owl Creek, particularly at Sinclair.
- Need to maintain paved bike paths. Upgrade and enforce pedestrian crossings, town park to commons/path across Brush Creek to Ditchline, Highline to Tom Blake, etc.
- New/improved sidewalks should be designed with a gravel easement running along-side like the Brush Creek path.
- Pam rocks!
- Parking lots are falling apart, and the snow is not removed in a timely manner.
- Paved trail behind Woodbridge Condos needs work on pavement and railroad ties.
- Pedestrian situation on OCR and BCR from OCR to Snowmass Center not so good.
- Pedestrian walkways are preferable to "city" sidewalks throughout the Village. I would support the interconnection of all the existing Village paved trails to provide alternatives to walking along Brush Creek Rd.
- People (tourist and locals) drive way to fast. Making more pedestrian crosswalks May slow people down. The flashing lights work well.
- Please consider pedestrian improvements and crossing improvements along Brush Creek Road from Owl Creek Road up to Wood Road (and to Mountain View and Mall if possible). Roundabout at Owl Creek Rd is long past due. Complete planning for roundabout, transit and pedestrian improvements to the Owl Creek intersection and study options for funding.
- Please explore sidewalks in the above-mentioned areas of the Village.
- Please put in a speed bump on lower Woodbridge Road. People go way too fast on this road -15mph speed limit is never enforced or followed.
- Please see comments regarding roundabout at Brush Creek/Owl Creek in previous area.

- Props to the snowplow drivers. Living and driving in the Village would be far more difficult and scary were it not for their diligence.
- Put in a roundabout at Brush Creek and Owl Creek.
- RE sidewalks and walkways: Not a fair ROI. We do enjoy an excellent bus system. If you are thinking of recreational bikers/peds, we aren't enough to justify the expense.
- Repair existing paved paths and walkways before building new ones.
- Return trash bins to Wood Road.
- Road bikes in the Roundabouts are extremely dangerous!!!!
- Road maintenance and snow removal are excellent. The mini roundabout is unusable, it is very confusing, and many drivers do not know who actually has the right of way.
- Roundabouts are not good because people who are not taught that they are NOT A STOP SIGN have no clue that you merge every other car. Maybe you can publicize how to maneuver through one like we were taught on the east coast during driving school.
- Roundabouts, walkways, crosswalks, and sidewalks are only beneficial if done well. Where you are asking about sidewalks, I believe there are bike paths that could be utilized if properly kept clear for walking and made more visually pleasing so people would want to use. I think our bike paths are the worst maintained of any area in the Roaring Fork Valley. A sidewalk along a busy road with splash back would be horrible. Improve what you have.
- Safety.
- Second pass snowplowing leaves roads unsightly. Once is enough.
- Sidewalk for Brush Creek Rd -Owl Creek Rd to Faraway Rd, there are already two trails that connect these locations; one is paved, one is gravel. No sidewalk is necessary! Brush Creek Road-Faraway Road to Wood Road, there is already a paved trail connecting these locations! Don't urbanize our town with more sidewalks!
- Sidewalks are better than people walking on the side of the road. The mini roundabout is too confusing for most and would be best served by a three way stop.
- Sidewalks in more local residential areas, i.e. Horse Ranch, Meadow Road.
- Sidewalks parallel to paved walkways make little sense, and the separation from cars is comfortable. On the other hand, further up Brush Creek pedestrians are way too exposed to fast traffic.
- Sidewalks save lives.
- Single manned location for trash/recycling/composting drop off. Mandatory recycling for all residents and businesses. Pay a little more now or pay a lot more later.
- Snowplow/removal department does an amazing job.
- Snow removal and sanding in late November last year was weak. Snow removal the next month in December and the rest of the winter was great. Seemed to be a budget issue, like staffing wasn't available or as strong, but of course the roads iced up anyway and vehicles slid off the road.
- Snow removal is great. The mini roundabout by Base Village is confusing and largely useless.
- Solid Waste and Road Depts. do a heck of a job!
- Stop cementing and paving paradise.
- Stop using that useless street sweeper truck on Brush Creek Road during morning hours from 7 - 8:30!! You flood the road at the roundabout with your sprinkler system anyway. That truck is a waste of time and money.
- That mini roundabout is the worse design ever. No one yields going up or down Wood Road and when you take a left from carriage road there's not a reason to go 'around' the roundabout.

- The "mini roundabout" is not a roundabout at all. You can't paint a circle in an intersection and call it a roundabout! I see SO MANY near accidents at that "intersection". No one knows what to do there. No one treats it as a roundabout. Please put the 2 downhill stop signs back! Please!
- The above places are extremely dangerous for pedestrians and I hope the town will address this.
- The bike path acts as a good sidewalk, maybe just add to make it easier to use up especially around the center?
- The bus stop at Meadow Road coming from the Village down towards the rodeo lot is extremely dangerous. There is a willow tree that blocks the view of the bus stop and in the winter at night the bus has a hard time seeing people at the stop and has to pull over and stop very quickly. I feel it is very important that something be done to address this before someone gets hurt.
- The crossing at Brush Creek before coming into town needs a light or underpass.
- The current access between Mtn View to Wood Road and Snowmass Mall should be kept with the bike paths. It is too narrow to throw a sidewalk in those areas.
- The dumpster at the bottom of Meadow Road is out of control. The resident living across from the street from the dumpster who owns Colette Landscaping routinely fills up multiple dumpsters with yard waste that should not be in the dumpster. I am frequently there when multiple people from different parts of Snowmass Village are using the dumpster for the dumping material there that should not be in the landfill. The recycling containers clearly contain material that is not able to be recycled. I would appreciate small containers with more specific information about where the recycling is currently going to ensure that this an appropriately used resource. There are routinely tires, chemicals and other matters near the dumpsters that clearly don't belong in the trash. This needs to be locked and keys given to the residents who are approved to use these dumpsters.
- The first three have a bike trail option. The fourth does not have any option.
- The flashing pedestrian lights are awesome! A sidewalk with low-cast lighting between the upper Brush Creek employee housing complexes and the Mall would be great given the number of people that choose to walk to/from these areas year-round. (Especially for night use.)
- The mini round-about between transit center and round-about next to the gas station is not functional and makes no sense.
- The mini roundabout in front of the transit center is stupid and not effective.
- The mini roundabout is an accident waiting to happen. Nobody yields coming down Wood Road (including Town Shuttles) and everyone ignores the same rules they successfully used to get through the first one.
- The mini roundabout near Treehouse is not noticeable because many people run it over and do not yield there. Composting attracts bears so it could be an attraction to the bears, especially if users do not lock the doors.
- The more options people have to safely walk or ride around the Village, the better.
- The questions about walking areas need comment. The Brush Wood Road roundabout is great for cars but much too narrow for bike safety or walkers. The signaled crosswalk at the Town Park is great due to the large volume of walkers there. Other intersections (Owl, Faraway) need crosswalks but probably can be adequate with striping and signage to avoid more flashing lights. Sidewalks along Owl Creek are needed for the area from Brush to Fairway Three. There is a lot of foot traffic there with limited bike path access while Brush Creek has moderately good bike path access, maybe needs more signage to get improved use.
- The roundabouts cause more traffic than anything, not to mention the people who visit that don't know how to drive in a roundabout. I can count on 2 hands how many times I have seen a car going the opposite direction in there!

- The roundabout at Wood Road and Carriage Way is ridiculous. No one sees or uses it. The space is way too small for a roundabout. A 4-way stop would be better. The Recycling is at best confusing. We try our best to separate and appropriately put recycling in our bins, but if you have one lone item that they don't like, they will not take any of our recycling. It must be perfect, or they leave it on the curb. This is ridiculous. Help us try to be better recyclers, don't just reject everything because you don't like one piece of plastic that didn't belong.
- The sewer/water fees continue to escalate each year--WHY??? We are only two people living in our home and don't use that much water. We live in Fox Run and our irrigation system is NOT Town water. And, why is the sewer plant taking so long to build?? Costly Overruns?
- The sidewalk from Mountain View to the mall needs to happen. People seriously take their lives in their hands every day walking that curve, particularly at night with no lights and drunk drivers on the road. If we can't build a sidewalk, because people seem to hate sidewalks for some reason, we should at least widen the shoulder, so pedestrians have a safe distance from the road to walk.
- The reason I gave low scores to solid waste/recycling is entirely because of the lack of composting, I honestly think those guys do a good job. It is a bit embarrassing to hold environmental conferences in a town that doesn't, at the very least, have composting.
- The sidewalks are inadequate to walk from the Mall down the hill to anywhere significant. The bus system is excellent, but not always there when needed. I'd be happy to walk home (Seasons 4), after dinner but I'd take my life in my hands to do so.
- The small roundabout at Carriage Way/Wood Run causes more confusion than any roundabout I have seen and used. Drivers have no idea on how to handle a small thing. Please bring back the STOP signs.
- The speed limit on Owl Creek is much too high. You can't safely drive a car and it's worse for a truck, going the speed limit downhill around a curve, near a firehouse and near a crosswalk to a bus stop. 35 is too high. For all the activity along that road, church, the ranch, 4 subdivisions, (Teachers, Meadow Ranch, Sinclair, Fairway) two schools (Arts Ranch, Little Red School House) new fire house, cross country ski crossing, bike crossings. The road has 2 curves that obscure the road and it has a significant slope. At 35 there are too many times when people on their cell phones increase the risk beyond what is reasonable. The speed limit needs to be lowered. Why increase when going by the fire house?
- The toughest spot for cars and pedestrians is Brush Creek and Owl Creek intersections.
- The trash services provided are excellent and very well managed, but the fees charged are outrageous!
- This cost should be included in our property taxes and not another additional +/- \$540 a year for trash that I have to drive to drop off, not even curb side. Please lower this cost.
- The worker bee lots fill first and should be cleared of snow prior to lot 6, i.e. lots 2 & 3
- There are already pedestrian paved paths, they are just lower than Brush Creek from Faraway to the Wood Road roundabout and there are continuations of it up Wood and Up Carriage Way. May need to do another overpass or tunnel to connect roundabout area to Snowmass Mall (Clark's Mkt.) The traffic is only an issue at peak times, which there really aren't that many of. Maybe a traffic cop at Owl Creek and Brush during peak loads would suffice. The traffic circles that Colorado is in love with take up precious land use space and are not the salvations to traffic people want to think they are, especially to tourists or people not paying attention.
- There are numerous places on the hike/bike trails where the blacktop needs repairing. Also, the wooden bridge across the street from Alpine bank on Brush Creek has wooden slats that are in disrepair.
- There is already a bike path on most of Brush Creek. Need a path on Highline.
- There is not that many pedestrians or bikers, overwhelming car traffic is the irreversible issue!?
- There needs to be a right turn lane from Owl Creek on to Brush Creek.
- They do a great job!

- This may be for the trails people: there needs to be better signage directing people to Aspen where the bike path passes through Meadow Ranch. People get lost all the time and wander around Meadow Ranch.
- Those people who are voting against pedestrian safety appear not to walk much. I walk most of the time and do not feel safe in many areas because of the lack of sidewalks. Speed limits not enforced on Carriage Way/Snowmelt road. Buses routinely drive over sidewalks. Housing maintenance staff regularly block sidewalks, so they don't have to park their vehicles which causes pedestrians to walk in the street. Top of the Village visitors during Ragnar and Tough Mudder often park on the sidewalks again forcing pedestrians to walk in the street.
- Too many times morning traffic is dangerous because of lack of snow plowing.
- Town dropped the ball on putting in a sidewalk from Lower Kearns Road (below Alpine Bank) to Conoco crosswalk on the north and south side of Brush Creek. Absolutely, no room for bikes or pedestrians. This should be a top priority for public safety. Also, the new sidewalk from Viceroy up Wood Road to Crestwood should be maintained in the winter, not used to plow snow onto, forcing people to walk on the roadway. Better police visibility also in the winter, as guests use it to access Base Village and skier pick-up. Tree House is too congested. Was promised crosswalks, but nothing for pedestrian safety along Wood Road and no enforcement of construction traffic, out of limelight and across from Viceroy is ridiculous. What is it going to take, a pedestrian or construction worker getting killed before TOSV does something?
- Use the existing road easements for better shoulders. Add free dirt. Note where Holy Cross is working now, this summer. For example, a 30-foot legal, wide easement with only a 12-foot wide asphalt road surface is not easily plowed, etc. 2) Helpful if ten foot tall stakes were used instead of the existing three foot tall stakes (at the road edges) that get buried by Christmas.
- Very few people use the flashing lights at the roundabout. This can be dangerous. A sign needs to be erected to make people use the flashing lights.
- Very visible 3-way yield signs at the Wood Road/Carriage Way roundabout to try and help people understand the desired system.
- Walk on the existing bike trails, it's safer and prettier. No need to build sidewalks along Brush Creek Road when trail system already connects the areas mentioned.
- Want a pedestrian friendly and pedestrian safe walking environment on Wood Road.
- We already have walkways from Brush/Owl to Wood Road. Some improvements getting people from Brush to the walkway would be the first step.
- We desperately need a crosswalk at intersection of Fairway Drive and Owl Creek Road - it's a blind crossing - you can't see traffic coming from the west.
- We have one good roundabout at the entrance, one dysfunctional roundabout that needs to be addressed upper, and the mini roundabout is ridiculous and confusing and pointless. I think it should go away. Crosswalks could be helpful, but we do not need additional roundabouts, and I caution against the crossing lights except at the Blue Roofs because of the potential for traffics' obstructed view of a crosswalk with the hills. Seems like flashing crossing lights could be excessively added, work smarter not wasteful. But you're probably going to do it regardless. Please no more roundabouts.
- We miss John Baker; the roads were much better taken care of when he was in the position.
- We need at least an official crosswalk, or a pedestrian activated flashing beacon crosswalk at the RFTA bus stop located at the intersection of Owl Creek & Brush Creek Roads. Cars come fast from both directions, and it is extremely difficult and unsafe at times to cross to catch the bus.
- We need more crosswalks; it is very unsafe out there.
- We need sidewalks on upper Brush Creek! It's a very dangerous situation.

- We NEED sidewalks! Cars go way too fast down Brush Creek Road.
- While improved the last three years since I complained, I still spend \$500 to \$1000 PER YEAR (Down from \$1000 to 2000!) to repair my lawn and sprinklers because the plows go FAR OVER the easement and rip the heck out of my berm and lawn.
- Would be lovely if the driver (has lamb chop sideburns) who uses the massive caterpillar (that goes 10 mph, slower than molasses running uphill on a cold day!) at 8:30 in the morning (way to late in the day) removed snow at 5 am instead so that he would not impede shuttle drivers getting employees and patrons to their destination. Especially when there is only 2 to 4 inches of snow! A regular truck and plow would be 10 times faster!!!! Also, with the parking levels! People are coming to work and parking at 6:30am or earlier!!!

The dividers on top of the heated road need to be scrapped off! The snowmelt doesn't work properly with the added build-up on snowmelt road by Carriage Road and Woodbridge! Make roundabouts big enough for school busses and transit busses! Any curb in the winter gathers snow and ice and narrows a parking space as well as a road! No curbs, no steep edges! The name of this town is SNOWMASS Village! When roads are snow covered lines are obsolete. Wider roads by upper Sinclair road turn off. Finished bike path along Brush Creek. Widen road before Faraway Road and pave and have a Snowmass Police car permanently parked there during busy times of the day. Police man inside would be optional. Larger parking lot at Spiral parking lot. Move the Boulders and put in more gravel parking. I wish the town of Snowmass Village didn't have so many growing pains!

- Would like to be able to bike safely from Snowmass Village to Snowmass Club.
- Would like to see consideration of pavement markings on major roads to facilitate cycling safety.
- Yes, the roads are not in as good a shape as they used to be when John Baker ran the road department. Sometimes you had to call to have them come plow N. Ridge Ln. this past winter. Every house on that street is occupied they're all duplexes it was kind of a nightmare but then again, we had a lot of snow this winter. Kind of wild how the town staff just wants to keep building along the roads in our Village. Sidewalks are a good. I'm not sure if all those sidewalks are needed, we already have hiking and biking past between almost all the locations you listed. Which I'm sure something will come up future in the survey but the bike paths. Seem to be very neglected throughout the Village, very neglected. As are most of the small parks throughout the Village. Safety wise the sidewalks might be a good idea but if you could get people up to the existing path easily that would be a better idea!

**Q27. Do you have any comments about the services provided by the Police Department that you would like to share?**

- Always a quick response time and understanding.
- Amazing! We have the best Police in SMV! Great people and great leadership.
- AMAZING!!!
- As dangerous as Owl Creek is with all the various activities along it, I have never seen any policing along Owl Creek at the junction of Owl Creek and Fairway Three/Owl Creek Grove. There are many speeding vehicles in the morning with the drivers distracted by their cell phones, before and after the two curves. People cross there to the bus stop; it is an area where there are frequent pedestrians, especially on the winter schedule.
- As mentioned above, we need the Base Village patrolled more when there are bicycle events.
- Awesome group that is an example for other police departments around the country.
- Chill on the speed traps. No need to stop someone for going 5 or 10 miles over the speed limit where hardly a car or anything in sight. It only enforces they are bored.
- Dense development requires changing to manage it. Illegal parking on sidewalks by service personnel discourages making the Town a pedestrian friendly place. The exhaust alone makes it unpleasant but the wholesale blocking of the sidewalk is even worse on upper Carriage Way. It happens every day at the Laurelwood and TOV and especially during Ragnar Relay and Tough Mudder by visitors in addition to service companies.
- Does not enforce existing ordinances.
- Dogs off leash still a problem but a little better. Owners not picking up there used poop bags on trails. Used poop bags are dropped on the shoulder of trail. Can you believe it?
- Enforce the speed limits! People drive way too fast.
- Enforcement of law!
- Great job. (Mentioned twice.)
- Helpful, responsive, especially during recent eviction in our housing complex. Professional.
- I am bothered by the police hiding in places to catch speeders. Isn't there a better way to keep traffic moving safely?
- I appreciate the proactive, professional services.
- I don't ever see police drive/patrol up to TOV. They usually turn around before it.
- I don't like seeing police vehicles setting traps or lurking in the parking areas - just doesn't look right. people are great.
- I feel badly for tourists who get pulled over for unintentionally driving too fast--I hope that they are given warnings, not tickets.
- I feel the Village police work very hard to make the community feel safe and supported. I hope they maintain their focus on helping the community and not "policing" the community. I have always felt we are working "together" to keep Snowmass safe and enjoyable for all residents and our guests.
- I hike the Rim Trail often. There's limited parking and I've seen cars parked on the side of the road. Once, I thought I saw an officer writing a ticket or warning for these cars. There should be more options or better signs for parking.
- I see many dogs on the trails but RARELY see owners with their dogs on leashes. If there was any chance of a fine, I believe owners would follow the leash requirement.
- I like our police dept and the philosophy they hold.

- I think our police department is excellent. My concerns is that there does not seem to be a lot of communication or coordination between the police, housing department, and the Snowmass HOA. I think there is so much to be gained by the community when all three coordinate with each other.
- I think the Snowmass police spend too much time try to catch people for speeding and giving tickets. It leads to the feel that they are trying to fill a quota. It's a very different feeling than in Aspen where you feel like they are patrolling the speed limit to increase safety.
- I think there could be more enforcement on Owl Creek Road, people seem to drive very aggressively on that road.
- I think they are all pros and one of the strongest aspects of TOSV. They do a great job.
- I think TOSV Police are the best I have ever seen. These guys (both genders included) are on target, very professional, and deliver great service. I have seen none of the tensions experienced in large cities. I appreciate the fact that they are loyal to locals and do not mess with citizens and visitors.
- I think we have one of the best Police Departments around the valley!
- I wish Animal Services would patrol and enforce the lease laws on our trails. At the very least I'd like to see more presence on the South Rim trail when it comes to educating dog owners on the dangers of having their dogs off leash.
- I wish dog leash laws were more enforced.
- I would like to see the leash law enforced better on the golf course and on town trails, especially in the winter months.
- I would really like to see policing of leash laws for dogs on hiking trails. It's not good for the environment. Dogs poop wherever they please and rarely is that picked up and disposed of properly, and they can cause issues with hikers who are obeying the laws and have their dogs on a leash. Thank you!
- I'd be bored out of my mind doing their job so kudos to them. The guy at Base camp intersection in the winter needs to chill out!! He'd be more useful standing in the center of the mini roundabout and directing traffic there.
- Implement Radar Speed Checks At busiest (traffic and Pedestrian) locations!
- It seems like there are police on the roads at all times. I do not have an issue with this but question the cost to taxpayers.
- It seems to be a free for all on our roads! Cars are going way too fast!
- It would be nice to see BYOB brought back as an option for free concerts.
- Keep doing what you are doing.
- Keep hiking trails open all year long.
- Kudos to Brian and his team!
- Lori and Tina are really great at their animal control efforts. They really care about the health of wildlife and pets. Pets off of leash continue to be a problem on the trails.
- Love the Snowmass Village Police Department.
- Maybe this is already done, but a SMV Police Department hosted community picnic would be welcome.
- More enforcement needs to be done on Brush Creek especially the stretch between the roundabout at Base Village and Sinclair relative to speeding. Additionally, enforcement needs to be done to protect bicyclists on Brush Creek and Owl Creek road: cars do not yield to bicyclists or give the requisite 3'.
- More visibility would help.
- Mostly friendly to residents and guests, but need to be more visible around Wood Road in winter, with skier drop off above Base Village.
- Must change to enforce resident and visitor ordinance compliance.

- Need better enforcement of the leash law. Way too many unleashed dogs on the trails, Too much poop left by dog owners.
- Need to enforce existing ordinances - No Smoking in Base Village
- Not enough enforcement of existing ordinances on No Smoking, Dogs on leash, and No bike riding in major gathering areas such as Base Village.
- Our police force is the best in the state.
- Owl Creek Road speed limit should be reduced from 35mph to 30mph.
- Parking should be its own department for issuing permits and tickets, and paying tickets.
- Please monitor/enforce speed limit on Faraway Rd. Thank you.
- Please enforce the speed limit on Owl Creek by the Little Red School House and Gambel Way bus stop. Everyone speeds and I am in fear for my family- particularly when crossing Owl Creek on snowy icy days. Help!
- Please ticket the speeders and drunk drivers.
- Please watch and check speeds on Sinclair Road on the straight away as folks go 50-60 up and down there. It is crazy! There is no sidewalk so walking on the street is terrifying!
- Police are friendly, competent, and helpful.
- Police are universally friendly, reasonable, flexible and polite, all of which comforts the citizenry, which tends to reflect those same qualities.
- Police Department is exemplary!
- Police in animal services in Snowmass Village are exemplary! Super trustworthy awesome police officers and animal service officers! They're the best.
- Police Officers and Animal Control officers are fantastic and always willing to help. They are amazing!
- Police officers dealing with parking seems like a poor use of their time.
- Police should enforce noise ordinance. Many calls to police about excessive amplified music from Venga Venga are ignored.
- Really appreciate police being seen at busy bus stops to alert traffic for child safety. My sense of police is they are a community force to serve and protect. Their "personal" professionalism garners respect.
- Remember we are a glorified subdivision the town is nothing more than an HOA, the police department should provide services accordingly.
- See my comment on Q11. I'd like not to be the target of ticket writing practice sessions. I have to see my mom sometimes, and I leave my car here. Having someone move it is pure busywork.
- Seems like there are always police cars sitting along roadsides all over the Village. Don't see this in Aspen or other resort communities as much.
- SMV police provide excellent community service.
- Some people speed down Meadow Road and ignore the speed bump. Many deer, and kids, cross the road and speeders would not have a chance to stop.
- Spend too much time sitting in one spot with motor and A/C running rather than patrolling. Don't do enough traffic direction at busy times at places like Brush Creek/Owl Creek intersection.
- Stay mellow.
- Step up our leash law enforcement and to start writing tickets. No more education or slap on the wrist. It's the law.
- Stricter enforcement of leash and litter laws. Irresponsible dog owners are a nuisance and liability to all, pet owners and non-pet owners alike.
- Thank you for all that you do!
- Thank you for your service to the community.

- Thank you, Police Department for serving us and the TOSV so well.
- Thanks for keeping it safe and the great concern the police have to be approachable.
- The best police force in Colorado! Period.
- The constant presence of police is my #1 complaint about living in Snowmass. It's way more than Basalt or Aspen. Guests from out of town have noted this and many of my local friends complain but are afraid to speak up about it for fear of being targeted.
- The SMV police department is outstanding. They deal with problems quietly, confidently, and thoughtfully with the tact of professional therapists!
- The speed traps on Brush Creek below Rodeo Lot are inappropriate, should give locals at least one warning if going too fast.
- They are all awesome, and really care about the Village.
- They are fabulous!!!
- They are super friendly.
- They do a great job. (Mentioned twice.)
- They do a great job in our small community.
- They do a great job. In particular animal services. In the 13 years I have been here the population of people has rapidly increased, and it seems to me the wildlife populations have increased as well.
- They do not enforce No Smoking ordinances.
- They have always been very friendly when interacting at the bottom of Elk Camp Gondola.
- They respond promptly.
- This is a tough job and our police officers are very respectful and are well-respected in return. Good job!
- This is the best Police Department I have ever seen.
- Top notch. I appreciate the school bus escort in the morning.
- Town leash law is not enforced, either enforce or take off books. Selective enforcement is not acceptable and may create liability.
- Unfortunately, it seems we may need a little increase in police presence on the Village Mall in the winter season.
- Very nice people but with more people in the Village now, must enforce traffic, parking, and No Smoking ordinances. Dogs must be leashed. Warning folks is great but habitual offenders need stronger measures.
- Very professional.
- We are so lucky to have a community-oriented, approachable, and trustworthy police department. Also, it would be great to improve/ increase education and enforcement pertaining to equestrians staying off hiking/ biking trails (where prohibited) and leash laws for dogs. It is only a matter of time before someone is hurt due to a lack of rule following and I'd hate for the Police to be blamed.
- We don't need police stationed all night at the rec center looking for speeders or DUI's. We need a police presence that is available when needed. Animal services is fine with respect to wildlife. However, loose dogs is a widespread and continuous problem that they do not control at all. Snowmass Village has a leash rule.
- We have the best Chief of Police and Police Force in the Nation!!!
- Wish they would enforce existing ordinances on smoking.
- Would like to see greater enforcement of leash laws on public property and trails.
- Would like to see stronger penalties for people breaking into swimming pools after hours to discourage future activity.

- Wish they would enforce No smoking ordinance.
- Yes, but I won't.
- You guys are awesome.

**Q31. Do you have any comments about the services provided by the Transportation and Parking Department that you would like to share?**

- A better alternative for off season shuttles. Too infrequent. Or more parking at Village center for those of us that work there.
- Again, lack of shuttle service to Wood Run 1--specifically Bridge Lane--is hard to accept, especially in summer months when snow is not an issue.
- All parking needs to be equal. It is patently unfair to make Base Village provide free parking when other venues are charging.
- ALL parking should be fee-for-service year-round.
- Allow BV employees to purchase numbered lot parking permits.
- As a residential condo owner in the Base Village I own my condo as a second home and do not rent it. My property taxes (Metro District) paid for the construction of the Base Village garage (as well as many other TOSV infrastructure investments). These taxes pay for the bonds used to build the parade and TOSV infrastructure. I also pay HOA fees for the upkeep of the Base Village garage. When I am not in residence, I cannot keep my car in the residential condo owners section of the Base Village Garage. What is TOSV's TC doing about this mess? Absolutely nothing.
- As a senior, it's imperative that I drive my own car many times, too hard to get in & off buses. More senior parking.
- As you know, parking is too limited. It is way too expensive to park at Two Creeks. Lower those fees to something much more in keeping with the skiing-comes-first culture of Aspen.
- Availability of parking for summer Thursday night concerts is an issue.
- Bring back the old route 7 through Mountain View and Creekside.
- Bus routes: should be able to reach Krabloonk/Ditch trail by bus, also Tom Blake/line trails access. Need designated bus stops (Owl Creek/Two Creeks) and need more bus shelters (overall). Town Park Station should be open for evening and early morning bus users.
- Bus service is great, but the schedule is always +/- 2-3 minutes. Not sure why the #8 bus can't run right on time with such a small route.
- Can SMV and RFTA talk to each other yet?
- Can't ride the shuttle when it does not service our area.
- Charge for parking at Town Park. Let's make the visiting guests share in the parking burden.
- Confusing that permits are issued in one department and then tickets are issued in another department. Confusing. It should all be under one department and not the police. They have more important things to deal with. I would rather the police officers were responding to real calls involving our safety rather than having to deal with cars parked without a permit or parked willy nilly.
- Connections with RFTA seem odd. More consistency please.
- Could not find out how much it cost to park in parking structure. Neither web sites nor town hall had info.
- Daily parking fees in the winter seem low compared to other ski resorts. A substantial increase in parking fees would be appropriate - particularly for tourists.
- Direct RFTA bus service to Aspen should be more frequent.
- Employees should park at intercept lot and leave limited lot space for guests. Village shuttle needs to run late night.
- For those areas that don't get shuttle service they should not be charged for a permit. I'd rather have shuttle service in Ridge Run neighborhood.
- Hard to figure out the rules about the numbered lots.

- I cannot imagine driving a bus, keeping people safe, talking to tourists all day, etc. TOSV bus drivers are the best, heads above RFTA. Thank you.
- I don't know if Car-share or Bike-share programs would hold an appeal for our guests. Resident usage, I expect, would be very limited. We have the Village trails which are appropriate for cyclists to use to get around the region. I feel we should encourage cyclists to utilize the existing "bike lanes / trails" we have and discourage them from using the Village streets (Brush Creek, Owl Creek, etc.) unless there is no other alternative. Dedicated bike lanes, I feel, would be a bad idea except in the "no alternative" situation and only on main transit way streets (not in residential areas).
- I like the option of parking anytime in the lots in the off-season.
- I love the shuttle system. And RFTA.
- I love the shuttle, might be worth putting a large sign at the mall shuttle stop though, there isn't really great info down there and people are often confused.
- I made my comments about an alternative to cars in another question. Not enough options listed for alternatives here. BTW I experienced winter bus transportation in Sun Valley Idaho this past holiday season while visiting. The buses ran until 11pm into neighborhoods. Eliminates cars and possible drunk driving. A nice public option. Do more of this in our neighborhoods.
- I no longer ride the Snowmass shuttle because of an extremely rude female driver.
- I think it is critically important that the Village Shuttle has multiple drop-off and pick-up locations in the new Snowmass Center. The currently proposed single location is too remote, and it will discourage use of the shuttles by both locals and visitors!
- I think the routes and times need to be examined based on ridership. Some routes should be on call if there are few or no riders.
- I utilize the winter fee parking for seniors. This is a great program, and reasonably priced. Thank you!
- I would like to have a shuttle service or even an on-call shuttle service (not mountain taxi) that comes up Divide Road.
- I would like to see a lot of things happen with our transportation department, which overall, I think is amazing, but for now I'll just focus on a couple. We can separate ourselves from other resorts with a robust and environmentally responsible transportation system. This can help us fulfill stated commitments to sustainability and the environment, it is how we "protect our winters." First, I would like to see the department begin to make the long overdue switch towards electric vehicles. I am also disturbed by the number of hotel and condo shuttles that run around town to bring people to and from the grocery store, this service is provided by the Village shuttle, and the amount of carbon waste from all these vans running around town is disturbing. Second, I think we can institute an e-ride service run by the transportation department. This service could replace the dial-a-ride service with electric vehicles driven by town drivers and at a greater cost give a more personalized experience for those who would rather not ride on a bus for whatever reason. Someday I would like to see the Upper Village become car-less, an all valley transportation center at the intercept lot (where we can set up a solar array to support electric transportation), and light rail or monorail services for the entire valley. But for now, I'll stick with the easy stuff.
- I would like to see better bike racks that hold more bikes on the shuttle busses, and/or bikes allowed in/on bus.
- I would like to see the return of shuttle service through the Mountain View neighborhood that was cut around 2008. It is safer for children so that don't have to cross Brush Creek Rd. and would also serve a lot of people who work in the Village.
- I would love to see a bike share program in Snowmass! Can WeCycle please add a station or two here, and also at Buttermilk?

- I would use the town shuttle if it came up Faraway Rd.
- If the shuttle could come all the way up Sinclair Road and turn around at Summit Lane that would be helpful. It can then proceed to the route down Meadow.
- If the shuttle went to my neighborhood, I might utilize it. Fortunately, I purchase a pass to park at Two Creeks in the winter, an expensive alternative but satisfactory.
- Implement variable message sign at Highway 82 and BCR to divert parking to BC Park & Ride.
- In order to better serve ALL the people who use the shuttle at Horse Ranch, that is #8, please consider returning to the first and original route which was to Stirrup Circle. Just because one guy didn't like the stop in front of his place, now it's time to let the people on Colt Circle be free of the stop. Thanks for considering.
- In the winter, cars are left parking in the Snowmass Mall lots for days/weeks without moving, and take up more than one space. Could you find a way to mark parking spaces so people don't use 2 spaces?
- Increase frequency of bus #3 in the summer.
- It would be helpful in keeping my car off the streets if the Village shuttle would come up to the residences on the mountain. As it is, I have to hike from my house to the mall to catch the shuttle. I use it to get to the interceptor lot to catch the bus into Aspen. I don't always want to hike up and down the mountain.
- It would be nice to add a bus or two in the spring and fall as the bus from the intercept varies wildly in its timing.
- I've always had a parking permit for working at the Snowmass Clinic. Otherwise I might be frustrated with where to park.
- Live at the very top of Oak Ridge Road. It would be great if shuttle came up rather than having to walk up and down the entire way.
- Make more parking spaces. Have local & SkiCo employee discounts for parking in the lots or even free with a parking permit. Make money off the tourists and charge them for parking. Or have more available bussing routes like up the divide.
- Merchant lot should have less merchant parking and more short-term parking like lot 6. TOSV should coop with RFTA to create additional parking in the numbered lots. Phase construction to add a second tier from lots 3-10 and insist the developers of Base Village and Mall contribute. Now that is a "community benefit/purpose" we all could enjoy.
- More parking needs to be a top priority.
- More shuttle service to Brush Creek on the creek side/employee housing route to mall.
- More than 90 min parking for the mall as well as more of that parking!
- Most of the winter shuttle drivers are wonderful, but some are absolutely miserable, which creates a bad guest experience for our visitors.
- Must charge for all parking. Unfair to make Base Village provide free parking in summer.
- Need more parking at Mall.
- Need more parking at the Base and parking access to the Mountain all season from two creeks.
- Need to charge for all parking all the time.
- Need to revamp parking! Hotels, hotel employees, construction, mountain employees, and especially the ski instructors! If there is no accountability, there will be no change! All I know is that by 10 am on snowy mornings the Town had no more parking for patrons on Sat. and Sun. This affects everything. All it tells me is we as a resort are not handling this challenge correctly and we need solutions. I know most lefties carpool. Ski employees take busses from Black Saddle. Not sure of the solutions. Alpine equipment is heavy and people, and all patrons want their cars. Maybe another parking area at Two

Creeks and another Treehouse scenario with a magic carpet on the wee hill? More school busses parked out back?? 3 level parking garage at Two Creeks?

- Neither Aspen or Snowmass have obvious signs or information directing first-time visitors where to park, and the cost.
- No smoking/vaping/chewing within 300' of any shuttle/bus stop, or for that matter any public or business entrance. Same rules should be applied to tobacco as marijuana - no public consumption.
- Not enough parking for locals. Love the shuttle system!
- Overall, I am very pleased with the shuttle system.
- Paint Free on side of shuttles. So many visitors don't know they are free.
- Paint parking lines in the lots! So many spaces are lost because people double park!
- Parking always the headache. Wish there was a way for more available parking or ski drop off in the Il Poggio/Westin area.
- Parking for a second car when you live by the lower lots is overpriced. We are a captive group and because we don't live by the upper lots are charged more.
- Parking in the Base Village should be free for the first 1.5 hours to help businesses!!
- Parking in the Village is crazy in the winter as well as Thursday night concerts in the summer. There must be a better way. Own parking dept rather than Police Department would be a good start.
- Parking in the winter is really limited. Two Creeks is very convenient but SO ridiculously expensive. Maybe a winter parking pass? Love skiing in Snowmass but free parking at west Buttermilk beats Snowmass any day.
- Parking needs to be better enforced about all day in the Rec center lots.
- Parking space is very limited in the mountains, yet people often don't keep their cars within the lines thereby causing the loss of space for other drivers. If the T&PD can do anything about inconsiderate parkers - signs, tickets - that would be great.
- Parking will be a larger and larger problem with the expected and desired increase in summer visits. People are much more likely to drive to Snowmass in the summer, and they assume that they will have a place to park. If they find that parking is a problem, they will not be repeat clients.
- Perhaps more signage for new guests educating them about the parking options before they get to the rodeo lot.
- Permanent residents should have more/better parking options.
- Please use the town general tax fund to create a parking structure for day use. The town owned numbered lots should be regulated by the town and not by the lodging community. If the town is interested in fixing these issues, don't put the burden on the highest tax generating entity. They are the ones funding the general fund and the town should provide parking for these guests.
- Property Owners should not have to pay for parking.
- Provide an option for Base Village employees to park in the numbered lots.
- Provide more parking. Make it easier for people to access and spend time in Snowmass. The parking situation is one of the largest deterrents to Snowmass.
- Put in bus stop at Fairway 3 south side of road.
- Really need parking regulations enforced so vehicles are not on sidewalks.
- Request equitable parking management so that Base Village owners do not bear the expense of providing free parking for the whole Village during town sponsored events.
- Residents should be able to have 1 parking permit for winter use without charge.
- RFTA and Village Shuttle Bus systems are awesome, fantastic, wonderful. I don't understand why so many employees and locals drive to work. I fly in for 2 months stay in the winter, and never need a

car or bike. There is inadequate parking for the summer crowds. Parking availability is confusing both in Aspen and Snowmass.

- See prior comments Q11, and SMV PD about parking. I do NOT like getting ticketed for "storage" when I go visit my mom. I really do not like getting two tickets in as many days. Also, big events in summer cause parking disruption, I know you know this, please fix, thank you.
- Should put a Village stop at Two Creeks across from Fairway.
- Shuttle is great but the ride is rough and sometimes cleanliness is an issue. Drivers are courteous.
- Shuttle system and shuttle staff are one of the best community aspects and support for Snowmass Village! That is an additional thing that I would not change or decrease in SMV.
- Signage at the parking deck is EXTREMELY confusing.
- Since we do not have bus service on Faraway, I drive to a station and park, then catch the bus into Aspen.
- Snowmass should charge more for parking in winter.
- Snowmass shuttle will be so much more utilized when moved to a central location. It has always been hard for our guests to find the shuttle terminal.
- Some of the Shuttle Bus Drivers have been driving the shuttles for a very long time and their attitudes need to be put in check. Some of them are very rude to tourists and not willing to take the time to explain how the system works. Not everyone is familiar with it, even with the brochures, some just don't understand.
- Some of us pay for a parking permit. At certain times, winter & summer, there are no parking spots. Maybe there should be a permit only - well located - permit only lot regardless of time of day.
- Teach the shuttle drivers what "stop signs" are for, not sure I've ever seen one actually stop unless immediate traffic is present.
- The Aspen Parking Dept. says they need 1.4 parking spaces per bedroom as a minimum for calming reasons. Snowmass could learn from Aspen's knowledge. Better to have it (adequate parking ~ 1.5 per bedroom) and not need it - versus needing it, but not having it.
- The Base Village parking lot is unacceptable. It's unpleasant and inconvenient every time. Poorly designed. Unwelcoming, difficult to navigate etc. An embarrassment when we have visitors. Makes us want to stay away from Base Village establishments. Wish there were a way to transform this into better experience for everyone. And have parking alternatives.
- The bus system is GREAT!
- The design of the parking garage is abominable though I know it is too late to change anything.
- The liberal inspired bike lanes which compete with sorely lacking traffic capacity is not an answer to anything. There is already a wide bike and pedestrian path from the Village down to 82 along Brush Creek. Don't be Aspen and make it increasingly difficult to drive cars in SMV! You'll lose all but your full-time residents and without us, there'll not be much of a need or demand for full-time residents except retirees. Make enough road space and parking space for the families that drive in their suburban's and need to transport people when and where a bus isn't convenient, and believe me, there are enough buses with their noise and belching diesel.
- The numbered lots should be "carported" with PV collectors. Parking can be an issue on some crowded times. Must be careful not to issue too many permits. The T and P department is typically very well staffed.
- The numbered parking lots are very hazardous in winter. Solutions should be derived to safeguard against slipping on snow/ice. Slipping and falling is very serious and occurs frequently.
- The other day at the bus stop wanting schedule information, I found the information on the web site confusing.

- The parking fees are exorbitant for non-residents. \$10/day! No weekly parking option for guests! My condo is small, and \$10 is a lot of money when you pay \$120/night. The computerized system has also complicated my life. I rent out a small one-bedroom apartment. I now have to not only keep track of the cleaning but also the parking. When the parking was \$7/week, I could just tell my guests to grab a pass from the kitchen drawer. I spend way too much time every year working out the parking pass. This use to not be the case before it was computerized. Computerization the parking passes may have helped the town, but it definitely added complication to my life.
- The parking structure is inadequate in a number of ways: size of spaces is ridiculously tight, and the amount of parking is too little. A 5-point turn is required when searching for parking and I need to exit an area that is full.
- The rodeo parking lot is a sick mess in the winter. There is no one monitoring those parking and taking up multiple spaces when snow covered. If somehow you can figure out how to fix this, many more spaces are available. There should be just as many winter parking spaces as in winter. It's a shame people cannot park properly but then again you have no employees monitoring this space.
- The service is so good that sometimes I think there is too much service for what's actually needed.
- The shuttle is great. On-time and friendly, helpful drivers.
- The Snowmass Shuttle goes right by my house at Sinclair and Terrace Dr but somehow, I have never figured it out. This may well be my fault.
- The special events in summer such as the motor car shows are a nuisance and take away parking.
- The town (and RFTA) make it so easy not to have to drive in the RFV.
- The town needs to do a better job of letting people know when the lots are full on busy ski days. There needs to be an electronic sign on Highway 82 that alerts people to use the Intercept lot.
- The transportation center needs redone. I makes it confusing when SMV has numbers at the mall for buses and letters at the center. All the next stops should be listed at each bus stop along with the bus number. At bus stops where there are multiple buses which stop, allow a switch with a 5-minute timer to be turned on and illuminate the number or name of the requested bus. That way buses will know to stop, and the timer would shut off before the next bus of that number comes.
- The Village shuttle is an amazing service!
- The Village Shuttle route brochures are very confusing. They should be revamped.
- The Village Shuttle section of the town website needs to be improved. It is a little confusing.
- The Village Shuttle should run until the bars close. Parking in Snowmass Village is a nightmare. Deck Town Park Lot and increase shuttle service for a year-round (at least high seasons) park and ride. Summer permit parking is a must. TOSV should have its own parking department instead of parsing out duties to the police department and the transportation department.
- The woman dealing with permits could take a course in customer service.
- There are NEVER ENOUGH PARKING SPACES for LOCALS TO ACCESS THE SKI SLOPES IN LOTS 12 & 13. AND, THERE IS NO PLACE TO PARK TO GET A PARKING PERMIT. My husband can't walk up to Lot 9/10/11 because of heart disease just to get a permit. Can we do a mail in to make it easier; or online?
- There has to be provision for overnight parking in the Village.
- There is a clear and definite parking problem at the Rec Center due to special events and skier parking in the winter. Given this past winter was exceptional, the parking reserved for patrons/members of the Rec Center was roundly ignored by skiers and there was no enforcement regarding this. Many of the same individuals did this day after day. The Ragnar and only a few days later, Ride the Rockies made parking to access the Rec Center close to impossible. Couple this with the few parking spaces reserved for patrons being once again ignored by event participants, many encountered rude staff/volunteers we

tried to access the Rec Center. Parking restriction often starts days before the event is staged with access being a significant problem on the 2 days the event occurs. The music festival also has the same issues, but perhaps a bit more finesse in how it is handled. The goal should not be to cram as many people possible into town park at the expense of citizens, members & patrons. Quit doing these events on the parking lot!

- There is no reason why there should not be paid parking during the non-peak times of the year. Figure out always to increase the numbered lots parking by adding tiered parking.
- There isn't any help for the people off Brush Creek rd. To use public transportation services. Maybe Seniors could pay a fee to use some kind of small van. This is not a town friendly to seniors.
- They both do a great job. Parking availability sometimes in the numbered lots is a bit crowded. I think they should enforce the numbered lots to all day during the winter. We pay to park there.
- Thursdays, for concerts on Fanny Hill, parking should be restricted to residents/guests on lots along Snowmelt Road. Currently it is dangerous for the many pedestrians and traffic on that steep grade.
- Todd Granger Rocks!!
- Transit app does not show Village Shuttle. This is an important app because it links to WE-Cycle in Aspen.
- Transportation & Parking could benefit from a Brian in their department...like the one in Planning!
- Unfair to make Base Village provide summer free parking for Town events which causes Base Village owners the expense of maintaining the garage while at the same time taking tax dollars to run numbered lots from Base Village owners but not allowing them to use this parking.
- Unfair to make Base Village supply free summer parking.
- Village shuttle is such a benefit.
- Village Shuttles should be more widely available in the summer, without having to call for the on-demand service. Even if not as often as the winter service, some more residential routes (like #1) should have continually scheduled services.
- We could definitely benefit from another parking area!!
- We need an earlier bus out of Snowmass to be able to reach the Eastbound Bustang in Glenwood Springs.
- We need more parking for residents summer and winter. The numbered lots are used by businesses (and visitors), and are sometimes full and not available for residents who have paid for a permit. The fees for permits is fine, but the expectation is that parking will be available.
- We need more parking, or fewer events.
- We use Dial-a-Ride in winter and would have to move without it. Parking inadequate for special events in summer, such as Thursday evening concerts. Parking for Base Village can be problematic for residents at times.
- We wish that the Village Shuttle would go through the Rodeo Places. Our neighborhood has easy access to go through with the shuttle. For my kids to take the shuttle during ski season they often have to carry many bags/ski gear, etc. When they take public transportation to Aspen, they not only have to switch buses at Intercept, but they have to walk quite a bit. It seems like there are enough people in the neighborhood to warrant a shuttle bus stop at one of the 2 stops the public-school bus makes.
- We-cycle E-bikes in SMV, they are a must have.
- When there are summer groups that get reserved parking in lots, business vehicles should be restricted to more remote lots. It is aggravating when there is no parking and unused or little used vehicles are taking up convenient spots. Lot 7 is ridiculous. Having an empty lot where it could serve so many cars should be repurposed. Maybe just make it another lot 6 - e.g. short term, one-hour parking. Need more

people to use the shuttle system. Could work to encourage more use when the reconstruction is happening on Clarks building.

- When will Snowmass realize that people do not simply fly to Aspen? The parking problems continue to be an issue with all new development in the area, not just in the winter but in the summer too. The Upper Village lots are very inefficient and total redesign of these needs to take place to support the homeowners, retail, and lodging that use these lots. When will a sunken parking garage be looked at which would provide much greater efficiency and if designed correctly will be much less of an eyesore.
- Why does Blazing get to occupy Lots 1 and 2 all summer to run their business for next to nothing? Also why did the Town allow the old Fire Station structure to take up spaces all winter when the parking spots were needed for skier parking every weekend? Neither seem fair nor just.
- Why does it seem that whenever you want to catch a bus, you just miss it? Is there a way to put electronic signs at each stop to indicate when the next bus is coming, like on Highway 82?
- Why is Base Village required to provide free summer parking by the town?
- Why is parking paid for by Base Village residential owners in tax bonds being forced to provide free parking for town events when Base Village owners are prohibited from having any access to numbered lots tax-supported parking?
- Winter parking in lot 8 should not be used for valet parking of Westin. Cars get parked there for a week at a time and never moved. Takes up spaces for residents and local employees.
- Year round 15-minute director service to Aspen! Not enough buses or frequency in the summer and off season! The perception is that Snowmass is so far from Aspen because it can take almost an hour to get here by bus!

**Q35. Do you have any comments about or suggestions for the services provided by the Tourism Department?**

- A variety of music/musicians and concerts are appreciated; maybe less funk/alternative/jazz and more rock and roll, bluegrass and folk.
- All these special events seem to appeal to whatever group they are trying to sell to stay here. Very few if any really have a local appeal. How many locals participated in Ragnar? There should be something required in these special events that would be attractive for locals to join in. It seems like the Tourism is run like a cruise ship.
- Better Newsletter frequency.
- Bring in groups that will spend money in the town. Not these races where people camp and bring/cook their own food and damage our parks.
- Cater too much to mountain bikes to the detriment of other recreational pursuits; i.e. hiking, horseback riding. Mountain bikes ruin trails (create ruts). Bikers have developed and exhibit a sense of 'ownership & superiority' to trail use, therefore can be dangerous & rude to other users. Our town has created a monster in its acquiescence and slobbering devotion to mountain biking.
- Consider how planned events fit with town philosophy and goals. For example, holding car races are a ridiculous example of environmental hypocrisy in an area that may well lose winter entirely in decades to come due to climate change. Align the town's environmental stewardship with your events!
- Didn't know go Snowmass was the main website - says something!
- Events are great- but don't seem to reach critical mass for attendees, other than the Thursday night concerts and JAS fest. Perhaps the reach needs to be bigger or revisit what works well and do more of that. I often get excited to attend an event, but feel its lacking when I arrive.
- Events need to remove the number of times they take over parking in the Snowmass Recreation Center lot.
- Fireworks - great. What other events are there in winter? Nothing comes to mind. We need more events like demo days, Thursday concerts, balloon fest, Heritage Fire. Think Mountain Fair (Carbondale), Art in the Park (steamboat), F&W classic.
- First, we need to create a town! Tourists want to come to a town and feel like a local. In the Roaring Fork Valley, many if not most are returning visitors. People come then they come back and stay longer, but only if they feel a true community exists. Bringing people in for a weekend event does nothing for the viability or vitality of Snowmass.
- Fix the smell by Woodbridge!
- For the older generation, remember that many of us do not use social media as much. Don't ever do away with newspaper ads, radio ads, posters & flyers etc.
- Free Thursday Summer concerts needs to up its game - quality of bands. A few main headliners at least.
- Get rid of car race and rodeo.
- Get rid of the banners on Wood Bridge!! There are so many you can't read them and even if you could it's not increasing value for the special groups who are here that the banners are promoting.
- Give too much free to events that costs Base Village owners without corresponding increase in value or revenue.
- Great job on the music this summer awesome lineups. Too many special events in the Summer and fall that don't generate a lot of revenue for the community. Like anything that's giving away endless camping at our town parks, those people don't spend any money!!

- Great work bringing events to Snowmass Village Especially in the summer. My only concern is Ragnar relay and Tough Mudder tear up the trails when they are here.
- Have one website for residents, guests and tourists to ascertain information. Too many websites= too confusing, inconsistent information, misuse of resources.
- Hockey events that diminish the image of the town for people who bring in no or little revenue.
- Host events at the BV and Mall every weekend. Spread in some early week events, focus on filling the peak season calendar prior to shoulder season. Snowmass cannot currently stand on its own at any point in the summer we currently need events to subsidize.
- How sad that when the balloon races present an evening light-up it has taken over a focus on merchandising the Village instead of promoting a community gathering style that occurs in the open space where the daily balloon lift-offs take place. People have more space to convene, photograph, park and feel that it is a community convergence rather than blatantly commercial. Please RECONSIDER evening balloon light-up location.
- Huge budget! Where does it all go?
- I almost checked "too many" summer events. I checked "just right" instead. It seems like there is always something going on, it almost feels like it is too much.
- I believe the special events would be TOO MUCH if we offered anything more than we currently do.
- I believe there could be more cultural events offered in Snowmass; theatre, concerts, lectures, etc. We need a larger community space to handle these types of events.
- I don't know if the town can subsidize the ice skating and keep it free?
- I would like my tax dollars to be spent on that.
- It was amazing to have that as a free gathering place for the community and greatly increased the quality of life for those of us living here with young kids. Also, it was (without exaggeration) life changing to have a free activity to do with kids in the winter and not have to drive to Aspen.
- I like the posts from Dave Hievely on road closed, for the Valley and the Village, the alerts are worthy.
- I think events could be advertised more in Aspen to get locals and visitors to come up, especially since the buses are free and frequent.
- I think the "Welcome Centers" could be made more appealing or noticeable. When walking through the Village, it is not unusual to be stopped by a new guest who is driving around not able to find where they want to go. I guess it's because we are built on a slope and not in a grid pattern that new guests easily get lost. Hopefully, once the construction is completed, new signage and "information centers" will make it easier for the first timers.
- I think the sites for go Snowmass and Aspen Snowmass (Skico) are confusing. This summer, I was looking for specific information about the Tuesday Farm to Table dinners at Elk Camp and was very frustrated trying to find accurate information between the two websites. Although interdependent, I'm not sure what to expect from each entity.
- I think the sponsors of the events should be promoting them. Aspen Ski Company should be the promoter of the ski area. Tourism and Public Policy/ Planning - are they not oxymorons? Marketing is the responsibility of businesses who have something to sell. Having the extremely high sales tax rate due to the marketing tax is deplorable and off-putting to both tourists and residents. I make a point of not shopping in our Village due to this one fact. You are government not a business.
- I think there are some things about Aspen that draw people in (dispensary's being one of the main ones), which then they want to stay in Aspen and spend money/time there. I think it's ridiculous the hoops a dispensary would have to jump through to open in Snowmass. Marijuana is now a part of Colorado tourism, and whether the locals partake or not, the tourists want to and will travel away from our town for it.

- I think we are reaching a tipping point with Summer events. Tourism continues to book large events like the car race and Tough Mudder that completely stretch TOSV's ability to handle them. The community needs to decide when enough is enough when it comes to events. Summer events have started to negatively impact quality of life for Village residents.
- I was not aware of the above-referenced websites. That should be communicated more broadly/prominently.
- I would like to see all shops receive a weekly or monthly description of town events so employees can inform tourists effectively.
- I would love to see the return of the Snowmass Village 4th of July community picnic.
- I'm receiving notes from our Governor Jared Polis on Facebook and really like this. It would be nice to have the same for Snowmass. Maybe it is available, and I don't know about it.
- It seems that many of the summer events do not bring a lot of revenue to the Village while impacting residents.
- Just like I wrote earlier, Base Village and the Main Village. Don't take away from mall because Base Village will always be self-promoting, make events such as Marti-Gras start in mall and end in Base Village. Make it all a Village not just one part.
- Keep Thursday night concerts Free. It is the BEST thing about summer in Snowmass.
- Less alcohol at all events, more popcorn.
- Less alcohol fueled events. All events should be completely self-funding. If Base Village parking is used, then Tourism should pay per car usage or have Base Village have fee-for-service parking.
- Level out the peaks and valleys. Bring tourists during the week.
- More balance of race/bike/run events with other options.
- More busses and public rest rooms facilities available during special events. Reduction of special events (bike racing) on the mountain--interferes and creates extreme danger for hikers. Elimination of antique car show/race. Too much inconvenience to locals with roads blocks, too much air and noise pollution.
- More family events.
- More variety of events.
- Need family-focused events and fewer events that focus on over-indulgence. All events should be self-funding for use of Base Village spaces.
- Need more family and less alcohol-rich events.
- Need more family events and less focus on alcohol.
- Need more promotion of winter through posters and in a timely manner as they approach.
- Need to keep promoting the summer season and extend what people consider the summer season to include all of June and all of September -- and keep restaurants open from Memorial Day weekend through the end of September.
- No events that limit residence access to come and go around town.
- No more freaking car races!!!! Please!
- No more RAP.
- Now that we are finally getting some more badly needed bedroom development for tourism, we need to encourage and make SMV a welcoming destination. It's already hard to get to Aspen, harder to get to SMV, we need plenty of roads and parking and nice, not tiny, hotel and condo spaces for attracting skier and summer visits.
- Please don't trash the Village just to fill some beds for a weekend.
- Please have all businesses keep their hours of operation up to date. I have looked up businesses and had the hours be incorrect. Colorado Doughnuts says they are open 7 days a week at 8am - they are in

fact not open on Sunday. Sake claimed to be open June 20th when in fact they were not open for the summer yet.

- Please have more kid friendly summer events. Like STEM and science, not just face painting.
- RE: Group Sales Bookings. Occupancy level is all good. Where the guest is staying in particular can be of greater help. [i.e. second home owner, Upper Village, Base Village, Wood Road properties, Wood Bridge, Season's Four, Snowmass Club]
- Represent all businesses equally.
- Rose and her team do an admirable job of having events that put heads in beds and keep tax dollars coming in so our tax dollars can be kept low.
- See earlier comments about tourism and event dept. Also, the budget is too big, and it's WASTED on that ridiculously stupid outside-self campaign. You clearly have too much money and aren't spending it wisely. Snowmass doesn't need national ad campaigns. Join forces with acre and let them take the lead.
- See prior comment under strategic plans and goals.
- Seems like they used to do more.
- Seems we would be better having fewer but higher quality events.
- SMV events that disrupt the whole town and our road system are too problematic for both visitors and residents. For example, the antique car race. This event made many people unhappy and I hope you will not consider it again. Town still needs to function.
- Speakers and cultural events would be a nice add. The summer music and events are great.
- Start concerts earlier on Thursday. Control the parking with the digital sign when they arrive at the roundabout before Rodeo Lot. Don't promote mountain biking anymore. It's become a problem and many locals and visitors dislike how the volume of mountain bikes have changed the nature of Snowmass and have over run the once-peaceful mountains.
- The amount and quality of special events seems to have dwindled the last few years.
- The car race is very disruptive.
- The events provided are getting stale/old, and the events are geared too much toward tourists. Mammoth Fest was a good example of an event that both tourists and locals enjoyed. I'd like to see more events like that.
- The park does not need to be used by an origination every day. It is not every day, but can feel like it in the summer. Between soccer and the bikes and rodeo, the town park is busy most of summer. Sometimes it would be nice just to go the park and have an open field to play in. With all the special events it seems like the park is not really a public park but just place for someone to make money.
- The Snowmass Village Tourism Department should be embarrassed by this 4th of July!!!!!!! The concert was a disaster with the items for children not even available until halfway through the concert with many families having already left due to the no show of family activities. The beer lines were stretched hallway across the hill into families trying to sit and watch the show. We were told the event was completely understaffed. Overall, the event left a bad taste for many visitors who were shocked to see such an unprofessional event. In no way does Snowmass deserve a title of a world class destination. Saturday in Snowmass was a joke. Not a single restaurant provided any reason for visitors to stay in Snowmass. Other than the movie ET, there was not a single other event, music, or activity to highlight the holiday. Why was the stage sitting empty on the Saturday night of the 4 day 4th of July weekend for many people? What a waste of an expensive resource that could have brought people and much needed commerce to Snowmass. The Tourism Department should be ashamed.
- The Tourism Dept is a monster. My two cents, they are not bringing in events that fill the Village and serve both hubs of the Town, the Mall and Base Village. And when they do have events you never hear

about them until after the fact or the day of, ex.: Rodeo, the first rodeo of the year and the cops vs fireman contest. Didn't hear about that until it was going on and I couldn't get there in time. With taxes they are collecting for this department they are wasting money. Should find more creative ways to bring people into the Village. Ex: Snowy Mammoth Days, have faux dinosaur digs for the kids, brontosaurus barbecues, show Jurassic park, fossil hunt in the Mall retail area , dinosaur balloons, smores, etc.

- The Town doesn't do a good job communicating with the community regarding how all of their events are going to impact a local's daily life and activities. (roads/trails being impacted by a particular event/race/etc.)
- The Town should not have a tourism/marketing/sales department. They should not spend money on selling private company services. They should leave that to SkiCo, the hotels, and lodging companies.
- There are too many mediums pushing out information on events in Snowmass. This effort needs to be condensed.
- There is too much noise from Snowmass Base Village later at night. By 8 o'clock the volume needs to come down. Hard to get to sleep with the noise so loud.
- There needs to be a central repository of all activities where people can go and find out every event. Put out a calendar with all events on it as well as the opening day for ticket sales. Perhaps each Sunday or Saturday paper and also on a Snowmass Calendar website. Right now, it's a scavenger hunt to come up with all the valley happenings.
- They are excellent but can always use more. Need to continue showcasing SMV as something more than a sleepy bedroom community.
- They waste a lot of money.
- This is a much bigger issue, but I would suggest that the Town move the rodeo to Cozy Point and turn that space into a park or flexible space that would allow for more/bigger sports tournaments, special events, etc. The rodeo is used 11 days per year (only 11!!) and brings zero (zero!!) revenue to the town (in terms of dining, shopping, room nights). It would be amazing to have a space that draws, for example, major tournaments (lacrosse or soccer for example) where people stay, play, shop and eat.
- Too many alcohol-fueled adult activities not enough family focus.
- Too many cars coming in the summer months. Too many complaints about not having enough parking.
- Too many events in summer.
- Too many rich older people without children continue to live in large employee houses. They own second homes in other states. Senior citizens have to leave their homes here vs stay because there aren't appropriate public transportation methods.
- TOO MANY special events in the summer. We live here for peace, quiet, and nature, not a bunch of drunks listening to horrible music on the stage.
- Too much alcohol and not enough family gatherings.
- Too much focus on over-indulgence events that promote drinking. Want more family-oriented events.
- Tourism is great for the town if it is not over done! Too many people impose on parking, lift lines, loss of internet, traffic flow problems, general congestion. Impacts the quality of life for those who live here. Great for businesses, tax revenue, etc. not a change of lifestyle for those who call this place home. New employees can't even get a Box at the Post Office!
- Tourism needs to dial back the amount of summer events. Events are necessary, but the amount of visitors can be overwhelming especially with large events back-to-back such as RAGNAR and Ride the Rockies. Residents need a break and the constant buzz can be stressful.
- Tourism needs to represent the entire town and all its businesses and not be too closely related to Aspen Ski Company.

- Town of Snowmass Village should pursue a "flagpole" annexation of Pitkin County Airport. Upon successful annexation of same, promptly rename it " Snowmass Regional Airport". Net effect of the increased exposure and name recognition would allow for significant reduction in Marketing/Tourism budget in perpetuity.
- Town sponsored events generally are nice but do not draw "new" guests. They do help maintain current guest interest.
- Try to fill in early week peak summer. Everything seems to weekend/shoulder/off-season centered. Include better signage prior to and during events. Improve website (event info is clunky and depends on organizations own websites to share info).
- Watch how the special events are structured, scheduled and placed in the town. Again, in the space of about 3 days we had about 2,800 people showering, staying at and walking through the Rec Center. I question the value of both Ragnar and Ride the Rockies to the town.
- We don't own anything, yet we have an expensive to us marketing and sales department. LET THOSE WHO OWN MARKET AND SELL THEMSELVES. Ski co is now year-round, they should be doing the bulk promoting of this Village.
- We need to benefit financially from these special interest groups. It seems as though we give the Village away.
- What group sales? I have never had anyone from a group rent my property. I hope the lodging tax I am generating is not going to help sell spaces at the larger properties and hotels. Please make sure owners of single properties also get some of the group sales. I own one condo, which I rent out by myself. I hope I am also being represented by the tourism department.
- What happened to the car race?
- Where is guest services at the Mall? Been coming here every year since 1968 and do not know where this is. Shuttle Buses are great, but it was years before I used them extensively because I did not know the drill.
- Where is the tourist center at Snowmass Mall? Been coming to Snowmass for 50 years, and still don't know of the existence or location.
- Why is the TOSV so active with tourism? The business benefiting from tourism should pay for it. Tourism doesn't benefit many of the residents.
- Would be better if they would service a better group of people. More in keeping with clean air and healthy activity instead of the dollar amount they can get.
- Would like to hear Damian Smith's band more frequently. Also, improve the quality of free summer musicians who play on the hill. In recent years, the caliber has declined considerably.
- Would like to see additional winter 'casual' events that bring residents and tourists to the Mall and Base Village. Free events are great.
- Yes, things like car racing undermine environmental integrity and bring negligible benefits.

**Q37. Do you have any comments about or suggestions for the services provided by the Parks, Recreation and Trails Department that you would like to share?**

- A lot of trails are overgrown. (Rim especially.) Snowmass builds things, then abandons them. (Mayfly, garden next to Mt. Chalet.) Look at bridge under Viceroy.
- Add more signage on popular trails. Work to build connectors from SBV and the Mall.
- Adding how far it is on the hiking pole from that pole to different destinations so u can judge whether to go that way or not.
- Again, I would really like to see policing of leash laws for dogs on hiking trails. It's not good for the environment - dogs poop wherever they please and rarely is that picked up and disposed of properly - and they can cause issues with hikers who are obeying the laws and have their dogs on a leash. Thank you!
- All dogs should be registered and tagged and the poop ID'd so violators can be ID'd and dealt with.
- All paved trails desperately need repaving.
- As an avid skateboarder I would like to weigh in on our current skatepark. I use the skatepark 4-6 times a week. It is a fun skatepark, but it could be better. There are a few upgrades that could be made that would go a long way. Also, many of the features in the park are far too advanced for the majority of the people that go there. But rather than changing the park, a small expansion would be perfect. We need some more basic beginner type features to get more people using it. This would also give the advanced riders something less scary to practice on. The basketball court next to the park is a perfect zone for an expansion and the courts could easily be re-located. Hope this sheds a little light from a skateboarders point of view of the current park. Thank you.
- As a dog owner, I can't take him on trails because the bikers are so in disgust that we are in their way when we are heading uphill. Many bikers are boarder line out of control on the downhill and it is getting busier and busier. It would be amazing to have a trail just for dogs to be off leash, let them run, jump, play. Just let them be a dog.
- As a walker, I do not enjoy sharing trails with bikes. For the most part they are very nice and polite, but I don 't enjoy having to step aside and the dust they leave in their wake. Just not terribly Zen.
- Better bike paths would be most appreciated!
- Better connectivity is appreciated e.g. Hawk Ridge Road. Need to eliminate pedestrian traffic on Upper Brush Creek Road curve.
- Better signs to and on trails.
- Bicycles on trails are a serious hazard for hikers on foot. It appears all trails are now used by and for people on bicycles. This is very annoying: bikers should be on bike-only trails and hikers should not have to deal with bikers. Bikes on the mountain are way too dominant!
- Bigger signs to bike trails and paths.
- Bike and hiker trails should be separate--too dangerous otherwise.
- Bike paths merging with people/pet paths should be very minimal due to danger aspects of bikes.
- Bikers act like they have the "right of way". Are e-bikes allowed to ride down the middle of the roads, which I have observed?
- Can't walk Tom McLain trail anymore. Bikers are rude and run into you.
- Create fewer mountain biking trails and more hiking/horseback riding only trails. You've decreased horse trails & increased bike trails.
- Dog density has made trails smelly.

- Dogs rules need to be enforced. Some dangerous asphalt areas on bike paths. Like the connectivity efforts. Signage improving. Work to improve trails is appreciated. Seasonal closure of north rim and Tom Blake is too long - could cut a week on both easy with no impact.
- Doing a good job of removing fallen trees in the spring.
- Don't use trails all that much.
- Ease up on leash restrictions; get the bridge replaced at East Snowmass Creek; better wayfinding, distance signage would help tourists. Improve Rec Center activity programming--very weak.
- End leash law signage on trails; end any leash laws.
- Enforce leash laws. Continue to help support the Nordic trail system. Park fields are looking great.
- Enforce the leash laws...not everyone loves dogs.
- Expand the skatepark. There is lots of room down there and the skatepark is used a lot more than the basketball court, which has been covered in dirt all summer. Have the skatepark expand into the basketball court.
- Folks with dogs disrespect the "NO DOGS" signage on the Nordic skating trails and walk their dogs on these trails often.
- Gaps between various trail connections need to be eliminated.
- Good.
- Great work on the signs at trails and intersections of trails!!
- Hardly anyone alerts one well in advance before passing on a bike; a center stripe might work; there are hazards on the trails. Overall, trail conditions could be improved. Otherwise, a lot of connecting trails within the Village.
- Having distances on signage could be helpful, and an update on when the nature trail landslide spot might reopen would be very nice.
- Hikers sharing trails with mountain bikers is often scary. Is it worth considering separate trails for each?
- Hold dog owners accountable for picking up dog crap, observing leash laws, and keeping dogs off of trails designated "no dogs allowed".
- How about more hiking trails? We need a hiking trail up to Big Burn and Sam's Knob. Also, there should never be a path shared by cyclists and hikers. Way too dangerous. Trail signs are not very good. I can find my way because I've been coming here for years. But even I got turned around in the new construction area going up Vista trail. No sign connecting the trails.
- I agree with the 'no dog' policy on assigned trails. Too many people let their dogs off leash.
- I am a skate boarding hoping to see an expansion on the skate park and fix up the outside basketball courts.
- I am concerned about the noxious weeds in Snowmass and would love to be part of fighting this. Please call/text me at 970 379-1283. This is Annie Pausback and I have a weird love for digging/eradicating noxious weeds and would love to have my obsession put to work.
- I believe dogs should be allowed on any connection trail that is connected to dog allowed trails, i.e. the new Deerfield connection between the Rim Trail and Mountain View Trail.
- I don't know which trails are maintained by the town vs Skico, but I think there could be better signage for the summer trails - more info on length and difficulty; signs along trail to make sure still on correct trail.
- I fell jogging on trail above church by stream Durrell to a big pothole in trail.
- I hike a lot and find the trail system must be a problem for tourists here for short vacations. In the first place, there should be big trail system signs (like we have for winter) at the mall, the Base Village, and Elk Camp. Many trail intersections are confusing do to a lack of signage, and there should be signs for

the trails that start at the mall. As of early July, there are still fallen trees blocking some of our trails. it would be nice to establish a second hiking-only trail from the mall or Base Village to Elk Camp to create a relatively short loop. Overall, the summer trail system needs significant improvements in order to provide an enjoyable experience for our tourists.

- I know this is not the fault of the Trails Dept, but there has got to be a way to get people to pick up after their animals. The amount of dog waste is really infuriating.
- I once saw that Brian guy from the Planning Department lifting at the Rec Center...the dude's a beast!
- I only know of one place the signage is not fantastic- where the bike path dumps into Meadow Ranch. The people biking to Aspen get lost and ride around Meadow Ranch trying to figure it out and I can't always be there to help them. Nordic trail rules enforcement as it applies to the golf course...don't get me started.
- I think having some sort of orientation video that runs in every hotel room should be mandatory. These tourists just check their brains at the arrival gate at the airport. The stupidity displayed regarding wildlife, private property, driving, riding bikes is unbelievable.
- I think the dept does a real good job with the trails. They have built quite a few (with more on the way) and have a large challenge with maintenance. Having spent a lot of time on the trails, I have never seen any enforcement. Frankly, I have not had a problem with dogs on single tracks. I have on paved trails where they are often off leash. About 10-15% of mountain bikers are a problem due to speed, poor etiquette and damage they do.
- I think the Village does a good job with trail signage on the Village trails. While not a Village responsibility, Skico does not provide adequate signage on their trails for hikers or XC bikers. This necessitates repeated referencing of the "Summer Trail Map" to try and figure out where you are on the trail. I would suggest, as a trail is about to cross a ski run, they have signage to tell users which run they are about to traverse. The 2019 Skico Summer Trail Map is greatly improved, for accuracy and simplicity, over earlier versions. Maybe the Village can urge them to improve their signage.
- I wish Snowmass would do a better job enforcing leash laws- very unsafe at the moment.
- I wish the bridge that crosses the East Snowmass Creek would be replaced.
- I wish there were more trails that didn't allow mtn or e-bikes, so we can walk in peace and with a dog without fear of being run over.
- I would like to see more trails and especially the ditch trail designated as off leash for dogs. We successfully got this for the Wink Jaffe park trail beside the Roaring Fork River. I personally went before the parks and trails board to ask for this.
- I would like to see the Rim Trail one way for bikes. There is heavy pedestrian traffic from Mt View to Yin/Yang. Bikes going up the trail are fine since they are going slow, but the bikers come down to fast and create a dangerous situation.
- I've had trouble understanding if the Deadline bike trail is closed or not to hikers descending... the signage at the top of the trail (where View line, Sky Mountain Park trail and Deadline intersect) can be confusing.
- If there is a leash law, it should be enforced. Some paved trails need repairs, roots are making them bumpy. Bike riders need to respect hikers. Education helps, but the only thing that seems to work is keeping separate trails. I am thinking of Vista Trail being bike free. Love it.
- Improve signage at numbered lots for Brush Creek Trail. A small spray-painted Trail marking is not enough. A Sign would be much better. Same goes for the Rim trail and connecting trail at Mountain view, the road markings are not good enough. A sign with arrows would go a long way.
- Information of Bear bells as a deterrent rather than scare tactics.
- Instead of Dogs must be on leash, use Dogs must be restrained, as airport signage uses.

- Is there a central website with all the trail info? Some nice trails, but I am relatively uninformed.
- It would be great to add some more dog poop bag stations around the Village. Make it easy for people to do the right thing.
- It'd be awesome to have one designated trail like Jaffee Park to take my dog on where I do not have to worry about bikers running me over.
- Keep bikes on bike trails, not roads when they are parallel, give brochures where to avoid extra congestion.
- Keep the parks, recreation areas, public gardens etc. maintained. In particular when we have events or construction in Town Park. Vendors need to be held accountable for returning the used spaces to their pristine nature. Leave no trace! Also a few public gardens have not been maintained in recent years. Agreed we are not Aspen, however there is no excuse to not strive to maintain and be better!
- Keep the trails and the recreation center beautiful. Expand the offerings.
- Leash law enforcement needs to actually happen!
- Leash laws not adequately enforced. Unleashed herding dogs plus deer herds = bad. Don't get me wrong, I like border collies (e.g.,) but they need to be on a leash, not chasing the deer.
- Less bikes on some of the hiking trails! They don't yield to anyone!
- Locker rooms need to be redone at Rec center.
- Loose dogs are a problem on most trails most of the time. Leash laws are not enforced, and the dogs are not in control and frequently not in sight of their owners. This is a safety hazard that we have personally encountered on numerous occasions.
- The rec center seems good and responsive to input. The pickleball courts are a very nice add.
- Loose dogs continue to be a problem. The majority of pet owners with loose dogs do NOT have them under voice control. We always have our dog on a leash and continue to struggle with loose dogs (at times up to 3 at once) coming up to our leashed dog causing problems for us as well as for our dog. We have had to discontinue using many trails (usually on weekends) because of this. I strongly feel that ALL dogs must be on a leash and that this must be enforced. Although this is not Parks and Recreations jurisdiction, loose dogs on roads are a safety hazard.
- Lots of dogs not responding to their yelling owners and not on leash. Primarily Rim trail.
- Love dogs but not the overwhelming smell of dog urine at all trail heads. Would like to see the a few of most popular trails, such as Vista, be dog free trails.
- Love the Nordic trail system - if there is a way to enforce picking up dog poop it would make a HUGE difference in the spring melt.
- Love well-mannered leashed dogs - sadly, this is not what is seen on trails. Yearn for the days of trails that smell like nature and not overwhelming dog urine.
- More e-bike trails.
- More parking at trailheads please.
- More trail rangers - leash law not being followed and not enough enforced.
- More trails.
- Most dogs are not leashed & owners "forget" to pick up after them. Having to jump off a trail to avoid being run over by inconsiderate bikers is not fun.
- MUST enforce trail on-leash and no biking areas. Getting run over and knocked down by dogs is an unforgettable experience. There should be some dog-free/urine odor and feces free trails. I love dogs but it is overdone, and the concentration has made hiking Snowmass a literally stinky experience.
- My dissatisfaction is in regards that hikers hiking on the way up to have the right of way, and the hikers coming down should move to the side. Same with all hikers moving over for people biking. I feel like this should be addressed at trailheads and something on the page of hiking trails

- Need better maintenance of trail borders. Weeds too high in many places. Too much dog poop on or near trails.
- Need hiking only trails. Bikes have taken over all the trails. Hikers only trails. Dogs off leash area, trail.
- No dogs on trails, please. Leave the dogs at home. I don't like to see poop or poop bags on our trails.
- Not satisfied with special events closing all trail for the general public. Too many closures. All walking should be plowed by March 15 to access the bus system.
- Noted this winter that Nordic trails were MUCH better for not having dogs on the trails. Better signage, not really, but I think the difference was better separation. Also, noted packing trails instead of "scraping" bike trails were better suited for bikes and pedestrians. Not the fear of slipping on scraped off snow/ice patches. Well done and thank you!
- Our paved trails need lots of work because they have aged. This should be a priority for summer fixing up. The Melton Ranch trail has marked sections that have fallen apart but aren't repaired and make it treacherous for walking at night. These need to get done soon vs. waiting for another season for them to deteriorate. And please keep a single paved trail free of snow so commuters can walk to Snowmass Center, Base Village, Mall, etc. where the jobs are. The rest can remain part of the Nordic system.
- Parks and Rec does an outstanding job of signing and maintaining trails. I would like to see a visible volunteer presence on trails during high usage summer months, similar to Maroon Belles. This could function as conservation/compliance and goodwill/outreach.
- Paved trails are crumbling. Current repair program will take 25 years to complete.
- Pay your highly trained instructors more money to keep them & show them that they are valued. Instructors need to clean up after the classes at night, so morning classes are ready to start without having to move last night's equipment.
- People need friendly ways to verbally educate other trail users about trail etiquette. i.e. cutting trail corners at switch backs causes erosion, please stay in trails etc. People don't know and just hike wherever they want. Maybe some stay in the trail signage world be useful?
- People still have dogs without leash, and they do not clean up after them. We need some sort of OST presence or ranger presence to enforce the law.
- People w/dogs on trails have seemingly become 'entitled' to NOT USING LEASHES. I've had friends on bikes crash b/c dogs were NOT on a leash & the dog owner is nonchalant about the accident. Trail walkers are LOST when they come into Creekside Condos trying to get to the bike path, & although the housing department put up signs between the homeowners & the rentals, people walk right on through; so, there is definitely a disconnect there.
- Please encourage mountain bikers to slow down.
- Please make the Ditch Trail a leash-free trail.
- Please stop spraying toxic chemicals on our parks and trails, there are many other options to provide a safer environment for our hikers, children, and dogs.
- Provide less mountain bike trails, not more.
- Put more maps at trails signs along the trails.
- Really love Snowmass trails!
- Require bicyclists on multi-user trails to have a continuous noise device to warn hikers of an approaching cyclist from behind.
- Signage for bike path along Owl Creek road, uphill of the schoolhouse. It is so difficult to follow the trail there.
- Simple is better, always.
- Small skatepark expansion would be cool!

- Snowmass has Best trail system ever!
- Some of the worst offenders of bikes on pedestrian only trails are SkiCo employees on Vista Trail. Many, many dog owners think it is just fine to have off-leash dogs - only solution might be to have dog-free trails.
- Some sections of older asphalt needs to be dug up and replaced as it has buckled due to roots and such. Not a very smooth ride on bike, especially area that passes through the Pines.
- Some trails should be hikers only (South Rim, Government trail outside of ski area).
- South rim needs more patrol. Amount of clueless people with dogs off leash is out of hand! Sky mountain park needs a loop back that does not include a bike path/paved. Ride is out and back and a lower loop trail back would enhance.
- Thanks to the trails department for working so hard on the trail systems. This is what sets Snowmass Village apart from other mountain towns; focus and capitalize on these assets.
- The "trail map" is awful. Can't believe you can't make a trail map that people can actually use.
- The bike path along the town park from parking lot toward stop sign at rodeo place has enormous root growth for years erupting through asphalt creating danger.
- The bike path along Brush Creek is in very poor shape.
- The bike paths have become in need of resurfacing in places. Lots of major cracks from tree roots etc. Also, where the path on Owl Creek Rd crosses Burnt Mountain and Two Creeks could be graded much better.
- The bike traffic on popular trails like Rim Trail, Tom Blake, Sky Park has gotten dangerous. I've had and witnessed numerous near misses and some bad collisions with bikes. I am an avid hiker and biker myself but am very cautious about sharing the trails. I am fortunate to know the trails well enough that I know where to take extra precaution to avoid hitting others or being hit. Not everyone on these trails has that advantage. I think some signage on sharp/blind corners warning bikers to take precaution of hikers and fellow bikers would be really helpful at this point.
- The continued improvement of the mountain bike trail system is a major asset to our community. I would love to see additional mtn. bike trail development.
- The number and aggressiveness of cyclists on the mountain have made it very difficult for hikers. Many of us have stopped hiking on the mountain due to fear of being hit by a cyclist. Many are polite. But some ride fast and do not consider pedestrians as all.
- The park by the rodeo is treated so poorly it is not a public park space anymore. Just a storage parking lot. Signage for getting on to 7-Star is confusing with horse trail.
- The parks and trails department has continuously gone downhill for the last number of years! All of the parks in the Village are not in the shape they could be or should be! The paved trails need a major makeover! Town cleanup day should be about cleaning the town not helping the parks department building or painting Stuff they should take care of on their own. Hire some more people. Too many special events are taking over our major town park!!
- The paved trails need attention with roots breaking through and cracks in the pavement.
- The problem with bike riders going too fast is dangerous. Is there a way to put speed limits on the bike trails? Allow e-bikes on more trails.
- The signage on the hiking trails on Snowmass Mountain are confusing when paired with the trail maps. They do not seem to match up and can be quite confusing. Also, I think better signage needs to be on the pedestrian/bike path for those going across Faraway Rd. to Owl Creek Rd. A lot of bikers continue up Faraway Rd to the Ridge Condos instead of going across Faraway Rd. and continuing down Brush Creek. They find themselves lost once they get up Faraway Rd. to the Ridge. I have helped many a

biker out who has made this mistake after working hard to get up that hill only to find they did not need to do that.

- The Snowmass skate park could use some TLC. In addition to that, it is somewhat small. I would be in favor of a small expansion.
- The trails department is amazing!
- The walking trail along Brush Creek Road is much too close to the road. Someday it would be nice to have some space between cars and humans.
- There always seems to be confusion by visitors on how to get to Tom Blake trail from mall and also at the last bit of Tom Blake heading back to Snowmass where you have to go left up 4-wheel road to paved road and then to Ridge section. The signage is not great right there and I've seen numerous riders go straight down 4-wheel road instead of making left turn. There could also be a sign from Brush Creek Rd pointing to Rim Trail at the short trail between Brush Creek and Divide Road. I've also come across horseback riders on Tom Blake hike/bike sections who refused to get off the trail to let bikers pass, maybe improving equestrian signage so they don't end up on the hike/bike portions. I've never seen anyone enforcing leash laws/no dogs on the trail, was that a trick question?
- There are too many dogs off leash on the trails. Rim trail in particular. I counted 5 dogs off leash the other day. We hike with kids who don't like to be charged by dogs on the trail.
- There has been for a few years a signage problem at the Meadow Ranch intersection. Right now, there is no sign, but even when there is, it is still difficult for people to find their way on the path. Most of the time they end up riding through M.R. looking for the continuing trail.
- There is absolutely no enforcement of leash laws which is harmful to the local wildlife regardless of the dog size.
- There isn't parking at trailheads and not adequate, cohesive public transportation to and from trailheads.
- There needs to be additional signage, not just on the trails, but for pedestrians throughout the Village.
- There needs to be more places where people can have a dog off-leash, like the ditch trail, for example. There aren't any places for dogs in SMV.
- There needs to be some dog free trails. Love dogs but density of development and dog ratio to other wildlife has overwhelmed nature's ability to mitigate dog urine and feces odors.
- There should be a few more signs where trails diverge from each other, etc. as you are hiking/biking. There are many signs when start but not along the way or at forks where other trails may cross. The issue of dogs off the leash can be a problem, esp. on a bike. Some individuals do not know that the Person/Biker headed UPHILL has the right of way. It might be informational to many to post the information at the beginning of each route/trailhead. Many just don't know, esp. if they are new to the area. On shared pathways - bikes plus hikers - it would be helpful for them to have a bell or holler out as the approach/round a curve so that you have time to make way (e.g. Rim Trail).
- They have been doing a good job of maintaining the single-track trails in the Village. Cutting brush back, building water bars, it all makes a big difference. There hasn't been a lot of e-bikes on the single tracks, yet.
- This is our biggest asset; people want and use outdoor services.
- Too busy to use the trails! I haven't experienced them.
- Too many dogs off leash! Too many poop bags everywhere! I love dogs, but there are too many irresponsible owners! Too many dogs on the Mountain chasing deer and wildlife. In the state where I grew up, if the pet was chasing wildlife or livestock the pet ate a bullet then owner was fined heavily!! No dogs on groomed ski trails we have a walking area for owners with dogs that is packed. There is no excuse to walk on groomed ski trails with an option available. In many other ski towns, the cost of grooming trails does not equate to dog walkers ruining the tracks! Take back the TRACKS!

- Too many dogs that harass wildlife and people. Plus, too many dogs off lease everywhere and poo that could be picked with re-usable plastic bags from the grocery store.
- Too many signs that people can't or don't read, too many restrictions.
- Too much dog shit and unleashed dogs on our trails. There is literally no enforcement.
- TOSV's signage at trail heads and along trails is confusing as best.
- Trail behind Woodbridge condos up to Center needs repaving. Big potholes, cracks. Dangerous for bikes.
- Trail etiquette is lacking. Paved paths could use some improvement.
- Trail signs are improving, but we need more. Keep adding please!
- Unfortunately, the Nordic Trail system that was once a great place to ski has deteriorated due to the dog walkers and non-skier traffic that destroys the trail system. From what used to be my first choice for Nordic skiing to I won't even consider x-Country skiing in Snowmass is pretty sad. When I am asked for places to Nordic ski, Snowmass no longer makes the list, bumner.
- Unhappy with the changing of trail plans without notifying all concerned.
- We can do a better job with our leash law enforcement. Our connectivity is getting much better and safer, but we still need work to do.
- We have some great trails, but I am not certain they are adequately marked. I am not sure what can be done about enforcement of rules on trails. People not paying attention to leash laws is a problem, but patrols cannot be everywhere. Bigger fines might work.
- We need a dog park.
- We need a trail for humans and dogs without the hazards of speeding mountain bikers.
- Walkers are discriminated against.
- We need more signage for trail etiquette. For example, who has the right of way while hiking.
- We need signs for people to pick up dog poop and dog poop bags. They are left along trails and roads to be forgotten. There is then plastic bags all over our environment sometimes squished by cars or bikes. Picking up dog poop and leaving it on the side of the trail is not really picking up the dog poop. This is a big problem on Sinclair Road and the Rim Trail.
- Work with Skico to improve summer hiking to top of elk camp. Slide took over most beautiful part, now hikers forced up by sandy park exposed.
- Would be nice to have dog free trails that would mean urine odor and poop free zones.
- Would like dog-free trails. Too many owners leave dog poop everywhere.
- Would like to see hiking trails separate from bikers.
- Yes, Nordic skiers, snowshoes, and hikers leaving the ski area get lost at the junction of Long Shot, East Branch, and the closed sign at the Homeowners access road. They wind up at the Upper Pines lift and have no idea how they got there or how to get to where they want to go. More signs /information on trail maps etc. would great help our guests experience.
- Yes. First, in general they are great. So, thank you. Like the little touches that get added. The bike path near town park and along upper Brush Creek needs love. Would love more sky Mtn stuff. Again. Thank you.

**Q40a. Please tell us why you do not feel your voice is heard, and/ow how we could improve.**

- 3 council members completely ignored part-time owners input on marijuana sales in Snowmass. Taxpayers in GID have absolutely no voice.
- As a part time resident, it's taxation without representation. The town is run by its town council and the part timers have to go along with whatever is decided. How about a seat on the Town Council of a member at large of a part timer?
- As a part-time residential owner, I pay all the taxes and extra taxes in Base Village but have no voice and no vote.
- As part timers we need to have more invasive info. Perhaps there is an email blast to all who sign up that provides important community issues being considered.
- As second homeowner, lack of vote.
- Better communication of meeting content and more access for public comments.
- City hall could care less that we never got the aquatic center and now have no pool.
- Council makes decisions without input or chooses not to listen to input.
- Council promotes initiatives I don't agree with and blocks many I do. The "community amenity" in Base Village is a joke. The mayor fighting a "pot shop" is going against the vast majority of the voters she is supposed to represent, and I don't even use the stuff. The telling of Skico that they shouldn't take over their property - Gwynn's - I love Gwynn's, but it's Skico's property. Council needs to spend more time on employee housing, better parking, lowering taxes and stay out of local business decisions.
- Councilmen and women do not seem receptive to input. They are following their personal agendas.
- Different Vision.
- Few opportunities for part time residents to find out information and have their voices heard.
- I do not feel the part-time residents or PTRAB is taken seriously by Town Council. There really is no voice.
- I am not sure how part time residents voices are being heard as we never get any feedback after decision has been made.
- I do not think anyone on council represents my income or age group.
- I don't feel part time residents' concerns are particularly important to the Town. A greater effort to communicate and hear from part time residents would be appreciated.
- I don't feel that the Town is interested in residents who live her. The interest is in tourism and affordable housing.
- I feel part-time owners are given lip-service only by the TOSV. It seems the small full-time resident Base and more distressingly the subsidized below market housing voter are running things and not in the right direction.
- I feel that a lot of the people who make decisions in town are of a generation that is not interested in the successful future of the town. I think that is on the citizens to elect town council members with progression in mind, but possibly on the town to hire forward thinking department heads.
- I have sent several emails in regard to extremely poor event planning - for one- we had 1000 Tough Mudders in our parking lot last year waiting to run the rim trail, out of control! For Labor Day jazz fest you rerouted people coming from Aspen down towards the actual mayhem of Jas and the roundabout only to drive right back up because you were not allowed a left turn on to Owl Creek!! Insanity!! No one got back to me.
- I have tried several times to subscribe to alerts but never receive them (not in spam filter etc.).
- I think my NO answer is self-explanatory. I feel one way, like the idea of no dogs allowed on a trail behind a building that is taxpayer subsidized is stupid, but the town goes the other way and says "no"

to dogs. The Snowmass Center looks like it will be a mess as well with 70 condos taking up open space. It seems the town is more concerned with the voices of those in subsidized housing than people that actually pay a big portion of the bills. Those that own free market properties.

- I think part-time residents should have a seat on town council.
- I think there should have been a vote on marijuana stores in Snowmass.
- I wrote everyone on City Council when we started on the Base Village fiasco. I assume I don't need to review the 10-year long bankruptcy saga there.
- I've been lobbying for crosswalks for 5 years to deaf ears.
- I'm a part time resident and feel you like me because I pay taxes, pay water bills that are bigger than my share, etc. but then you don't like me because I'm not a "local." The rift between locals and part-timers is alive and well.
- Listen a bit more to the year-round residents that make this resort a community.
- More transparency and effort to put information out.
- Need for some bike free trails, especially on the rim and Brush Creek trail. 2 out of 100 is a small request.
- No representation for nonresidents property owners.
- No voting rights on taxes that town levies for part-time owners.
- Not sure if annual survey is enough.
- Our town council does not represent the people who work their asses off all winter and summer catering to our tourists. We need new younger representation.
- Part time resident property owners have no real say. We can't vote on any issue.
- Part time resident so no meaningful voice - it is what it is.
- Part time residents are not acknowledged. It's almost like the locals want to ignore us. We pay taxes too and love Snowmass. Sorry if we have to work elsewhere to afford to visit. It's really unjust.
- Part-time owners were completely ignored on marijuana sales in Snowmass.
- Part-time residents are just ignored. This was extremely evident with Town Council's marijuana vote. More than one council member complained that we heard from Part-time residents and now we need to hear from locals that Part-time residents are the majority of property owners. They should be the most important voice.
- Part-time residents views are not adequately considered. Property owners should be allowed to vote locally.
- Pass out flyers or something to all the locals here in SMV. Then give us feedback on what we think.
- People are listening, but not hearing.
- PTR concerns essentially ignored.
- Related to housing: I do not feel that I am a part of this community as a teacher since I am not recognized (via housing, in this case) as providing a service to the community. I always feel like an outcast here, that my service is not valued or considered.
- Renters don't pay property taxes yet seem to have a big say so on trails that they don't pay much for. They actually vote for passing every subsidy because they don't pay in.
- See prior comment on ignoring mayoral requested input from part-timers on marijuana We need to vote in local elections. Town should fess up and show how much revenue comes from part-timers - it is actively being hidden and avoided.
- Several of us have wanted affordable housing that Coffee Place was supposed to give us. This is not the case and a deliberate refute to anyone who thinks the new prices are indeed affordable. Here what we have to say about this issue and look elsewhere for pricing for all of the building materials. Somewhere out there, less window cost, doors, etc. I wouldn't think this is the final number

or would hope our town would agree, this shouldn't be the final number for AFFORDABLE HOUSING!!

- Snowmass needs to wake up or other resorts in Colorado will bury them if they have not already. While some do not want change, the home owners, the business owners, and the employees in the area should demand an overall change to support growth in property values, commerce to restaurants and retail, and jobs with parking/transportation and housing options for employees. The Upper Village looks like it is becoming an abandoned strip mall from the 1970s while the Westin and the Wildwood should be leveled.
- Snowmass politicians get a paycheck & benefits from the taxpayers, then hide/refuse to talk with those same citizens.
- The handful of people making decisions think they know what's best and they act like they listen to each other, but they don't. They always they stick with they had already decided. I have not seen anyone change their stance. They change their plans but only because they have to. They talk like they are open to ideas, but they will just push things though as they see fit. This has been happening with all people in the town that have been there for a very long time. The new people think they are so different, but they are not. They are doing the same thing they just have a slightly different idea on what they want. It's not what all the people that live hear want. We want to feel like this is home and not some low-class people you can just push around.
- The NIMBY mentality has got to go. You were elected to lead. Do your job.
- The powers that be could shop locally more often, eat at local restaurants more often and introduce themselves to members of the community, businesses, etc.
- The town ignores non-voting part-time residents. It was so stated during marijuana discussions.
- The town should make better use of emails to residents (especially part time residents) so we are aware of issues pending.
- There is no consideration for part-time owners. Base Village is a taxation nightmare entirely approved by the town. GID should be dissolved.
- There should be an established input channel for the many property owners who do not live in Snowmass but spend several weeks a year there while having a substantial investment in real estate in the town. I for instance, own three condos but have no legal input into the governing of the town. I would be much more involved if I could vote in local elections or at least have a channel for having a voice heard by the council. This survey is largely not appropriate to serve as a vehicle for those type of input.
- This Base Village extension is a disaster.
- This is the first survey I've ever done, never had any idea the TOSV did these. In fact, it wasn't until recently when I was looking for something else on the website that I realized I can sign up for email newsletters to become more informed about what is going on. Doesn't seem like there is a good enough push of information for residents.
- Town Council made it very clear last year that part-time residents opinions are not considered in major town decisions such as selling marijuana in our family-oriented town. Suggest putting a part-time resident on town council and/or giving part-time residents voter status on municipal issues as seen in other parts of the country.
- Town council routinely goes through 'listen to the people initiatives', while its mind is already made up, especially on the development front.
- Town Council turns a deaf ear to part-time residents because we can't vote.
- Town officials ignore viewpoints which don't jive with their own. For example, how many town employees and elected officials currently advocate for lower taxes?

- Village residents feel strongly that our town should be 'just big enough'. Town Council should focus on enhancing our strengths and uniqueness, not try to turn us into a competitor of every other destination or resort. Our beautiful setting, our family friendly resort and residential policies (especially affordable housing) and our laid-back atmosphere should be cherished, not changed. Council should listen to citizen boards and survey on controversial questions, as well as read and heed their email.
- When we are your eyes and ears, a lot of weight should be put on our suggestions, as we are the users and voice of the community.
- Where is the permanent exhibit of the Mastodons?
- While I agree full time residents should have the most say in how the town can improve, Snowmass is unique in that much of the tax revenue used to support many of the TOSV programs is provided by part-time residents. Yet I feel a certain negativity towards part-time residents who would like more representation and say in the continued improvements in TOSV.